



Easy Read IHC Annual Report Summary

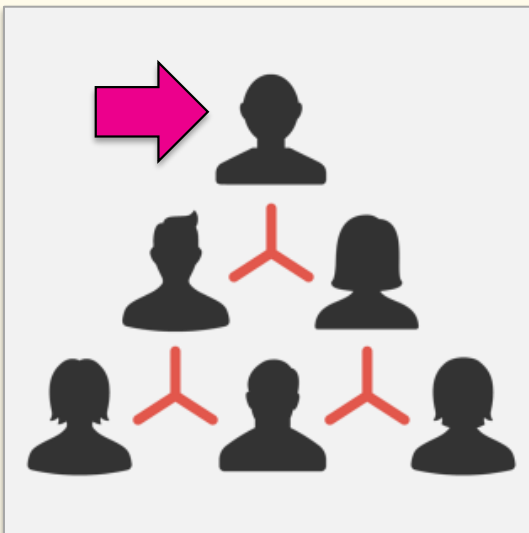


Year ending 30 June 2026

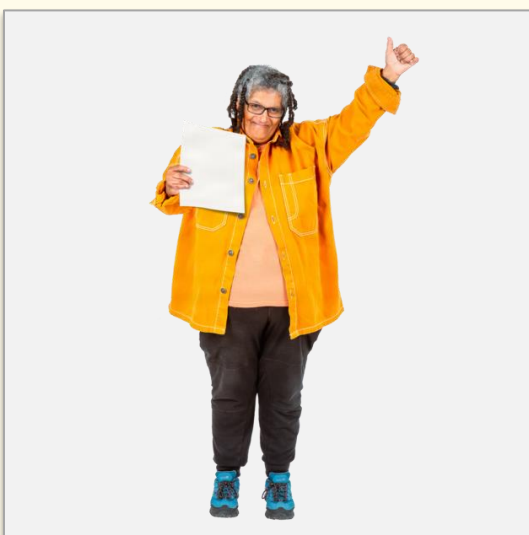
A letter from Andrew Crisp



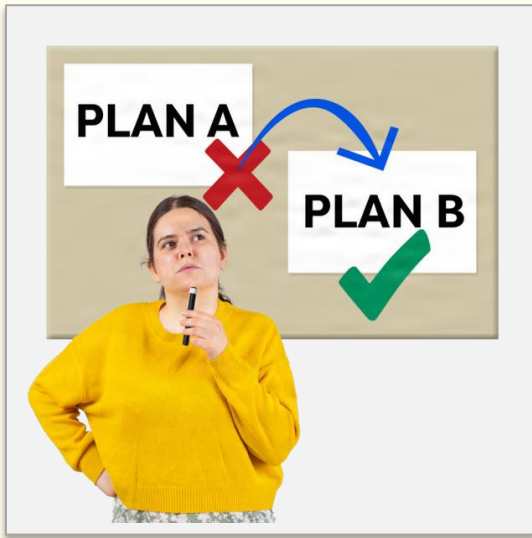
I have now been the **Chief Executive** of IHC for more than one year.



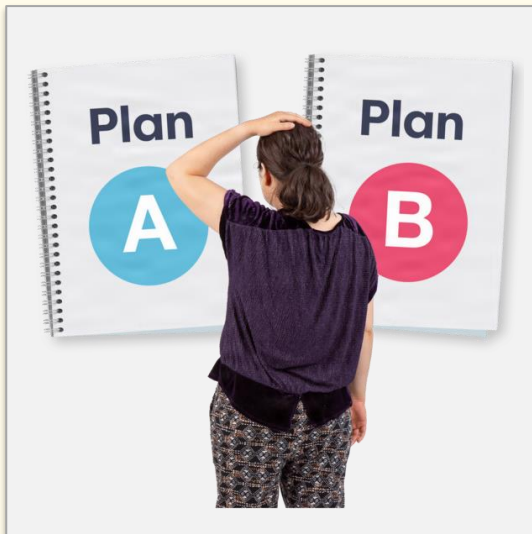
The **Chief Executive** is the manager in charge of IHC.



IHC supports people with intellectual disability to live good lives.

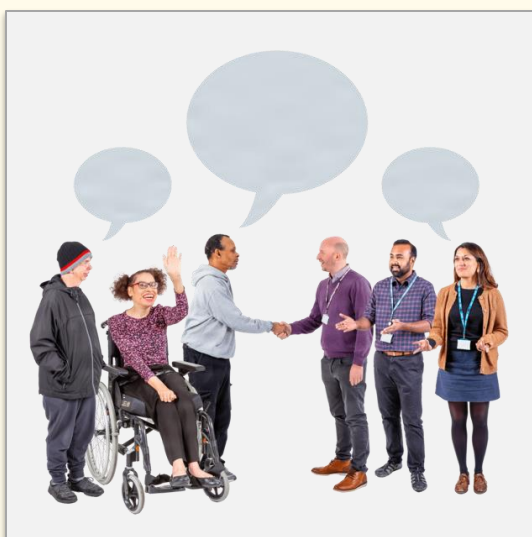


This year we started using our new **strategy**.



A **strategy** is a plan that shows what a person or group wants to do.

It is like a map for the future.



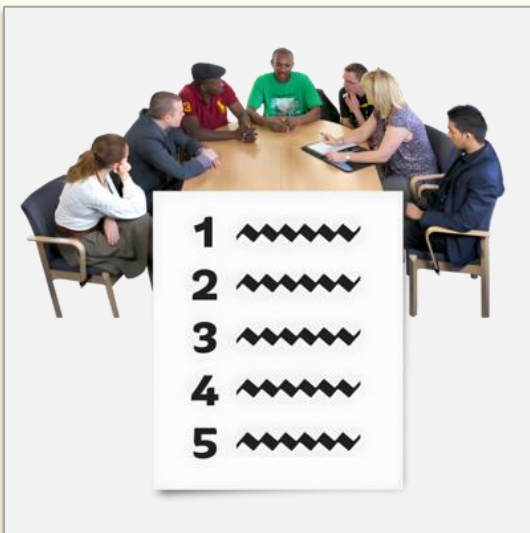
Our community told us what is important to them.

This helped us to make our strategy.

IHC Board



Tony Shaw finished being the IHC **board chair** in March this year.



The **board** is a group of people who guide IHC.

The **chair** is the leader of the board.

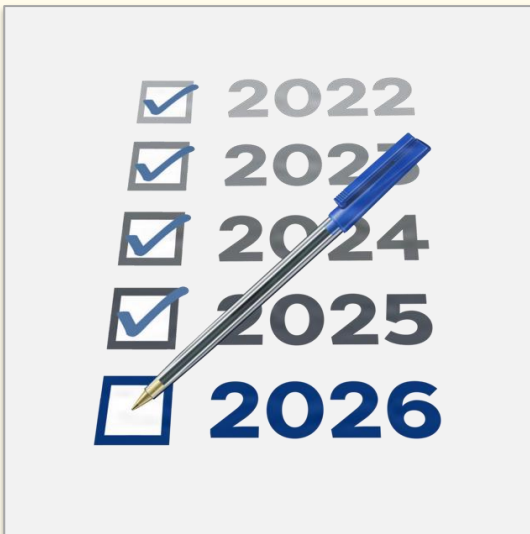


Tony worked with IHC for more than 40 years.

Thank you, Tony.



Mark Campbell is our new board chair.



Mark has worked in disability services for many years.

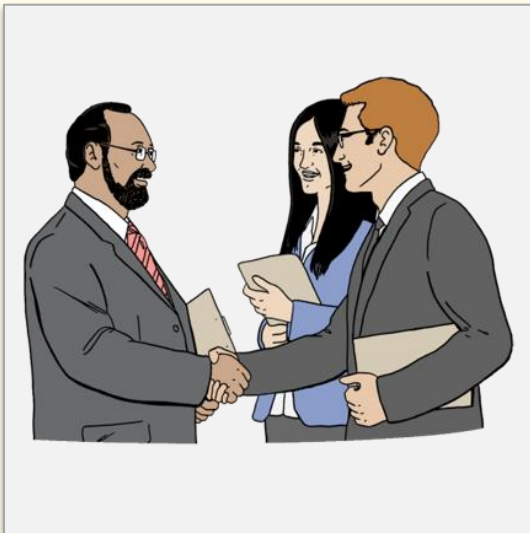


He is also the parent of a daughter with intellectual disability.

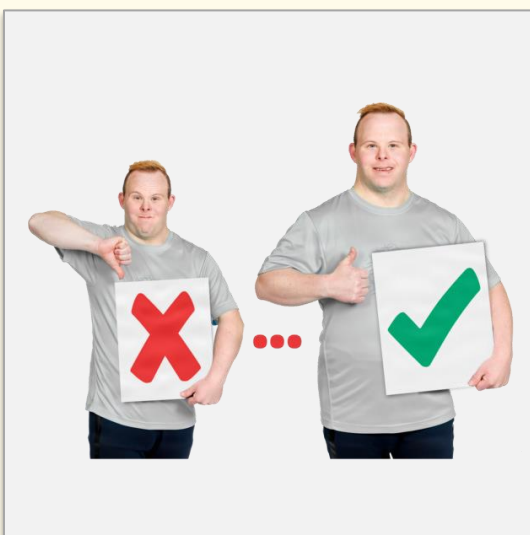
Education



We worked for more than 10 years on a complaint about education for learners with intellectual disability.

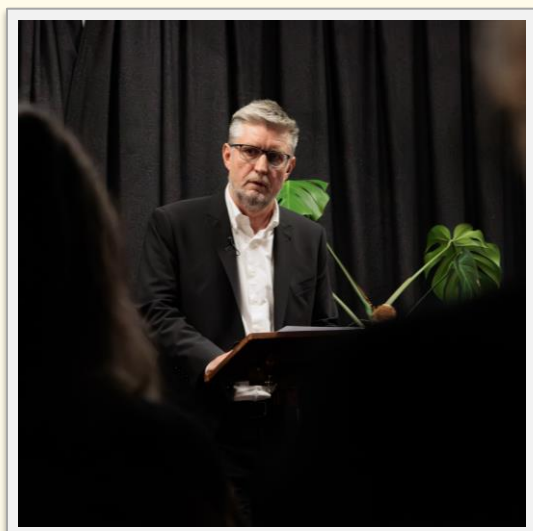


This year we reached a **settlement** with the government about the complaint.



The **settlement** is what the government said they will do to make the education system better for disabled learners.

Saying Sorry



I said sorry on behalf of IHC to people who experienced abuse and neglect in our services between 1950 and 1999.



An inquiry looked into abuse and neglect of people in care.

The report told us what needed to change and we have made many of these changes.



We offered counselling and money to affected people who still use our services.

We still want people to share their stories with us.

Homes and communities



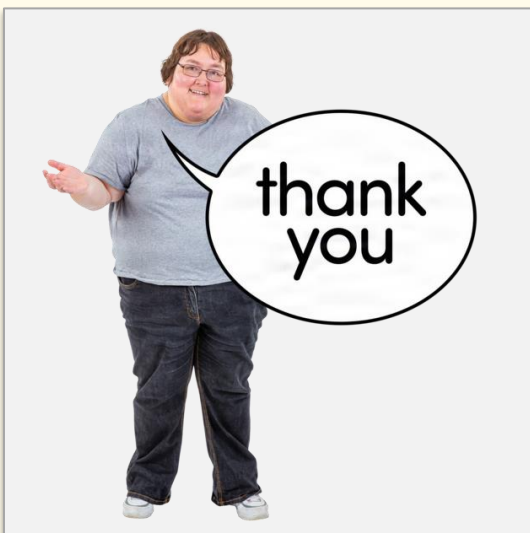
We checked our homes across New Zealand to see how well they meet people's needs.

This will help us decide which homes to improve.



Across New Zealand, people are:

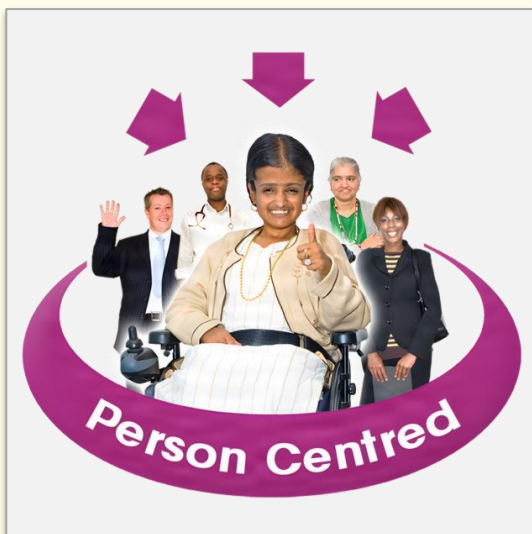
- making friends
- learning skills
- taking part in their communities.



Thank you to our staff, volunteers, members, **donors**, and supporters.

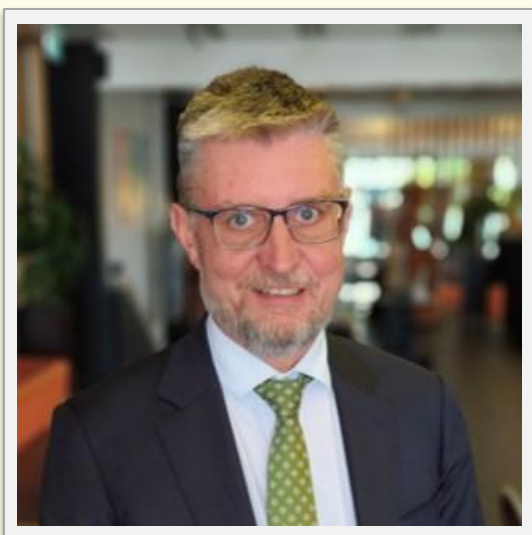


Donors are people or groups who give money to support our work.



We want people with intellectual disability to:

- be valued and included
- live the lives they choose.



Kind regards,

Andrew Crisp

IHC Chief Executive

Speaking up for rights

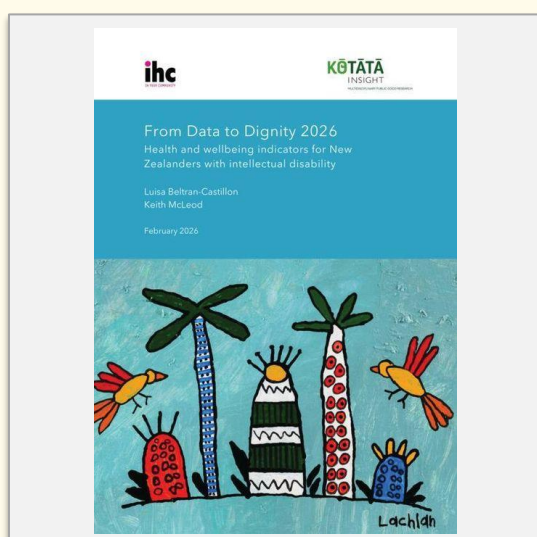


We sent 10 **submissions** about issues that affect people with intellectual disability.



A **submission** says what you think should happen.

It is sent to the people who make decisions.



We launched the report:

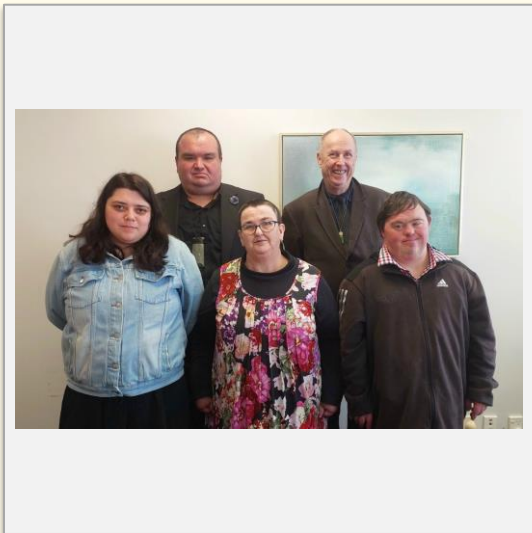
From Data to Dignity 2026

It shows how New Zealand can make life better for people with intellectual disability.

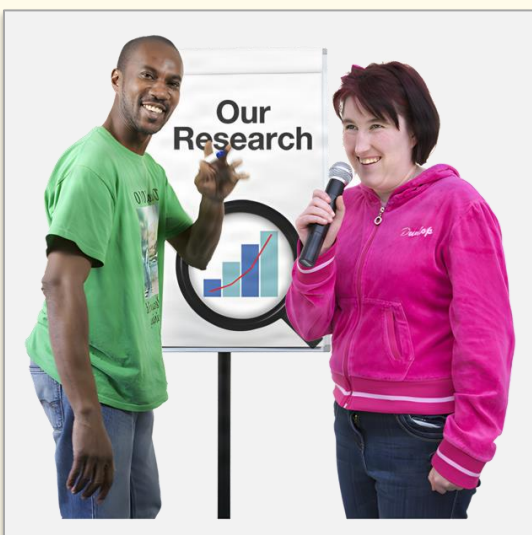
Self advocacy



The Chief Executive's **Advisory Group** met 5 times.



An **advisory group** is a group of people who share their ideas to guide decisions.



4 people with intellectual disability took leadership roles in IHC Media sessions.

They hosted sessions and presented information.

IHC Library



People borrowed more than 5 thousand (5,237) books and other resources from the IHC Library.



We held our first bookmark design competition.



More than 100 people took part in the competition.

Information for families



Our **Family-Whānau Liaisons** responded to almost 2 hundred (199) questions and requests for information.



Family-Whānau Liaisons are staff who connect with families to give them information and support.

Volunteering and community



More than 47 thousand hours were spent on:

- volunteering
- community activities
- **IHC Association** work.



An **IHC Association** is a group that supports IHC work in their local area. It usually has family members, professionals, and people with intellectual disability.



IHC Associations organised:

- gatherings
- workshops
- community celebrations.

Events and partnerships



There were more than 5 hundred (552) entries in the IHC Art Awards.



There were 164 entries in the Capture the Moment photo competition.

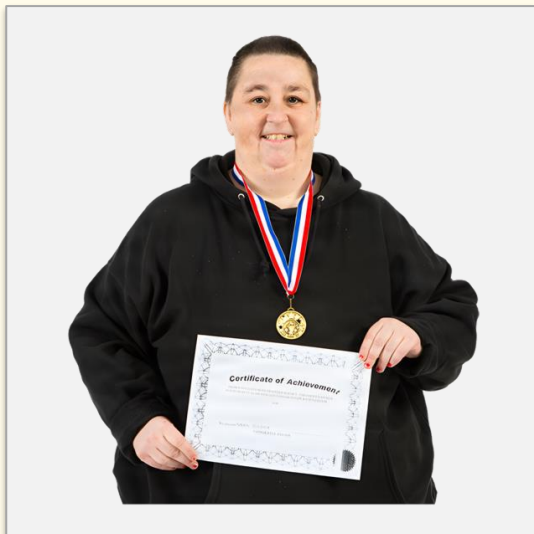


We worked with Parent to Parent to organise:

- 8 camps for brothers and sisters of disabled people
- 3 family camps.



People we support did 32 thousand (32,000) hours of volunteering towards the Student Volunteer Army Service Award.



The **Student Volunteer Army Service Award** is an award for students who help people in the community.

IDEA Services



IDEA Services supported more than 3 thousand (3,171) people this year.



This included support:

- at home
- with daytime activities
- to live in the community.



We supported people to lead the planning of:

- events
- activities
- newsletters.



We held 4 regional kapa haka events across New Zealand.



Kapa haka is Māori performing arts.

It includes singing and actions as a group.

Learning for staff



We gave 7 staff IHC
scholarships.

A **scholarship** is money to support someone to study.



We also gave scholarships to:

- 3 staff to study health and safety
- 5 staff to study how to improve the quality of our services.



We supported 7 people to get work experience as part of their psychology training.

Choices NZ

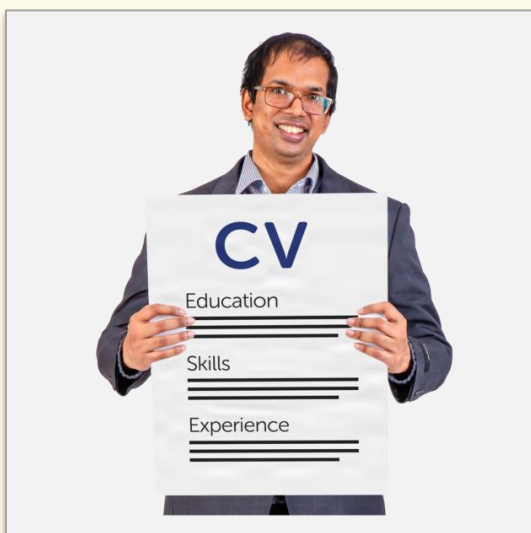
The logo for Choices NZ, featuring the word "choices" in a bold, black, sans-serif font, followed by "nz" in a smaller, grey, sans-serif font. A small pink dot is positioned above the 'i' in "choices".

We supported more than 5 hundred (504) people to:

- find a job
- move on from school
- get the support they need.



We offered 4 **internship** programmes with paid work experience.



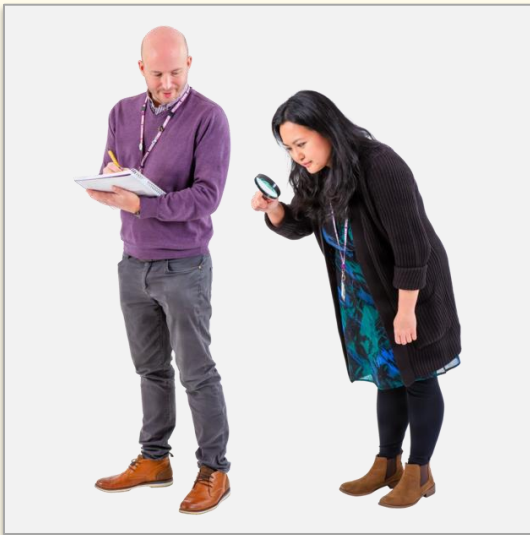
An **internship** is a short-term job that helps someone learn new skills and get work experience.

Accessible Properties

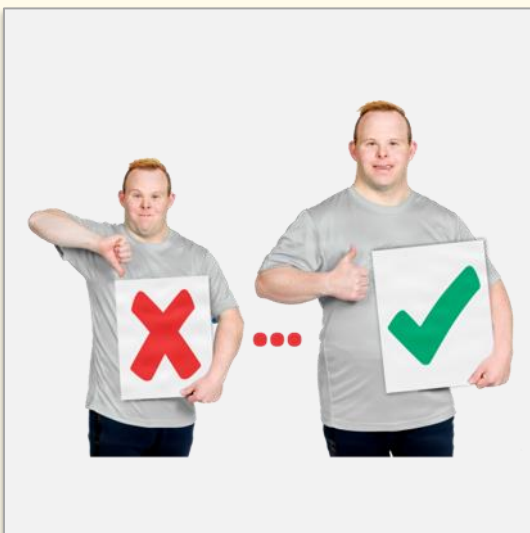


Accessible Properties have:

- More than 7 hundred (756) supported living homes
- 40 work and community buildings
- Almost 2 thousand (1892) community homes.



We checked our homes across New Zealand to see which **home improvements** were needed.

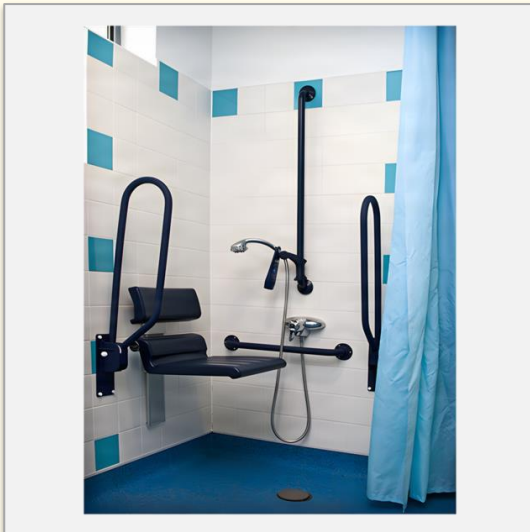


Home improvements are changes made to a home to make it better, safer or easier to live in.



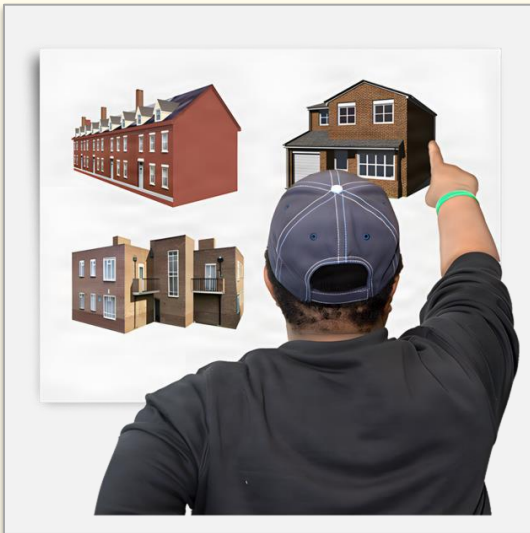
This year we improved:

- 59 bathrooms
- 16 kitchens
- 3 ramps
- 5 fire safety systems.



The bathrooms have showers that people can get into without stepping over a raised edge.

New homes



We added 21 community homes in Tauranga and Te Puke.

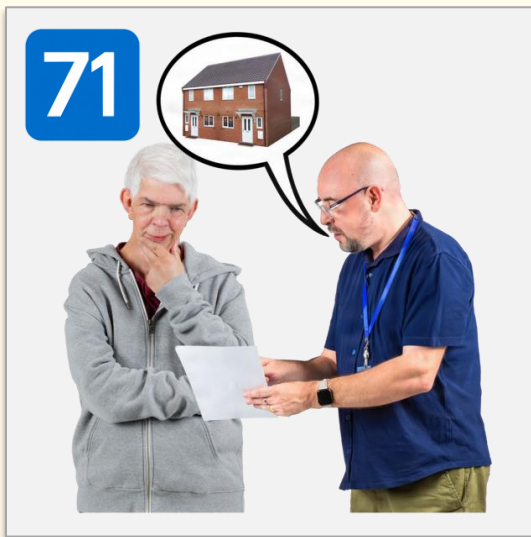
We have now provided 119 homes through this building programme.



We opened 12 warm, **accessible homes** for older people in Hamilton.



Accessible homes are designed so disabled people can move around and use them more easily.



At the end of June, we had plans for 71 more community homes.



3 of these homes will meet the Lifemark 5-star standard for accessibility.

This means disabled people can move around them more easily.



11 of the homes will replace properties that were sold or taken down.

Financial statements



Our **assets** went up by more than \$30 million (\$30,016,000) from 1 July 2025 to 30 June 2026.



Assets are things the organisation owns that are worth money.

For example:

- Money in the bank
- Buildings.



Our organisation had more than \$350 million (\$358,827,000) in **accumulated funds** as at 30 June 2026.



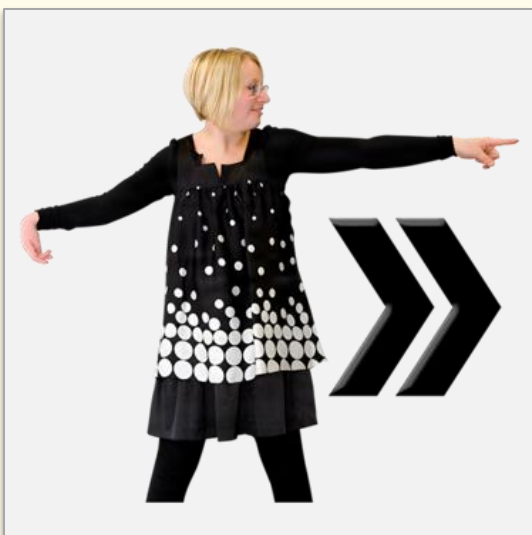
Accumulated funds are the assets an organisation has minus their **liabilities**.



Liabilities are money the organisation has to pay.

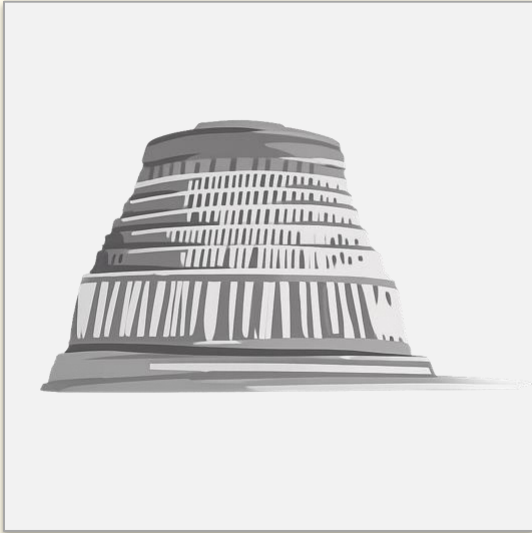
It could be things like:

- Loans
- Wages still to be paid.

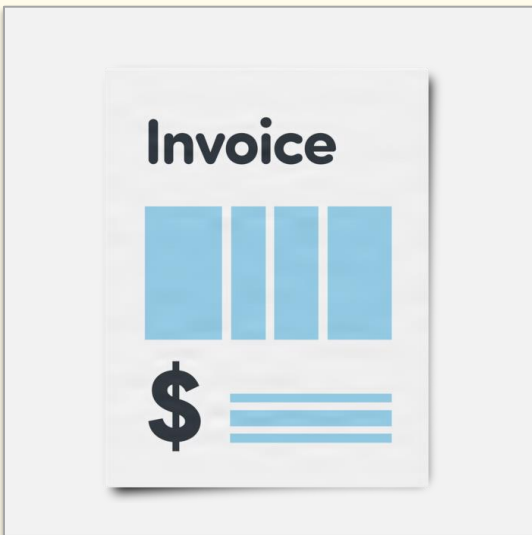


There has to be enough money left over to keep running the organisation.

How we got money



We got money from government contracts.



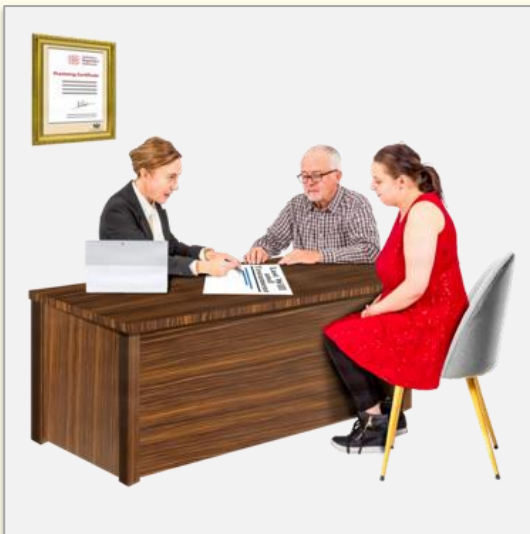
We got paid for doing work.



We got money from rent.



We got money from fundraising.



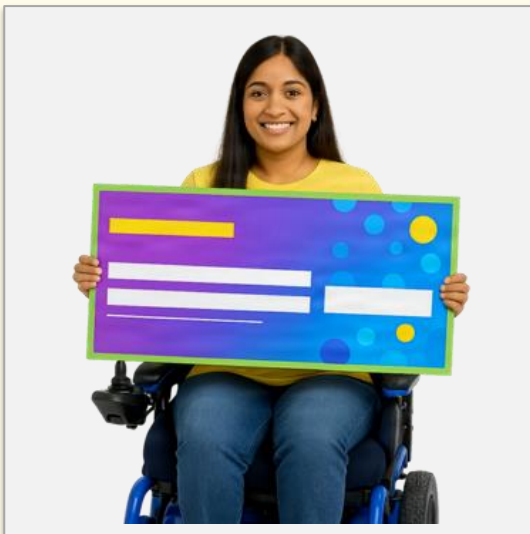
People gave us money in their wills.



We got money from **investments.**



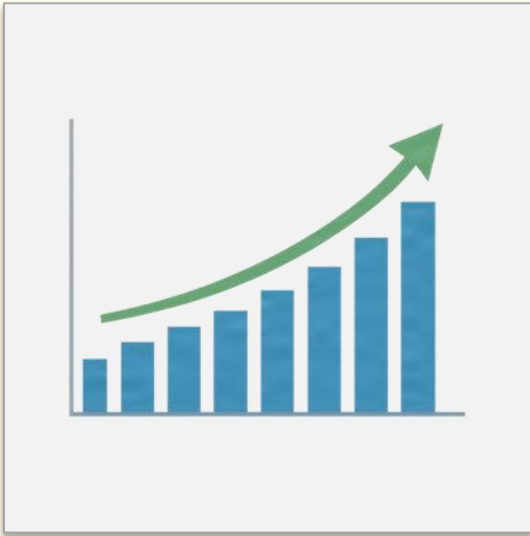
Investments are when you put money somewhere to try to make more money in the future.



We got money from grants.



We got money from selling property and other things.



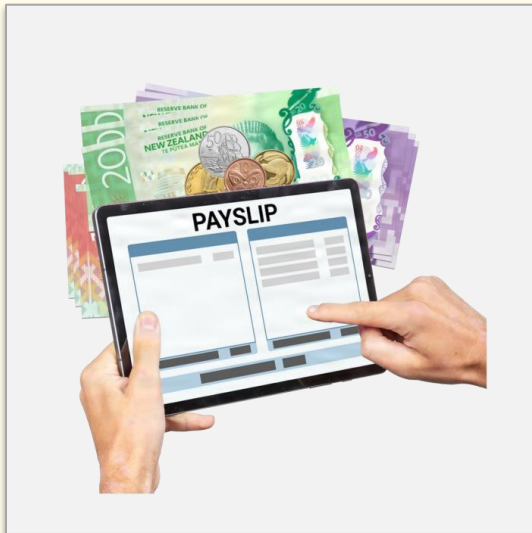
Some things we own are worth more money now than before.



