

MOONDROP 水月雨「协奏」

# CONCERTO

XMEMS all-silicon solid-state treble composite superlinear planar driver  
HiFi In-ear Earphone with USB-C digital decoding

## User Manual

\* Thank you for your purchase. May you have a pleasant listening experience.

\* Please read this manual carefully before using it, to ensure a better experience.

\* The warranty card is appended to this manual, please keep it properly to ensure a better and timely after-service.

\* Please keep the package and purchase receipt as the after-sales certificate.

\* All MOONDROP products are manufactured by Chengdu Shuiyueyu Technology Co., Ltd., and authorization is granted to agents for the sale. Please contact us if there is any fake/ knockoff.

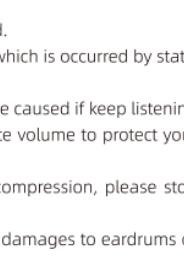
\* If there are any questions when using the product, please contact our customer service freely.

MOONDROP Technology Co., Ltd.

### How to wear

#### -Distinguishing Between Left and Right-

\* As in-ear earphones, the Concerto is designed to enhance stability and comfort, making them ideal for outdoor sports and everyday use. Due to the asymmetry between the left and right earphones, make sure to follow the installation shown in the image to avoid reversing them.



#### -Using Eartips-

\* Select silicone eartips of the appropriate size to ensure a comfortable fit. The eartips should be snug enough to fit deep into your ear canal to prevent bass loss from sound leakage and treble attenuation from a sound nozzle that's too long.

### The storage of earphone

\* Please don't use any cable tidy or organizer, which will cause irreversible damage to the cable.

\* Please avoid unnecessary damage caused by incorrect usage/storage habits.

\* Wrong or rough storage methods will result in single earpiece silence, cavity shell opening, and cable damage.

\* Good storage helps to prolong the life of earphones and reduce the probability of earphone failure.

### After-sales terms

\* This product comes with a 12-month warranty from the date of shipment. Within the warranty period, any defects that occur under normal use will be repaired, replaced, or refunded free of charge.

\* If there is a defect in this product that qualifies for warranty coverage, please contact us at [moondrop\\_support@moondroplab.com](mailto:moondrop_support@moondroplab.com) and return it to our customer service.

\* This product is a precision electronic device. Please do not place it in humid, dusty, high-temperature, or low-temperature environments. Additionally, to prevent damage, do not pull, shock, or compress this product. Malfunctions caused by disconnection, housing deformation, water damage, dust intrusion, corrosion, or plug damage due to these reasons are not covered by after-sales service.

\* If the repair can not be provided due to product upgrades within the warranty, we will provide replacement service depending on the condition, and won't enjoy the warranty after replacement.

\* If the product has expired the warranty period, and due to product replacement, our company may not be able to provide repair service.

\* We will not be able to provide repair service if the device shell or core parts are seriously deformed due to external force.

\* The after-sales service period is generally 7-20 days (excluding transportation time), depending on the repair department.

\* About warranty of repair/replacement:

If confirming that the product issue is of the quality built after getting the quality inspections by MOONDROP afterservice, it will get repaired/replaced, at that time, the remaining warranty period will be prolonged to 60days if it is less than or equal to 60days; Meanwhile, it will be counted according to the original warranty period if the remaining warranty period more than 60 days.

Customer Name:

Contact Phone:

Purchase date:

Receiving Address:

MOONDROP Technology Co., Ltd.

Address : Haixia Technology Industry Park, Wenjiang District, Chengdu, China

