



TERMS AND CONDITIONS
OZOW CLUB COMPETITION & CONSENT

Join The Ozow Club and you could win a R1,000.00 Takealot.com voucher

Read these terms and conditions carefully. These competition rules (“rules”) explain your rights and duties in connection with this competition (“Competition”). If you take part in this Competition and/or accept any prize, these rules will apply to you and you agree that it can be assumed that you have read and agreed to be legally bound by these rules. All natural persons entering this Competition, will also automatically become a member of the Ozow Club (“Entrants”) and do so at their own risk. The entry of any Entrant into the Competition and/or acceptance of a Prize by any Entrant in the event that a Prize is won by such Entrant (the “Winner”) constitutes a binding offer and acceptance of these rules by Ozow and the Entrant/Winner.

Promoter	• This Competition is sponsored and promoted by Ozow (Pty) Ltd (reg. no. 2013/214663/07) (“Ozow”). • Reference to Ozow includes any person which, directly or indirectly is Controlled by Ozow, or Controls Ozow and any directors, officers, employees, agents and representatives of Ozow. “Control”, as used in the preceding sentence, means the possession, directly or indirectly, of the power to direct or cause the direction of the management and policies of a person, whether through the ownership of voting securities, by contract or otherwise.
Competition Period	• From 10H00 on 30 September 2025 until 23H59 on 9 October 2025.
Prize	• 1 of 10 Takealot.com vouchers to the value of R1,000.00 each. • The Prize may not be deferred, changed or exchanged for any other item or for cash and is subject to any terms, conditions and/or limitations contained in such voucher. Takealot T&Cs attached to the Voucher can be viewed here: https://www.takealot.com/help/promotional-codes-tcs
Who can enter and how?	• Any natural person who is a resident of South Africa may enter this Competition. • To enter, Entrants will need to: 1. Join the Ozow WhatsApp channel to get exclusive promotions and the latest updates. 2. Visit the Ozow Club landing page at this web address: https://mailchi.mp/ozow/join-the-ozow-club. 3. Enter in your first name, surname, email address and phone number or any other details on the Ozow Club landing page. 4. Op-in and click on the “Join Now” tile. 5. Scan the QR code and join the Ozow WhatsApp channel. • It is the responsibility of all Entrants to ensure that their entry is received by Ozow prior to the end of the Competition Period. • Any entries that are not received during the Competition Period will not be eligible to participate, regardless of the reason. Ozow will not be responsible for any entries which are not received by Ozow, whether timeously or at all, regardless of the cause thereof.
How many winners will be chosen?	• 10 Winners will be chosen at the end of the Competition Period. • Each Winner will only be eligible to receive 1 Prize at the end of the Competition Period.
General	
Who cannot enter?	• People under the age of 18 years (unless parental or guardian consent is obtained). Entrants under the age of 18 must obtain permission from their parents or guardians before entering the Competition, who must approve of and consent to the Entrant’s participation in the Competition and the receipt / possession of a Prize if that Entrant becomes a Winner. • Directors, members, shareholders, agents, consultants or employees of Ozow, or any of such person’s spouse, life partner, business partner or associate, or the natural or adopted parent, child, or sibling. • The suppliers of any goods or services in respect of the Competition.
Entry fees	• There are no entry fees to participate in this Competition.
Additional fees	• The data costs, or any other costs, incurred by an Entrant in the ordinary course of business will apply during the Competition Period.
Is there a limit on the number entries?	• Each Entrant can only enter once over the Competition Period.
Who may not win a prize?	• An Entrant will not win a Prize if it is unlawful for Ozow to provide such Prize to an Entrant. In the event that an Entrant does win a Prize, and it is unlawful for such Entrant to win a Prize, the Entrant will forfeit the Prize.

