



TERMS AND CONDITIONS

OZOW CLUB SOCCER WORLD CUP AT-HOME VIEWING EXPERIENCE

Read these terms and conditions carefully. These competition rules (“**rules**”) explain your rights and duties in connection with this competition (“**Competition**”). If you take part in this Competition and/or accept any Prize, these rules will apply to you and you agree that it can be assumed that you have read and agreed to be legally bound by these rules. All natural persons entering this Competition, will, unless already a member of the Ozow Club, also automatically become a member of the Ozow Club (“**Entrants**”) and do so at their own risk. The entry of any Entrant into the Competition and/or acceptance of a Prize by any Entrant in the event that a Prize is won by such Entrant (the “**Winner**”) constitutes a binding offer and acceptance of these rules by Ozow and the Entrant/Winner.

Promoter	- This Competition is sponsored and promoted by Ozow (Pty) Ltd (reg. no. 2013/214663/07) (“Ozow”). - Reference to Ozow includes any person which, directly or indirectly is Controlled by Ozow, or Controls Ozow and any directors, officers, employees, agents and representatives of Ozow. “Control”, as used in the preceding sentence, means the possession, directly or indirectly, of the power to direct or cause the direction of the management and policies of a person, whether through the ownership of voting securities, by contract or otherwise.
Competition Period	From 11H00 on 9 July 2026 until 23H59 on 17 July 2026.
Prize	1 (one) of ten R1,000 SnackMe vouchers from Mr D (valid for 3 years from award date) to be redeemed using the Mr D app to purchase food and/or beverages, subject to availability, for a match-day viewing party. - The Prize may not, unless otherwise agreed to with Ozow in writing, be deferred, changed, transferred or exchanged for any other item or for cash, and is subject to availability and partner terms and conditions, including those available at https://terms.mrd.com/#SnackMe-vouchers. Ozow reserves the right to substitute or amend the Prize, to a similar prize should the stated Prize become unavailable.
Who can enter and how?	- Any natural person who is 18 years of age or older, is a resident of South Africa, is able (at their own cost) to redeem the Prize and is an Ozow Club member, may enter this Competition. If you are not a member of the Ozow Club: to enter, Entrants will need to: - Join the Ozow WhatsApp channel to get exclusive promotions and the latest updates. - Visit the Ozow Club landing page at this web address: https://mailchi.mp/ozow/join-the-ozow-club. - Enter your first name, surname, email address and phone number or any other details on the Ozow Club landing page. - Op-in and click on the “Join Now” tile. If you are already a member of the Ozow Club: you will automatically be entered into the Competition, unless you opt-out (see opt out section below) and no further steps are required. - It is the responsibility of all Entrants who are not yet a member of the Ozow Club to ensure that their entry is received by Ozow prior to the end of the Competition Period. - Any entries that are not received during the Competition Period will not be eligible to participate, regardless of the reason. Ozow will not be responsible for any entries which are not received by Ozow, whether timeously or at all, regardless of the cause thereof.
How many winners will be chosen?	1 (one) Winner for each of the ten Prizes will be chosen, with 5 (five) winners selected on 14 July 2026 and the remaining 5 (five) winners selected at the end of the Competition Period in accordance with these rules.
General	
Who cannot enter?	- People under the age of 18 years old. - Directors, members, shareholders, agents, consultants or employees of Ozow, or any of such person’s spouse, life partner, business partner or associate, or the natural or adopted parent, child, or sibling. - The suppliers of any goods or services in respect of the Competition. - Persons not part of the Ozow Club during the Competition Period.
Entry fees	There are no entry fees to participate in this Competition.
Additional fees	The data costs, or any other costs, incurred by an Entrant in the ordinary course of business will apply during the Competition Period, including such data costs incurred from redeeming the Prize on the Mr D app.
Is there a limit on the number entries?	Each Entrant can only enter once over the Competition Period.
Who may not win a prize?	An Entrant will not win a Prize if it is unlawful for Ozow to provide such Prize to an Entrant. In the event that an Entrant does win a Prize, and it is unlawful for such Entrant to win a Prize, the Entrant will forfeit the Prize.

