

Your experience, tailored to you.

If you have any specific accessibility, mobility, communication or dietary requirements, we kindly ask you to let us know at the time of booking. Our team will be delighted to find the best way to adapt your experience and ensure a comfortable and memorable visit.

01.How can I make a reservation?

Reservations can be made through our website, via the reservations menu, by telephone on **+351 210 543 168**, or by email at **rocco@rocco.pt**

We recommend booking in advance, especially for popular dates and times.

02.Do I need to be staying at the hotel to visit Rocco?

No. Rocco welcomes both hotel guests and visitors who are not staying at the hotel. The restaurant has its own entrance, located at Rua Ivens 14.

03.Is the restaurant accessible to guests with reduced mobility?

Yes. The hotel is accessible by lift. However, there are a few small steps along the route.

Whenever these may present an obstacle, our team will be happy to accompany guests and identify the most suitable route according to their needs.

If you require any specific assistance, we recommend informing us at the time of booking so that we can make the necessary arrangements for your arrival.

04.Is there an accessible bathroom?

Yes. The hotel has an accessible bathroom for guests with reduced mobility.

05.Can I enter the restaurant with a guide dog?

Yes. Guide dogs are welcome at Rocco.

If you let us know in advance, we can also arrange your table to ensure greater comfort throughout your experience.

06.Does the restaurant provide Braille menus?

At present, we do not provide menus in Braille.

However, our team is available to present and explain the menu, as well as to assist guests throughout their experience, ensuring a comfortable and accessible visit.

If you have any specific communication requirements, we recommend informing us at the time of booking.

Dietary Requirements & Special Requests

07.Can the menu be adapted to accommodate food allergies or intolerances?

Our team will do its utmost to accommodate your dietary requirements.

It is essential that any allergies, intolerances or dietary restrictions are communicated at the time of booking, allowing our team and kitchen to prepare your experience with due care and in advance.

Despite all the care and procedures in place, we cannot guarantee the complete absence of cross-contamination in our kitchen.

08.Are vegetarian or vegan options available?

Yes. Vegetarian and vegan options can be prepared with prior notice.

We recommend indicating your preference at the time of booking, allowing our team to tailor the experience to your needs.

Children & Families

09.Does Rocco welcome children?

Yes. Children are welcome at Rocco.

10.Is there a children's menu?

Yes. Rocco offers a children's menu, which can be requested from our team when ordering.

Groups & Events

11.Do you accept group reservations?

Yes. We have a Catering Kit featuring a selection of menu options for groups of more than 8 guests.

For reservations and any additional enquiries, please contact us at **events@rocco.pt**

12.Is it possible to privatize a space at Rocco?

Yes. The different spaces at Rocco can be privately hired, with the exception of the Gastrobar.

For groups of more than 24 guests, a private hire fee applies.

To discover the different options and proposals available, please contact our team at **events@rocco.pt**

13. Can I bring a birthday or celebration cake?

Yes. Guests may bring an external cake for a celebration at Rocco.

A €10 service fee will be added to the final bill, and the guest will be required to sign a liability waiver.

Both requirements must be fulfilled for the cake to be accepted and the associated service to be provided.

We recommend informing our team in advance if you intend to bring a cake.

14. Does Rocco offer birthday cakes?

Yes. Rocco offers a selection of cakes for different occasions. Our cake catalogue can be requested from our team at **rocco@rocco.pt**

Orders must be placed in advance to ensure the availability of your chosen cake on the date of your reservation.

15. Can I purchase a Rocco Gift Card as a gift for someone else?

Yes. Rocco Gift Cards can be purchased both online and at the restaurant.

16. Does the hotel have parking facilities?

Parking at Hotel Ivens is reserved exclusively for hotel guests.

For Rocco guests, there is an alternative covered car park, open 24 hours a day, with an exit located next to the restaurant.

Baixa-Chiado Car Park

Largo Boa Hora, No. 1

Exit: Rua Ivens

Parking conditions and rates are available upon request.

If you have any questions that are not covered on this page, or if there is any specific requirement you would like to share with us before your visit, please do not hesitate to contact our team.

We are here to help you prepare your Rocco experience as comfortably and attentively as possible.

Reservations: +351 210 543 168

Email: rocco@rocco.pt

Events & Groups: events@rocco.pt