

How to Install Sensor Relay

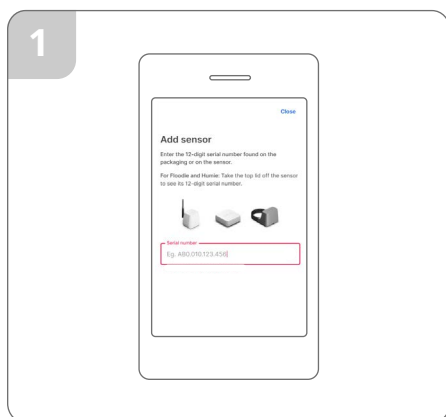
Communication Hub

⚠ Start Here

Important: Install Sensor Relay before any other sensor.

Installation Best Practices

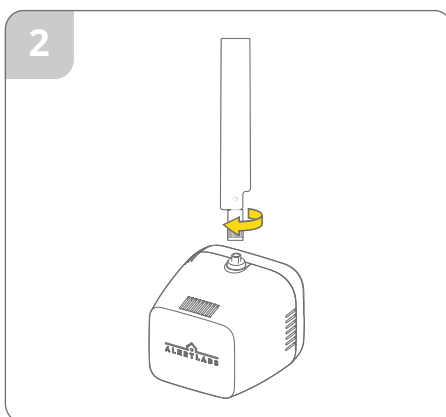
Sensor Relay must be installed indoors. To ensure an optimal connection to the cellular tower, install Sensor Relay above grade, on a shelf, or mount to the wall with provided mounting plate. Choose a location where the sensor will not be unplugged. Ensure a Sensor Relay is placed within 500' (150 m) of any companion sensors being installed. Range depends on building layout and materials the signal needs to pass through. Avoid metallic and cement walls, if possible.



Register Sensor

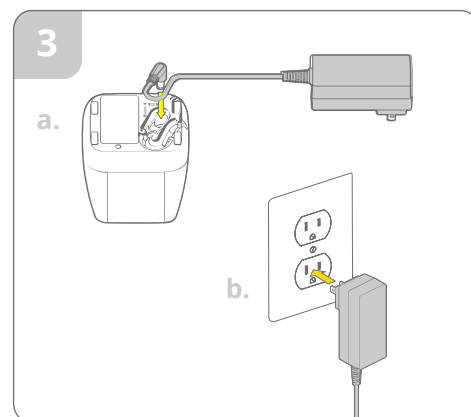
Go to [alertAQ.com/addsensor](https://alertaq.com/addsensor).

If you have purchased Professional Services to pre-register your sensor, skip to step 2.



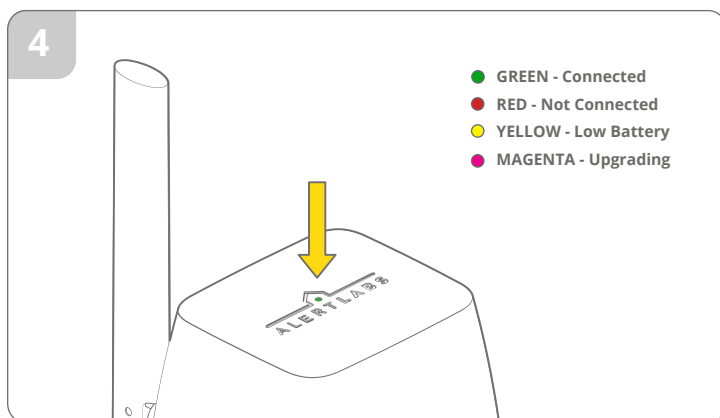
Screw on Antenna

Secure the antenna to the sensor.



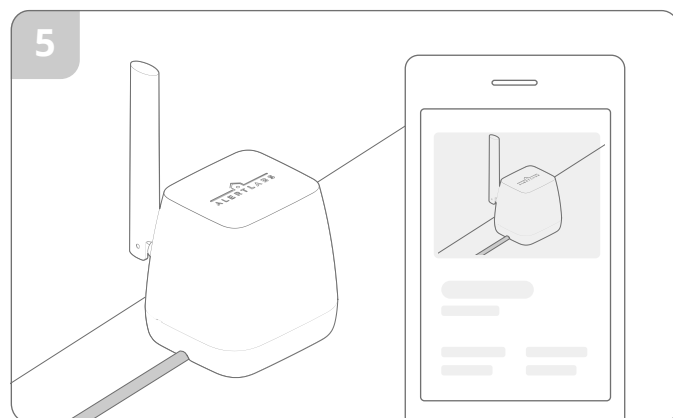
Plug in the Sensor

Connect the power cord to the base of the sensor and plug the power supply into the wall.



Check LED

Confirm LED is green (connected). If it does not connect in a few minutes, visit help.alertaq.com for troubleshooting tips.



Take a Photo

Upload an install photo to the sensor details panel in AlertAQ™. To get to the details panel, select the name of the sensor from the Sensors page.