Circumstances for disqualification	If any Entrant fails to comply with any of these rules, including the “Who Can Enter and How” tab above, then, without prejudice to any other remedy which Ozow may have, such Entrant will be automatically disqualified and will forfeit their Prize (if such Entrant has already won a Prize).
How will winners be chosen and when will they be notified?	- The Winner will be determined at random by computer-generated programme operated by Ozow in terms of which numerous Entrants will be drawn (“draw”) for the entire Competition Period. - Ozow will conduct the random draw for the first 5 (five) winners on 14 July 2026 and the remaining 5 (five) winners at the end of the Competition Period. Ozow will randomly select the Winners. - Ozow will further select additional Entrants in order to cater for any forfeiture of the Prize (“Backup Winners”). - The determination of the draw made by Ozow will be final and no related correspondence will be entered into. - The Winners will be notified of their winnings by Ozow by 20 July 2026. - The Winners shall be required to confirm acceptance of the Prize and to allow Ozow to publish the Winner's name on its website and various social media platforms, including but not limited to Facebook and Instagram. The Winners must confirm acceptance within 2 calendar days of notification, failing which the Prize will be forfeited. - Ozow will attempt to contact each Winner via direct message via social media or other communication channel, like WhatsApp. - If Ozow is unable to contact a Winner, or a Winner declines the Prize or declines to allow their name to be published by Ozow, such Winner will forfeit his/her prize, and Ozow reserves the right to award such prize to the next Entrant from the Backup Winners. If a Backup Winner agrees to accept the Prize and the publishing of their name subject to these rules, they will be a Winner of a Prize in the Competition. - Once a Winner has agreed to the Prize and to the publishing of his/her name, Ozow may announce the name of the Winner on its website and/or various social media platforms, at their selection, including but not limited to Facebook and Instagram.
How will the Prize be claimed?	- Once the Winner has accepted the Prize, Ozow will arrange delivery of the Prize to the Winner within a reasonable time. - The Winner is responsible for their use, receipt and enjoyment of the Prize. Ozow accepts no responsibility for any costs, loss or inconvenience associated with the Winner's receipt, use and enjoyment of the Prize. - Should the Winner be unable to utilise the Prize, the Prize will be forfeited and Ozow reserves the right to award the Prize to a Backup Winner.
Guests	Guests accompanying the Winner during the utilisation of the Prize are not parties to these rules and have no independent rights or claims against Ozow in connection with the Competition or the Prize. The Prize is non-transferable and no portion of the Prize allocated to guests may be claimed by or redirected to any other person should a guest be unable to utilise such portion of the Prize.
Use of Personal Information & Ozow Club Consent	- By entering this Competition, you are, unless already a member of the Ozow Club, also joining the Ozow Club. If you are already a member of the Ozow Club, you will, unless you have opted out, remain a member. - This means (for both new joiners and current members): - The personal information you provide (first name, surname, email address, phone number) will be used to run the Competition as well as to manage your participation in the Ozow Club (which may include other Ozow Club promotions and competitions) for as long as you are a member of the Ozow Club and will be considered as you having “opted in” to the Ozow Club using your personal information as described. - By opting in, you consent to Ozow: - contacting you via any one or more of the following communication channels: WhatsApp, SMS, and/or Email with Ozow Club updates, features, campaigns, competitions, promotions, surveys and activities; and - processing and/or storing your personal information outside South Africa, since some of our systems use Amazon Web Services’ (or other offshore based suppliers) for secure cloud hosting. You may opt out of any communication channel at any time. The following will constitute your opt-out to that particular channel of contact: - WhatsApp: you leaving the Ozow Club WhatsApp group; - SMS: you selecting “opt-out” and following the prompts; and - Email: you selecting “unsubscribe”. To opt out completely and cease to be a member of the Ozow Club, i.e. of all communication channels or to opt out from this Competition: email privacy@ozow.com. - Your information will be processed in line with these rules, POPIA, Ozow's privacy policy and PAIA Manual, available at www.ozow.com. - Ozow may update these rules, PAIA manual and privacy policy from time to time. It is your responsibility to review them regularly. Continued participation in the Ozow Club will be deemed acceptance of any updates. - For the avoidance of doubt, any provisions in these rules relating to the Ozow Club - including the use of your personal information - will continue to apply after the Competition Period ends.
Participation in marketing	Ozow may invite the Winner to be present when the Winner is announced, to participate in any marketing activities of Ozow Club, to appear in person, in the electronic media and/or the print media, and/or to endorse, promote or advertise any of the goods sold or services rendered by Ozow Club, for which no fee, royalty or other compensation will be payable. The Winner may decline this.
Waiver	Ozow reserves the right to vary, postpone, suspend, or cancel the Competition and any Prizes, or any aspect thereof which includes the Ozow Club itself, without notice at any time, and for any reason which Ozow deems necessary. In the event of such variation, postponement, suspension or cancellation, the parties to these rules

	agree to waive any rights, interests and expectations that any Entrants or Winner may have in terms of the Competition and acknowledge that no Entrant or Winner will have any recourse against Ozow.
Additional information	Ozow may require the Winner to provide Ozow with additional information which also may be personal information and documentation in order to process, confirm and facilitate the Winner's acceptance and delivery of their Prize. If the Winner refuses to provide Ozow with the requested information or documentation, the Winner will forfeit their Prize.
Liability	- If any Entrant fails to comply with any of these rules, then, without prejudice to any other remedy which Ozow may have, - such Entrant will be automatically disqualified, and such Entrant will forfeit their Prize (in the event that such Entrant has already won a Prize); - such Entrant will be removed from the Ozow Club and no longer considered a member of it; - an Entrant and/or Winner will pay Ozow for any loss or damage incurred by Ozow directly or indirectly as a result of non-compliance, including all legal costs (including attorney and own client costs) which Ozow may incur in taking any steps pursuant to an Entrant and/or Winner's non-compliance; and - such Entrants and Winners indemnify and hold Ozow, as applicable, harmless against any claim by any Person, (whether direct, indirect, incidental, punitive or consequential) of any nature, whether arising from negligence or any other cause, relating to any death, injury, loss and/or damage which may be suffered howsoever arising in relation to such Entrants' or Winners' failure to comply herewith. - Ozow's decision on any matter concerning the Competition and/or arising out of these rules is final and binding on all Entrants and the Winner. - Ozow will not be responsible, and disclaims all liability, for any loss, liability, injury, expense or damage (whether direct, indirect, incidental, punitive or consequential) of any nature, whether arising from negligence or any other cause, which is suffered by: any Entrant's participation in the Competition; the acceptance and/or use by any Winner or their guests of any Prize; or by any action taken by Ozow in accordance with these rules. For the avoidance of doubt, Ozow shall not be liable for any loss, injury or damage suffered by any Winner and/or their guest(s) arising from or in connection with any Winner's and/or their guest's use, receipt and/or enjoyment of the Prize or participation in this Competition, howsoever arising. - Without limitation, Ozow is not responsible for, and is in no way liable in relation to, any problems or technical malfunction of any telephone network or lines, computer on-line systems, servers, or providers, computer hardware or software failure or malfunction, traffic congestion (whether physical, or on the Internet, telephone lines or at any service provider, website or other device or medium), or any combination thereof, or any other technical or other problems experienced by an Entrant when entering the Competition.
Disclaimer	- Ozow is not responsible for any injury or damage suffered by an Entrant's, or any other Person's, computer, mobile telephone or other device used by an Entrant to enter into, or obtain any materials related to, the Competition. - Ozow does not make any representations or give any warranties, whether expressly or implicitly, as to a Prize, and in particular, but without limitation, makes no representations and gives no warranty that – - an Entrant's entry or participation in the Competition will necessarily result in such Entrant winning a Prize; or - a Prize, or any aspect thereof, will meet an Entrant's or, if applicable, an Entrant's partner's, requirements, preferences, standards or expectation.
Indemnification	All Entrants, and in the event of an Entrant's death, an Entrant's family, dependants, heirs, assignees or any other beneficiaries of an Entrant's estate, indemnify and hold Ozow harmless against any claim by an Entrant or, where the Entrant is the Winner, any claim by or on behalf of any guest accompanying the Winner's utilisation of the Prize (whether direct, indirect, incidental, punitive or consequential) of any nature, whether arising from negligence or any other cause, relating to any injury, loss, liability, expense and/or damage which an Entrant or any such guest may suffer, howsoever arising, in relation to such Entrant's entry into the Competition and/or acceptance and/or use by such Entrant or guest of a Prize.
Applicable law	These rules will be construed, interpreted and enforced in accordance with the laws of the Republic of South Africa.
Consumer Protection Act, 68 of 2008 ("CPA")	The Competition is regulated by the CPA and it is not intended that any provision of these rules contravenes any provision of the CPA. Therefore, all provisions of these rules must be treated as being qualified by the CPA, if necessary, to ensure that the provisions of the CPA are complied with.
Dispute	If any dispute arises in relation to the Competition and its rules, the decision of Ozow shall be final and no correspondence shall be entered into.
Rules	A copy of these rules is available at no cost to the Entrants and can be downloaded in printable form from www.ozow.com. A reminder that Ozow may update these rules from time to time. It is your responsibility to review them regularly. Continued participation in the Ozow Club will be deemed acceptance of any updates.