



Universal E-Business Solutions, LLC

DBA: Universal Technology Solutions

NASA SEWP VI Ordering Guide

Category B 80TECH26D1945 · Category C 80TECH26D1781

Period of performance: November 1, 2026 – October 31, 2036

SEWP Overview

NASA SEWP (Solutions for Enterprise-Wide Procurement, pronounced "soup") provides the latest information technology, communications and audio-visual (ITC/AV) solutions and services to all federal agencies and their approved contractors. Created in 1993, SEWP was the first Government-Wide Acquisition Contract (GWAC) in the federal acquisition space and has evolved over three decades to meet its customers' requests. The program is self-funded through a 0.34% contract access fee and supports more than 50,000 orders a year.

SEWP VI runs from November 1, 2026 to October 31, 2036 and is organized into three scope categories. Universal E-Business Solutions, LLC (DBA: Universal Technology Solutions) holds Category B (Enterprise-Wide ITC/AV Service Solutions) and Category C (Mission-Based ITC/AV Service Solutions).

Fair Opportunity

FAR 16.505(b)(1) provides that each contractor shall be given a fair opportunity to be considered for each order exceeding the micro-purchase threshold issued under multiple-award contracts. The method is at the discretion of the Contracting Officer, who documents the rationale for placement and price of each order. Using the SEWP online Quote Request Tool (QRT) is the recommended method: it automatically includes every Contract Holder in the selected category and produces the required decision documentation. There is no requirement to obtain three quotes as long as all Contract Holders within a category were given the opportunity to quote. The full Fair Opportunity clause (SEWP VI Section A.1.13) is reproduced at www.uebiz.com/sewp.

Why Order Through SEWP VI

Open to every federal agency and authorized support contractors. Pre-competed, with no separate competition. Firm-fixed-price with no order ceiling. 0.34% fee included in price. Not subject to the Economy Act. Credit-card micro-purchases accepted.

About Universal. Universal E-Business Solutions, LLC (DBA: Universal Technology Solutions) is a privately held, minority-owned technology solutions provider headquartered in Hoboken, New Jersey. Our engineering-led team designs, deploys and operates cloud, data center, network, security, wireless and collaboration environments for enterprise and public-sector clients. www.uebiz.com

Contract Information

Contract type	Multiple-award IDIQ GWAC
Category B	80TECH26D1945 Enterprise-Wide ITC/AV Services
Category C	80TECH26D1781 Mission-Based ITC/AV Services
Period of performance	Nov 1, 2026 – Oct 31, 2036
SEWP access fee	0.34%, included in price
Order limits	No minimum, no maximum
UEI	K79BT1XSHHU7
CAGE	9ZC05
NAICS	541519 primary + 11 (page 3)
Business size	Small under 6 NAICS (page 3)
Payment terms	Net 30

SEWP VI Program Support

Program Manager	Rama Kant 202-644-6653 rkant@uebiz.com
Deputy Program Manager	Kishen Shah 646-706-4054 kshah@uebiz.com
Quote, Order and Support Desk	646-706-4000 sewp6@uebiz.com Support 24x7x365 Sales Mon–Fri 9–5 ET
Main office	70 Adams Street Hoboken, NJ 07030

NASA SEWP Program Office

Helpline	(301) 286-1478 help@sewp.nasa.gov Mon–Fri 7:30 AM – 6:00 PM ET
Orders	sewporders@sewp.nasa.gov Fax (301) 286-0317
Website	www.sewp.nasa.gov

What's in Scope for SEWP VI

SEWP provides a broad suite of ITC/AV solutions and services. To confirm whether a requirement is within scope, send an overview or bill of materials to help@sewp.nasa.gov for a quick review. SEWP VI contracts were awarded by scope category; Universal holds the two service categories:

Category B — Enterprise-Wide ITC/AV Service Solutions · 80TECH26D1945

Enterprise services that run across an agency: managed services, cloud operations, network and security operations, collaboration platforms, help desk and strategic IT services.

Category C — Mission-Based ITC/AV Service Solutions · 80TECH26D1781

Services scoped to a specific mission, program or site: engineering, integration, migration, modernization and operations for a defined requirement.

What Agencies Can Procure from UTS

Cloud Solutions Architecture, migration, FedRAMP, security, operations, FinOps	Data Center & Network Architecture Design, deployment, SD-WAN, LAN/WAN/MAN	Cyber Security Cloud security, Zero Trust, FedRAMP, SASE, monitoring	Wireless & Mobility Enterprise wireless; EMM (MDM, policy enforcement, user and device authentication); app vetting, MAM, mobile threat defense
Collaboration & Audio-Visual UC, conferencing, video walls, room systems, digital signage	Managed Services 24x7 monitoring, NOC, SOC, managed network, NaaS	Professional & Advisory Services Project implementation, mission execution, strategy, cost optimization	Connectivity & Technology Sourcing Circuits, maintenance, licensing, lifecycle

OEM partnerships: Cisco (Preferred Partner), AWS, Microsoft, VMware, Arista, F5, HP, Pure Storage, Cohesity.

