



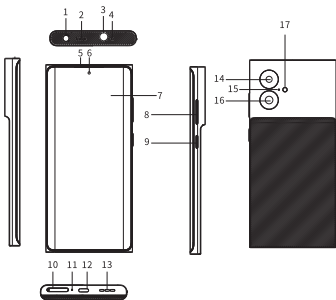
Mobile Internet Audio Device
MCENDROP

User Manual

Please read this guide carefully before installing and using this product.

1. Learn more about this product

Long-press the power button to turn on this product.

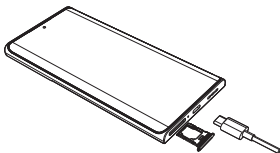


1	Headphone port (3.5)	2	Speaker
3	Headphone port (4.4)	4	light sense
5	Receiver	6	Frontal camera (32M)
7	Touch Screen	8	Volume
9	Power button	10	Cato
11	Main mic	12	USB-c charging interface
13	Speaker	14	Rear camera (64M)
15	Sub MIC	16	Wide-angle camera (8M)
17	Flashlight		

2.Nano-SIM card and MicroSD card installation:

This product supports 5G dual card mode, which includes support for 5G (SA/NSA), mobile (TD-LTE), and Unicom's 4G network.

* This product supports 5G (SA/NSA), 4G (TD-LTE, FDD_LTE), 3G (WCDMA), and 2G SIM cards. Please consult your local carrier for details about SIM cards.



Notices:

1. Only Nano-SIM cards can be used in this product. Inserting a standard card may damage the Nano-SIM card holder.
2. The Nano-SIM card is hot-pluggable and can be removed or installed while the device is turned on.
3. Use the card-taking pin to remove the card, and take care to prevent injury or damage to the product. Keep the card-taking pin out of reach of children.
4. Card 1 supports Nano-SIM1.
5. Card 2 is compatible with Nano-SIM2 or a MicroSD card, but not both at the same time.
6. When installing the Nano-SIM card and MicroSD card, pay attention to the direction of the contact area between the card

and the card holder.

7. Do not remove the card when the device is transmitting data to avoid data loss or damage to the cards and the device.

8. Avoid touching the metal surfaces of Nano-SIM cards and TF cards, and stay away from electromagnetic fields to avoid damaging data.

3.Charging

It is recommended to charge this product before using it for the first time. The charger should be kept close to the power socket and easy to plug in when charging. Based on safety principles, please stop charging when the battery is overheated.

Warning:

Please do not disassemble this product or modify the battery of this product without permission.

Safety precautions:

To avoid the risk of fire or burning caused by improper use of batteries:

- ☆Do not open, disassemble, or repair the battery.
- ☆Do not short circuit the battery with external devices, or expose it to fire or water.
- ☆Do not expose it to an environment where the temperature exceeds 60°C (140°F).
- ☆Do not use the mobile phone for long periods while charging.
- ☆Please recycle or discard batteries according to local government regulations.

Battery: This product includes a built-in lithium-ion polymer battery. Please note that using certain applications may lead to excessive battery usage and may require frequent charging. The disposal of any mobile phone or battery must comply with

the laws and regulations concerning lithium-ion polymer batteries.

4.Warning and Indication

Before using this product, please read and understand all the safety instructions carefully to ensure safe and proper use:

☆To prevent possible hearing damage, do not use high volume for extended periods when using headphones to listen to music or make calls.

☆Keep this product dry to prevent any liquids from entering, as it may cause damage, overheating, leakage, or malfunction.

☆Avoid prolonged exposure to sunlight to prevent damage from overheating.

☆If not in use for an extended period, please turn off the product and store it in a dry, dark, and cool environment.

☆The suitable working temperature for this product is -10°C to 40°C. Using the product outside this temperature range may affect its performance or cause damage.

☆Keep this product out of reach of children to prevent accidents or injuries.

☆Handle the product and its accessories carefully and store them in a clean, dust-free place.

☆Do not expose the product or its accessories to flames or lit tobacco products.

☆Avoid exposing the product or its accessories to liquid or high humidity environments.

☆Do not drop the product, as it may cause damage to the product or its accessories.

☆Do not use harsh chemicals, cleaning solvents, or aerosols to clean the device or its accessories.

☆Do not attempt to disassemble the product or its accessories.

☆Please use only original or approved accessories. Using uncertified accessories may cause electric shock, fire, explosion, or other dangers.

When the product fails: Do not attempt to disassemble the product or its accessories on your own. Please discontinue use and seek after-service.

*This product is a large dynamic professional audio device that can produce high volume output. To prevent potential hearing damage, please avoid using high volume for extended periods when listening to music or making calls.



IEC 60417-6044(2011-01) :

Traffic safety:

1. Pay attention to traffic safety and adhere to all relevant local laws and regulations. Do not use a mobile phone while driving.
2. Radio wave interference from mobile phones can cause electronic equipment in the car to malfunction. If there is an abnormal situation, please consult the manufacturer regarding restrictions on mobile phone use.
3. Follow airline regulations and avoid using mobile phones in restricted areas and time periods. Turn off your mobile phone if necessary, as it can disrupt the normal operation of electronic equipment.
4. Do not place your mobile phone above the car airbag or in the area that the airbag can cover after deployment.

