

Sensor Relay Communication Hub

Wall Mounted Installation



Installation Best Practices

Sensor Relay connects to the nearest cellular tower. To ensure an optimal connection, install Sensor Relay indoors, above grade, on a shelf, or mount to the wall with provided mounting plate. Place in a location that prevents the sensor from being unplugged. Ensure the sensor is placed indoors and within 500 ft. (150 m) of the water meter (if installing Flowie O). Range depends on building layout and materials the signal needs to pass through. Try to avoid metallic and cement walls if possible.

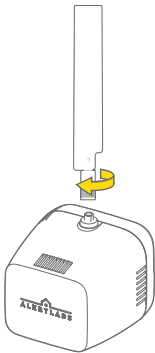
1

Add sensor and see install instructions at: alertaq.com/addsensor

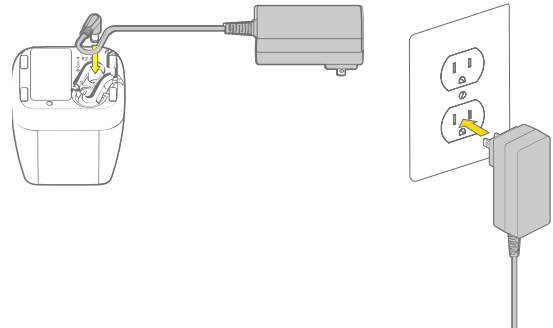
If you have purchased Professional Services to pre-register your sensor, skip to step 2.

2

Screw on antenna

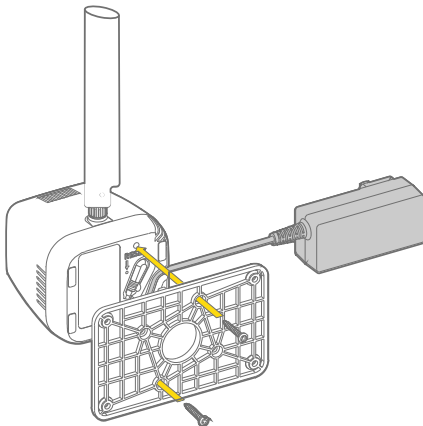
**3**

Plug in the sensor

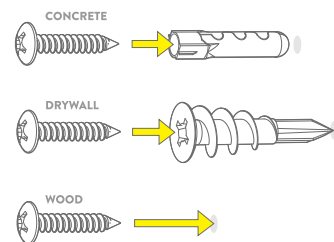
**4**

Screw mounting plate to bottom of sensor

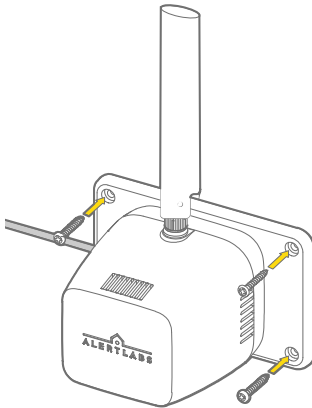
Make sure the power adapter is plugged into the bottom of the Sensor Relay before you attach the mounting plate.

**5**

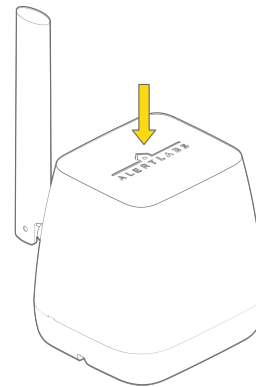
Choose the appropriate wall anchor and install



- 6** Screw plate and sensor into wall using the anchors



- 7** Confirm the Sensor Relay LED is green.
See [troubleshooting](#) if it is not.



- GREEN - Connected
- RED - No Signal
- YELLOW - Low Battery
- MAGENTA - Upgrading

- 8** Upload a photo of the installation to the sensor details page in AlertAQ™

To get to the details section of the sensor, select the name of the sensor from the [Sensors page](#).
[See help article.](#)

If your sensors were not pre-registered, update the sensor name based on its installation.