Ordering Process

Each agency defines its own Purchase Request (PR) and Delivery Order (DO) process and forms; the NASA SEWP Program Management Office (PMO) does not. The typical flow is:

1. Agency requirement The end user defines the requirement and generates a PR. A quote is obtained through the SEWP QRT or from the UTS SEWP team.	2. Contracting Officer issues the Delivery Order (DO) The agency's procurement office issues the DO on any valid agency DO form, referencing the SEWP VI contract number and the UTS quote.	3. SEWP PMO processes The DO is sent to the SEWP PMO (sewporders@sewp.nasa.gov or fax 301-286-0317), which reviews, records and forwards it to UTS. The PMO does not issue DOs.	4. UTS confirms and delivers Universal confirms the order, delivers to the agreed schedule, and provides order status support and escalation assistance throughout the life of the order. Modifications route through the PMO.
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Delivery order should include

- SEWP VI contract number (80TECH26D1945 or 80TECH26D1781)
- SEWP category (B or C)
- UTS quote number and date
- CLINs, quantities and unit prices as quoted
- Period of performance for services
- Ship-to and bill-to addresses
- Contracting Officer and COR contact details
- Funding and accounting data
- Agency-specific clauses or security requirements
- Delivery or performance schedule

Agency support contractors ordering on behalf of an agency must provide the agency authorization letter required by the SEWP contract.

NAICS Codes and Business Size (per SBA size standards and the SEWP VI award)

541519 Other Computer Related Services (primary) — OTS; small under ITVAR exception	518210 Computing Infrastructure, Data Processing, Hosting — Other than small	334111 Electronic Computer Manufacturing — Small business
541512 Computer Systems Design — Other than small	513210 Software Publishers — Other than small	334112 Computer Storage Device Manufacturing — Small business
541511 Custom Computer Programming — Other than small	517112 Wireless Telecommunications Carriers — Small business	334210 Telephone Apparatus Manufacturing — Small business
541513 Computer Facilities Management — Other than small	517121 Telecommunications Resellers — Small business	811210 Electronic and Precision Equipment Repair — Other than small

How to Request a Quote

- **Through the SEWP Quote Request Tool (recommended).** Submit a Request for Quote at www.sewp.nasa.gov and select Universal E-Business Solutions, LLC or the Category B / C group. QRT quotes automatically document fair opportunity.
- **Directly through our SEWP team.** Email your requirement, bill of materials or statement of work to sewp6@uebiz.com or call 646-706-4000, with your agency, SEWP category and needed-by date. Where required, Universal submits the formal quote through the QRT. Every quote states its validity period; Universal honors any order received within that period at the quoted price.

Installation, Warranty, Support and Escalation

Support desk hours Technical support staff are available 24x7x365 at 646-706-4000 and sewp6@uebiz.com . Management and sales staff are available Monday–Friday, 9:00 AM – 5:00 PM ET.	Support requests Support requests are logged, tracked to closure in our ticketing system, and the agency contact is kept informed of progress.
Installation Installation, configuration and integration are quoted as separate line items. We schedule work with the agency point of contact, follow site-access and security procedures, and deliver a completion acknowledgement.	Basic warranty Products carry the OEM's standard warranty. Universal registers warranties on the agency's behalf where allowed, provides documentation with delivery, and handles warranty claims with the manufacturer.
Extended warranty, maintenance and renewals Quoted as line items. Universal tracks renewal dates and notifies the agency in advance of expiration.	Software support Licenses, subscriptions and support entitlements are registered to the ordering agency. Universal provides first-line activation and entitlement help and escalates to the publisher as needed.
Returns and post-delivery issues Report damaged, defective or incorrect shipments promptly upon receipt. Universal issues the return authorization and coordinates replacement under the OEM return policy and the delivery order terms.	Order issues Delivery status, partial shipments, invoicing, incorrect items or modifications: contact the SEWP Order Desk first, then escalate below. Reference the DO number and contract number.

Escalation path

- **First contact — SEWP Order and Support Desk:** 646-706-4000, sewp6@uebiz.com, 24x7x365.
- **Escalation — SEWP Deputy Program Manager:** Kishen Shah, 646-706-4054, kshah@uebiz.com
- **Executive escalation — SEWP Program Manager:** Rama Kant, 202-644-6653, rkant@uebiz.com

Credentials and Supply Chain

Minority Business Enterprise · CRN MSP 500 · CRN Solution Provider 500 · CRN Tech Elite 250 · Cisco Preferred Partner · AWS and Azure architects

Universal sources products through manufacturer-authorized channels and complies with the SEWP VI supply-chain requirements, including Section 889 of the FY2019 NDAA. Supply-chain documentation is available to ordering agencies on request.

Revision History

Version	Date	Change	Approved by
1.0	October 19, 2026	Initial SEWP VI ordering guide	SEWP Program Manager

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