Medical Safety Guidelines:

1. In facilities with special requirements such as hospitals or nursing homes, please adhere to the regulations and be

mindful of restrictions on mobile phone usage. Remember to turn off your mobile phone when required.

2. The radio waves emitted by electronic devices may interfere with the proper functioning of implantable medical devices or personal medical devices (such as pacemakers, cochlear implants, hearing aids, etc.). Keep a distance of at least 20 cm between your mobile phone and these medical devices. If you use these medical devices, consult their manufacturers regarding restrictions on mobile phone usage.

Flammable and Explosive Safety Guidelines:

1. Do not store flammable or explosive items near your mobile phone to prevent potential hazards.
2. When entering areas with explosion risks (such as gas stations, oil warehouses, or chemical factories), comply with relevant laws and regulations and turn off your mobile phone.
3. Avoid using, charging, or installing the battery of your mobile phone near areas prone to glass or chemical explosions, as sparks can lead to fire or explosion, causing personal harm.
4. To prevent interference with blasting operations, follow regulations by switching off your mobile phone near electric detonators and in similar areas with specific warnings.

Electronic Equipment Safety:

1. The use of RF equipment, such as mobile phones, may cause interference with poorly shielded electronic equipment, particularly in motor vehicles. If necessary, please consult the equipment manufacturer before using mobile phones.
2. Using mobile phones near TV, telephone, radio, and personal computers may cause interference.
3. Avoid using the mobile phone near weak signals or high-precision electronic equipment. Please keep your mobile phone as far away from TV, radio, and office automation equipment as possible to prevent interference with these devices and mobile phones.

5. More Information

For more details and service information, you can find additional product information in Settings>About Phone-Hardware Information.

This manual is issued by MOONDROP. MOONDROP may make necessary modifications to correct typographical errors and provide the latest accurate information in this manual at any time, or improve the procedures or equipment without prior notice. Pictures are for reference only; please refer to the actual product.

6. Warranty service

1. Product:

MOONDROP Smartphones

2. Return:

If there is a performance failure caused by the product itself within 7 days from the date of purchase, users can choose to return, exchange, or repair it for free.

3. Replacement:

From the 8th to the 15th day from the date of purchase, if there is a performance failure caused by the product itself, users can choose to exchange or repair it.

4. Repair:

Within one year from the date of purchase, users can enjoy the repair warranty service if there is a performance failure caused by the product itself.

5. Warranty details:

Your warranty service is valid only under normal use. The warranty will not be implemented if the damage is not caused by the quality of the product itself and falls under the following cases:

1. Exceeding the warranty period.
2. Lack of a warranty certificate or purchase invoice, and inability to prove that the product is within the warranty period.
3. Inconsistencies between the contents on the warranty certificate and the physical identification of the product.
4. Failure to use/maintain the product according to the requirements of the product instruction manual, resulting in damage.
5. Damage caused by dampness, liquid ingress, falling, or unauthorized disassembly and repair.
6. Damage caused by force majeure.
7. Natural wear (e.g., shell, keys, display screen, etc.).

6.Warranty Instructions:

1.If the whole device is replaced (excluding accessories) within the warranty period, the warranty period of the replaced product shall be recalculated. In case of component replacement, the original warranty period will be maintained. If the original warranty period is less than 90 days, it will be calculated as 90 days.

2.The parts or accessories that have been repaired and replaced out of the warranty period are entitled to a limited warranty period of 90 days.

7:Return and repair guidelines:

1. Before returning the product or sending it for repair, please ensure that all the contents are complete.

	Complete machine, accessories	Complete package	Original invoice	Extra gift (If have)
Return	Need	Need	Need	Need
Replacement	Need	Need	Need	—
Repair	Need	—	Need	—

2. Before sending the product for repair, back up your personal data as it may be lost during the maintenance process. While MOONDROP will protect your personal privacy, it will not be responsible for any damage or loss of personal data.

3. The product must be professionally tested by MOONDROP Customer Service Center. Once the fault is confirmed, the Customer Service Center will determine the appropriate repair plan. For products within the free warranty period, the Customer Service Center may choose to provide warranty services promised in this document by replacing, repairing, or using other methods. If the replacement method is adopted, the replaced parts will be owned by MOONDROP. Fault-free products will be returned.
4. If the product does not meet the warranty conditions and requires payment, MOONDROP Customer Service Center will charge a repair fee and provide a repair report.

Special Statement:

In the event of any conflict between this service policy and national laws and regulations, the national laws and regulations will take precedence.

7.Warranty Card

Customer Information:

Name:

Contact Phone:

E-mail:

Post Code:

Contact Address:

Retailer Information:

Address:

Retailer Platform:

Purchase date:

Invoice Number: