

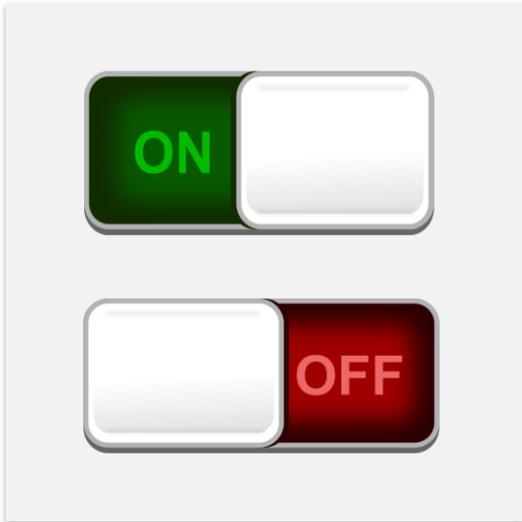


3G Shutdown

**Will my phone still
work when 3G stops?**



3G is being shut down



Cell-phone companies in Aotearoa New Zealand will turn off **3G** forever soon.



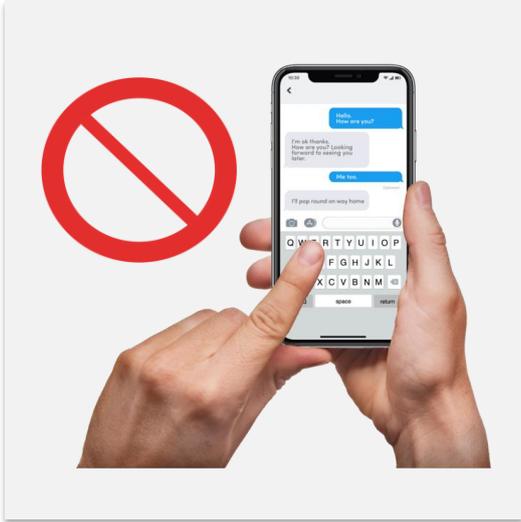
3G is an older cell-phone network for phones.

This means it is an old way that phones send and get information from phone towers.



When companies turn off 3G some phones will stop working.

What might stop working?



Your phone might not make calls or send texts.

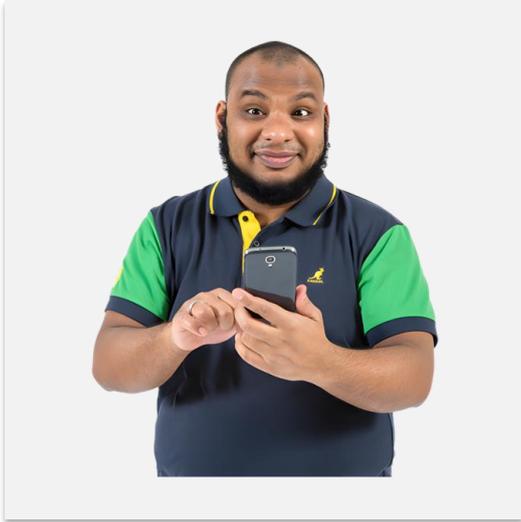


This means your phone might not be able to call 111 in an emergency.



Your phone might not connect to the internet when you use data.

You can check your phone



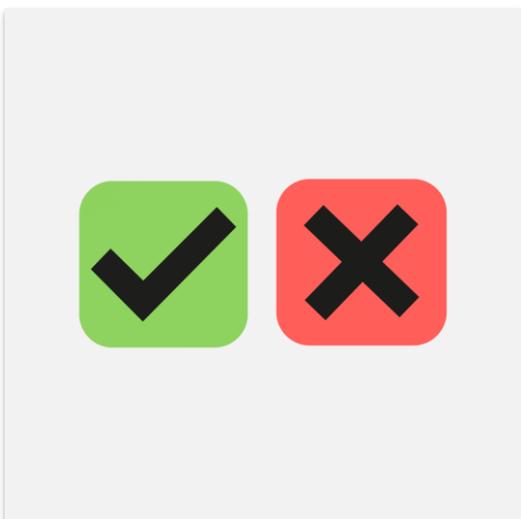
You can check if your phone is affected by sending a test text.

This Easy Read document shows you how.



This test text is free.

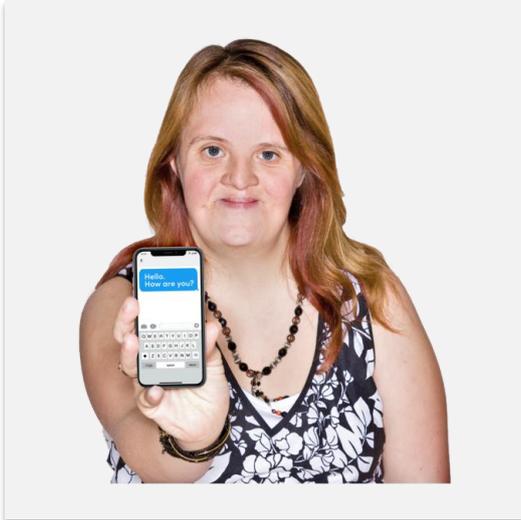
You do not need money or data.



You will get a text back.

It will say if your phone is okay or not okay.

How to send the test text



Step 1:

Open Texts on your phone



Step 2:

Write a new text that says "3G"



Step 3:

Send this text to: 550

If your phone is not okay



You need a phone that uses **4G** or **5G**.



4G and **5G** are newer cell-phone network for phones.



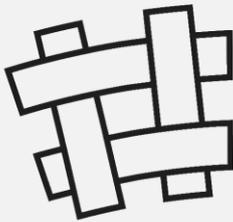
Ask for help if you cannot pay for a new phone.

Who can help you



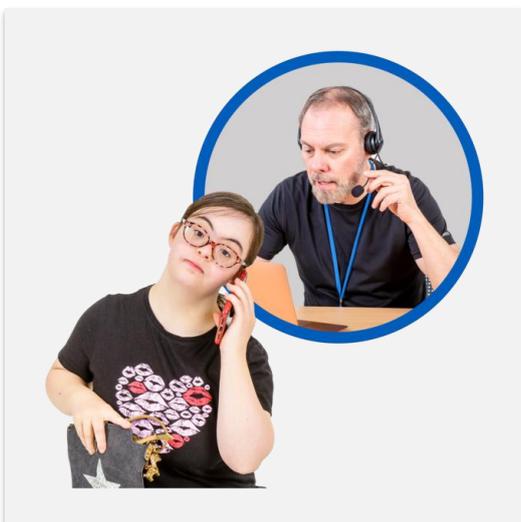
You can talk to:

- Family
- Friends
- Support workers



Digital Equity
Coalition Aotearoa

You can also talk to Digital Equity Coalition Aotearoa.



Digital Equity Coalition Aotearoa are a group that help people in Aotearoa get and use phones, computers and the internet.

How to contact Digital Equity Coalition Aotearoa



Website:

digitalequity.nz/3g-shutdown



Email:

support@digitalequity.nz



Phone:

022 171 9278

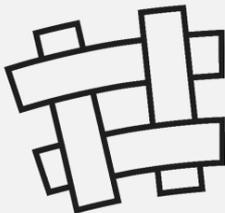
About this Easy Read



Jessica Goodman wrote this information in Easy Read at IHC.



David Corner checked this information to make sure it was easy to read at IHC.



Digital Equity
Coalition Aotearoa

The information in this Easy Read is from Digital Equity Coalition Aotearoa.