

Flowie O Water Flow Sensor

Compound Meter Installation

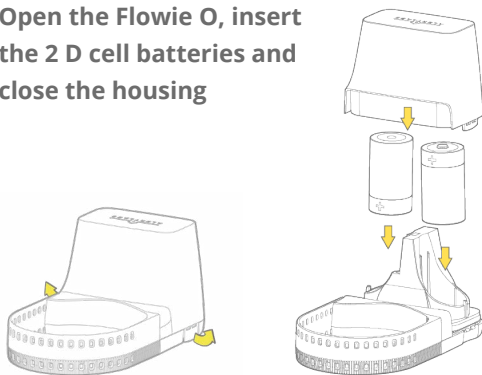
! Flowie O requires a Sensor Relay communication hub to connect to the AlertAQ™ platform. Ensure you have a Sensor Relay installed nearby with a green LED. As compound water meters consist of two water meter heads (high and low-side), you will need two Flowie-Os

! Please read important information about [compatibility, accessories and calibration](#) before installing.

1 Add sensor and see install instructions at: alertaq.com/addsensor

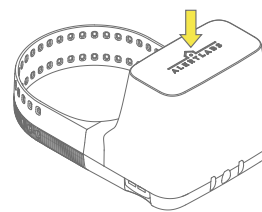
As compound water meters consist of two water meter heads (high and low-side), you will need 2 Flowie O water flow sensors. If you have purchased Professional Services to pre-register your sensor, skip to step 2.

2 Open the Flowie O, insert the 2 D cell batteries and close the housing



3 Confirm the LED is green

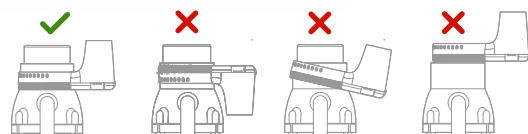
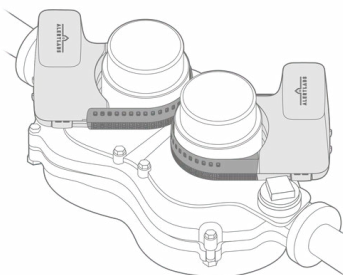
See [troubleshooting](#) if it is not.



- GREEN - Connected
- RED - No Signal
- YELLOW - Low Battery
- MAGENTA - Upgrading

4 Strap onto the water meter heads

They should be low, snug, centered, and angled as far apart as possible to limit interference.



5 Pair the two Flowie Os as a compound meter set

- a) On the Sensors page, select the Flowie O
- b) Click Settings → Sensor Settings
- c) For "Is this part of a compound meter?" select Yes
- d) For "Meter Dial," select High or Low based on which register the Flowie O is strapped to (see below)
- e) For "Paired with," select the other Flowie O at this building
- f) Click Save

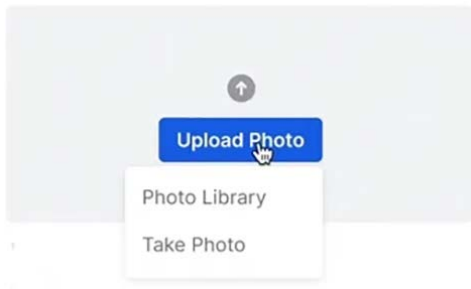
High vs. Low Side:

Each register has a number on it indicating its pipe diameter. The register with the larger number (e.g., 3") is the High side. The register with the smaller number (e.g., 5/8") is the Low side.

6 Upload a photo of the installation to the sensor details page in AlertAQ™

To get to the details section of the sensor, select the name of the sensor from the [Sensors page](#). [See help article.](#)

If your sensors were not pre-registered, update the sensor name based on its installation.



7 Begin calibration of the devices

In order for your Flowie Os to provide accurate data, you must calibrate the devices.

Visit the [calibration](#) page to learn more.

⚠ Important! Do not skip this step.