

VINE + BRANCHES

COMMUNITY RESOURCE CENTER

7132 Portland Avenue South, Richfield, MN 55423
612/866-1359
vineandbranches@hope-pc.org

Vine + Branches is a two-part ministry of Hope Church. Our mission is to provide clean, high quality used clothing and housewares to those on a limited budget.

- We operate a thrift store within Hope Church, open:

Wednesdays: 5:00 – 8:00 pm
Thursdays: 1:00 – 4:00 pm
Saturdays: 10:00 am – 1:00 pm

- For those to whom thrift store prices pose a hardship, Vine + Branches offers **FREE** clothing, **BY APPOINTMENT**, on a **ONE-TIME** basis. A **REFERRAL** from a case manager or social worker is required for free clothing appointments.

Guidelines for Referring Clients

1. Please contact the Vine + Branches staff for the Referral Form by phone or email.

Direct phone: 612-866-1359

vineandbranches@hope-pc.org

2. The referral form will be emailed to you. If leaving a message to request a referral form, please leave your name, title, agency, phone number and email address.

3. To make a referral, please fill out the referral form. Give a completed copy to your client and email a copy back to us.

4. It is then the client's responsibility to call us to set up an appointment. We do not follow up on referrals received as we have a lower no-show rate when clients take the initiative to set up the appointment themselves. You may also set up the appointment. This works best if they don't have a phone or if you are providing transportation or accompanying them on their visit.

5. We DO NOT make appointments for free clothing when the store is open to the public. When coming to the store during these times, everyone is expected to pay.

6. We set aside an hour of time during an appointment for a person or family to shop and choose the clothing they want. We offer three outfits, plus a pair of shoes, a coat, pj's, undergarments and accessories per person. We specialize in helping men in need of interview or job-related clothing. We also offer clothing in all sizes for women and children.

7. It takes approximately 3-10 days to get an appointment from the time the call is made to set one up. We try to accommodate emergency situations. Fall is our busiest season and it may take several weeks to get in to see us at that time.

8. We are on the bus line. The MTC **METRO D Line** bus passes Hope Church on Portland. Please enter Door #11 on the 4th Avenue side of Hope Center (in the 4th Avenue parking lot located on 4th at 72nd St.). Please ring the doorbell when you arrive.

Please contact us with any questions you may have.

Thank you for partnering with Vine + Branches to serve those in our community!