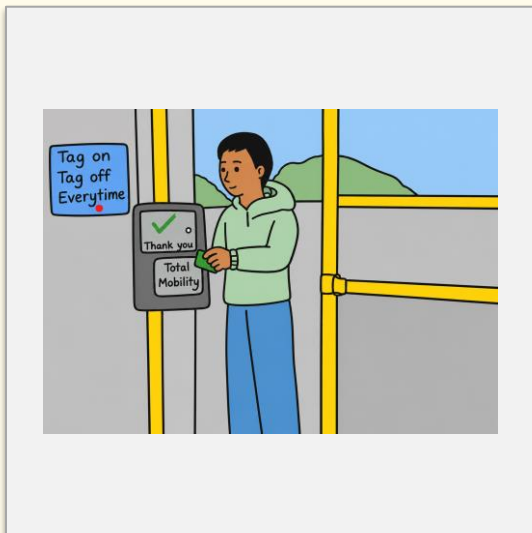
We also got money in other ways.

We got more than \$450 million (\$465,690,000) in total.

How we spent money

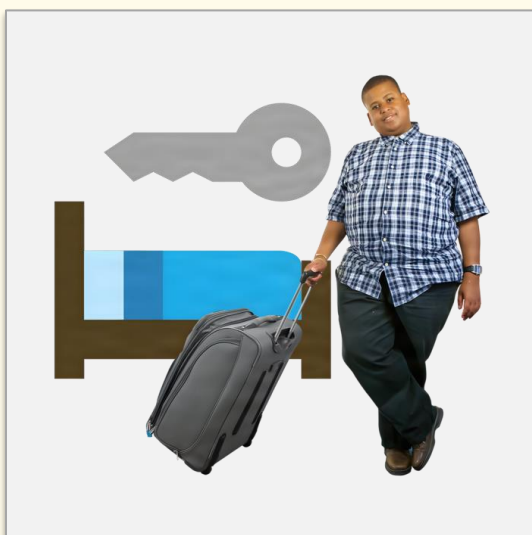


We paid people to work.



We spent money on:

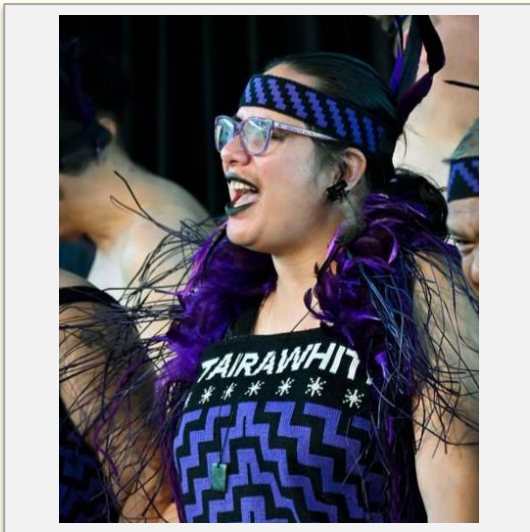
- **Accommodation**
- Transport
- Travel.



Accommodation is a place where you live or stay.



We spent money on other things
people need to do their jobs.



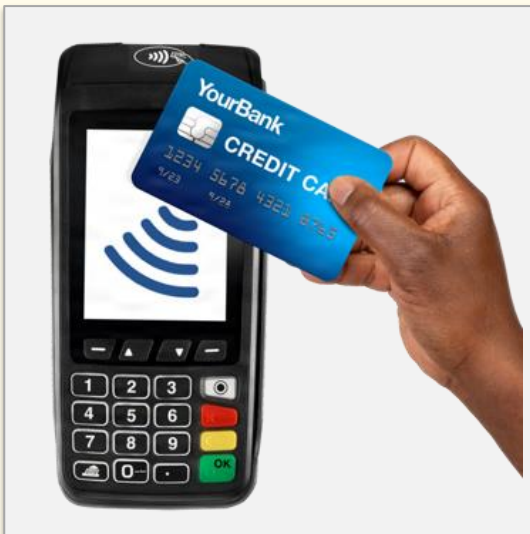
We spent money doing
community projects.



We lost money selling property
and other things.



Some things we own are worth less money now than before.



We also spent money in other ways.

We spent more than \$450 million (\$459,732,999) in total.

About this Easy Read



Alta Sacra wrote some of this information in Easy Read.



Nicolina Newcombe wrote some of this information in Easy Read.



David Corner checked that this information is easy to read.

The logo for Photosymbols, featuring the word "Photosymbols" in a bold, dark blue sans-serif font with a registered trademark symbol. Below it, in a smaller, lighter blue sans-serif font, is the text "Professional Licence 24110091305336".

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Most of the images in this Easy Read came from Photosymbols.

The logo for IHC (In Your Community), featuring the lowercase letters "ihc" in a large, bold, black sans-serif font. A solid pink circle is positioned above the "i". Below the letters, the words "IN YOUR COMMUNITY" are written in a smaller, pink, all-caps sans-serif font.

ihc
IN YOUR COMMUNITY

Some images in this Easy Read came from IHC New Zealand.