

Sensor Relay Communication Hub

Antenna Extension Cable Installation



Installation Best Practices

Sensor Relay connects to the nearest cellular tower. To ensure an optimal connection, install Sensor Relay indoors, above grade, on a shelf, or mount to the wall with provided mounting plate. Place in a location that prevents the sensor from being unplugged. Ensure the sensor is placed indoors and within 500 ft. (150 m) of the water meter (if installing Flowie O). Range depends on building layout and materials the signal needs to pass through. Try to avoid metallic and cement walls if possible.

1

Add sensor and see install instructions at: alertaq.com/addsensor

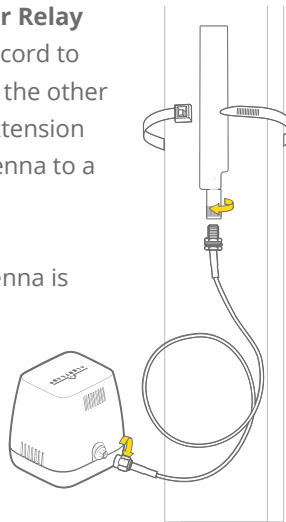
If you have purchased Professional Services to pre-register your sensor, skip to step 2.

2

Attach cord to Sensor Relay

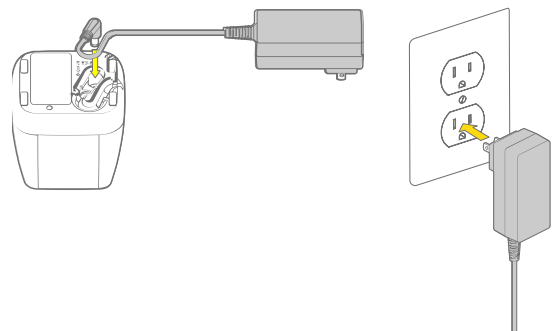
Screw the base of the cord to the antenna port, and the other end to the Antenna Extension Cable. Secure the antenna to a higher location.

Note: Ensure the antenna is not close to metal.



3

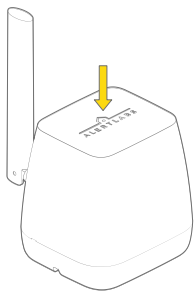
Plug in the sensor



4

Confirm the Sensor Relay LED is green.

See [troubleshooting](#) if it is not.



- GREEN - Connected
- RED - No Signal
- YELLOW - Low Battery
- MAGENTA - Upgrading

5

Upload a photo of the installation to the sensor details page in AlertAQ™

To get to the details section of the sensor, select the name of the sensor from the [Sensors page](#). [See help article.](#)

If your sensors were not pre-registered, update the sensor name based on its installation.

