

# What we will do

## Be more accountable to people with intellectual disability and their whānau

There needs to be a strong voice for people with intellectual disabilities and their whānau

People want to be more involved in making decisions and have clear information about the decisions that are made and the results

- We are creating more leadership and job opportunities for people with intellectual disabilities – both within our organisation and in the wider community.
- An important first step is the creation of the Chief Executive Advisory Group – made up of people with intellectual disability.
- We will continue to increase the involvement of people with intellectual disabilities and whānau in decision-making.
- We will report on the difference our decisions make in the lives of people with intellectual disability.

## Strengthen local community relationships for everyone with intellectual disability

Decisions being made nationally has stopped some people from contributing and getting things done

People want IHC to partner with them on the challenges facing people with intellectual disabilities, whānau and carers

Local communities are different and need different things

- We will make decisions closer to local communities.
- We will be more flexible about doing things that make sense locally (but might not make sense somewhere else).
- While we will still have limits and need to be careful with decisions, we will say 'yes' more often.
- We will work closely with local members.
- We will partner with others.

## Support for strong self-advocacy and systemic advocacy

People told us that advocacy is one of the most important things we do, and that we have a unique role and valuable skills in this area

People with intellectual disabilities and their families face major challenges

- We will keep raising the voices of people with intellectual disabilities and their whānau on the issues that matter to them.
- We understand that people need different kinds of advocacy, so we will review how we do this, including personal advocacy, and focus on empowering people. To be strong self-advocates, people need good information.
- We will provide more support to help people understand the system and to stand up for the rights of people with intellectual disabilities and their whānau.

## Make available a broad range of services and housing options to support choice and wellbeing

Many people told us they value the support they have. Other people asked for more choice about their services and a focus on different outcomes

People talked about the challenges in finding safe, affordable homes

People with intellectual disabilities also said they don't always feel in control of their home and want that to change

- We will keep our social housing because we have important responsibilities to the government and our tenants.
- When we build new homes, we will focus on homes for people with intellectual disability and their whānau. The projects may include houses for others, to ensure financial viability/inclusive communities.
- We will ask partners like the government, donors, iwi, and investors to invest alongside of us – for people with intellectual disability and for others who need housing.
- We will maintain and improve the services that people say are important to them.
- We will develop new options for people who want to try something different.