Circumstances for disqualification	If any Entrant fails to comply with any of these rules and “How to Enter” above, then, without prejudice to any other remedy which Ozow may have, such Entrant will be automatically disqualified and will forfeit their Prize (if such Entrant has already won a Prize).
How will winners be chosen and when will they be notified?	- The Winners will be determined at random by computer-generated programme operated by Ozow in terms of which numerous Entrants will be drawn (“draw(s)”) for the entire Competition Period. - Ozow will conduct the random draws at the end of the Competition Period. Ozow will randomly select the first 10 Winners. - Ozow will further select numerous additional Entrants in order to cater for any forfeiting of Prizes (“Backup Winners”). - The determination of the draw made by Ozow will be final and no related correspondence will be entered into. - Each Winner will be notified of their winnings by Ozow, shortly after each draw. - The Winner shall be required to agree to the winnings and to allow Ozow to publish the Winner's name on their website and various social media platforms, including but not limited to Facebook and Instagram. - Ozow will attempt to contact each Winner via direct message via social media or other communication channel, like WhatsApp. - If Ozow is unable to contact a Winner, or a Winner declines the Prize or to allow their name to be published by Ozow, such Winner will forfeit his/her prize, and Ozow reserves the right to award such prize to the next Entrant from the Backup Winners. If a Backup Winner agrees to accept the Prize and the publishing of their name subject to these rules, they will be a Winner of a Prize in the Competition. - Once a Winner has agreed to the Prize and to the publishing of his/her name, Ozow may announce the name of the Winner on its website and/or various social media platforms, at their selection, including but not limited to Facebook and Instagram.
How will the prize be claimed?	The logistics involved for the delivery of the Prize to Winners will be made within one month of the notification of the Winners, by Ozow, or such other time period that is communicated to the Winners.
Use of Personal Information & Ozow Club Consent	- By entering this Competition, you are also joining the Ozow Club. - This means: - The personal information you provide (first name, surname, email address, phone number) will be used to run the Competition as well as to manage your participation in the Ozow Club, for as long as you are a member of the Ozow Club. - By opting in, you consent to Ozow: - contacting you via any one or more of the following communication channels: WhatsApp, SMS, and/or Email with Ozow Club updates, features, campaigns, promotions, surveys and activities; and - processing and/or storing your personal information outside South Africa, as some of our systems use Amazon Web Services’ secure cloud hosting. - You may opt out of any communication channel at any time. The following will constitute your opt-out to that particular channel of contact: - WhatsApp: you leaving the Ozow Club WhatsApp group; - SMS: you selecting “opt-out” and following the prompts; and - Email: you selecting “unsubscribe”. - To opt out completely, i.e. of all communication channels: email privacy@ozow.com. - Your information will be processed in line with these rules, POPIA, Ozow’s privacy policy and PAIA Manual, available at WWW.OZOW.COM. - Ozow may update these rules, PAIA manual and privacy policy from time to time. It is your responsibility to review them regularly. Continued participation in the Ozow Club will be deemed acceptance of any updates. - For the avoidance of doubt, any provisions in these rules relating to the Ozow Club — including the use of your personal information — will continue to apply after the Competition Period ends.
Participation in marketing	Ozow may invite each Winner to be present when the Winners are announced, to participate in any marketing activities of Ozow Club, to appear in person in the electronic media and/or the print media, and/or to endorse, promote or advertise any of the goods sold or services rendered by Ozow Club, for which no fee, royalty or other compensation will be payable. The Winners may decline this.
Waiver	Ozow reserves the right to vary, postpone, suspend, or cancel the Competition and any Prizes, or any aspect thereof which includes the Ozow Club itself, without notice at any time, and for any reason which Ozow deems necessary. In the event of such variation, postponement, suspension or cancellation, Ozow agrees to waive any rights, interests and expectations that any Entrants or Winners may have in terms of the Competition and acknowledge that no Entrant or Winner will have any recourse against Ozow.
Additional information	Ozow may require each Winner to provide Ozow with additional information which also may be personal information and documentation in order to process, confirm and facilitate each Winners’ acceptance and delivery of their Prize. If any Winner refuses to provide Ozow with the requested information or documentation, such Winner will forfeit their Prize.
Liability	- If any Entrant fails to comply with any of these rules, then, without prejudice to any other remedy which Ozow may have, - such Entrant will be automatically disqualified, and such Entrant will forfeit their Prize (in the event that such Entrant has already won a Prize); - such Entrant will be removed from the Ozow Club and no longer considered a member of it;

