

Courthouse Flood Prevented with Alert Labs Water Leak Detection

\$150K

Estimated savings

82%

Reduction in minor alerts portfolio-wide

5 Months

Payback

Humidifier Leak Triggers Critical Alert at Courthouse

Late one evening, a courthouse faced a serious threat: a second-floor humidifier began leaking after hours. If left unchecked overnight, the water could have spread through multiple floors, causing catastrophic damage and disrupting essential public services.

Rapid Action Prevents Damage and Closure

Fortunately, the courthouse had installed Alert Labs water leak detection sensors just five months earlier. At 5:00 PM, the facility manager received an automated alert from the AlertAQ™ water intelligence platform and immediately drove an hour to the site.

The leak lasted 2.5 hours, but thanks to rapid response, it was stopped before it could escalate.

Two years before the humidifier leak, the building had experienced a major water damage event that forced them to close. Had another leak occurred, the facility management team stated that the courthouse would have been shut down again for an extended period of time.

“If it had been left overnight, we probably would’ve lost the entire building. Thankfully, Alert Labs stopped the worst outcome before it started.”

Why Government Buildings Face High Water Damage Risks

Government and public buildings often have aging infrastructure and complex HVAC systems. Humidifiers, cooling towers, and plumbing components can fail unexpectedly, which poses even greater risks when the failures happen after hours. Without real-time monitoring, these leaks can go unnoticed for hours, weeks, or even months, leading to costly repairs and service interruptions.

Smarter Water Management for Facility Management Companies

Water damage claims are among the most frequent and costly for commercial properties. Alert Labs solutions deliver real-time alerts, reliable cellular connectivity, and portfolio-wide visibility, helping facility management companies protect government and public buildings.

Discover how Alert Labs helps facility management companies reduce risk and costs.

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