	- an Entrant and/or Winner will pay Ozow for any loss or damage incurred by Ozow directly or indirectly as a result of non-compliance, including all legal costs (including attorney and own client costs) which Ozow may incur in taking any steps pursuant to an Entrant and/or Winner's non-compliance; and - such Entrants and Winners indemnify and hold Ozow, as applicable, harmless against any claim by any Person, (whether direct, indirect, incidental, punitive or consequential) of any nature, whether arising from negligence or any other cause, relating to any death, injury, loss and/or damage which may be suffered howsoever arising in relation to such Entrants' or Winners' failure to comply herewith. • Ozow's decision on any matter concerning the Competition and/or arising out of these rules is final and binding on all Entrants and Winners. • Ozow will not be responsible, and disclaim all liability, for any loss, liability, injury, expense or damage (whether direct, indirect, incidental, punitive or consequential) of any nature, whether arising from negligence or any other cause, which is suffered by any Entrant's participation in the Competition; the acceptance and/or use by any Winner of any Prize; or by any action taken by Ozow in accordance with these rules.
Limitation of liability	• Without limitation, Ozow is not responsible for, and is in no way liable in relation to, any problems or technical malfunction of any telephone network or lines, computer on-line systems, servers, or providers, computer hardware or software failure or malfunction, traffic congestion (whether physical, or on the Internet, telephone lines or at any service provider, website or other device or medium), or any combination thereof, or any other technical or other problems experienced by an Entrant when entering the Competition.
Disclaimer	• Ozow is not responsible for any injury or damage suffered by an Entrant's, or any other Person's, computer, mobile telephone or other device used by an Entrant to enter into, or obtain any materials related to, the Competition. • Ozow does not make any representations or give any warranties, whether expressly or implicitly, as to a Prize, and in particular, but without limitation, makes no representations and gives no warranty that – - an Entrant's entry or participation in the Competition will necessarily result in such Entrant winning a Prize; or - a Prize, or any aspect thereof, will meet an Entrant's or, if applicable, an Entrant's partner's, requirements, preferences, standards or expectation.
Indemnification	• All Entrants, and in the event of an Entrant's death, an Entrant's family, dependants, heirs, assignees or any other beneficiaries of an Entrant's estate, indemnify and hold Ozow harmless against any claim by an Entrant (whether direct, indirect, incidental, punitive or consequential) of any nature, whether arising from negligence or any other cause, relating to any injury, loss, liability, expense and/or damage which an Entrant may suffer, howsoever arising, in relation to such Entrant's entry into the Competition and/or acceptance and/or use by such Entrant of a Prize.
Applicable law	• These rules will be construed, interpreted and enforced in accordance with the laws of the Republic of South Africa.
Consumer Protection Act, 68 of 2008 ("CPA")	• The Competition is regulated by the CPA and it is not intended that any provision of these rules contravenes any provision of the CPA. Therefore, all provisions of these rules must be treated as being qualified by the CPA, if necessary, to ensure that the provisions of the CPA are complied with.
Dispute	• If any dispute arises in relation to the Competition and its rules, the decision of Ozow shall be final and no correspondence shall be entered into.
Rules	• A copy of these rules is available at no cost to the Entrants and can be downloaded in printable form from www.ozow.com. A reminder that Ozow may update these rules from time to time. It is your responsibility to review them regularly. Continued participation in the Ozow Club will be deemed acceptance of any updates.