



Privacy Policy

Overview

This Policy describes how New Zealand Football Foundation (**NZFF**), a registered charity (registration number CC44218) of Stadium Drive, Albany, Auckland 0632 collects, uses and discloses personal information and also explains your rights and how to contact NZFF.

NZFF is committed to protecting your personal information in accordance with the Information Privacy Principles (**Principles**) of the Privacy Act 2020 (**Act**). NZFF may occasionally make changes to this privacy policy. NZFF encourages you to review the policy regularly for the latest information on NZFF's privacy practices.

Website

www.footballfoundation.org.nz (the "website") is owned and operated by the New Zealand Football Foundation. The New Zealand Football Foundation can be contacted at:

Contact

info@footballfoundation.org.nz

Football House, North Harbour Stadium,
Stadium Drive, Albany, Auckland, New Zealand.

Purpose

The purpose of this privacy policy is to inform users of our site of the following:

1. The personal data we collect.
2. Use of collected data
3. Who has access to the data collected
4. The rights of site users
5. The site's cookie policy

This privacy policy applies in addition to the terms and conditions of our site.

Consent

By using our site users agree that they consent to:

1. The conditions set out in the Privacy Policy and,
2. The collection, use and retention of the data listed in this Privacy Policy.

Personal data we collect

We only collect data that helps us achieve the purpose set out in this Privacy Policy. We will not collect any additional data beyond the data listed below without notifying you first. If you choose not to provide us with the personal data listed below, or if we are unable to collect that data, we may not be able to provide you with certain services or information (such as provision of copies of donation receipts or other information, or you being unable to participate in competitions and promotions), or may not be able to carry out an activity you have requested.

NZFF may collect your personal information when you register on NZFF's website, when you make a donation to NZFF, enter into a competition or promotion that is being conducted by, or on behalf of NZFF, when you contact NZFF (by email or otherwise), when you engage with NZFF via social media, when you subscribe to receive newsletters or other information from NZFF, when such information is

provided to NZFF by you through any other method, and when collected by NZFF through click tracking in relation to your use of NZFF's website, including the tracking of the content you access and any of our services you utilise and collected by NZFF through cookies (as set out in our cookie policy below).

Data collected automatically

When you visit and use our site, we may automatically collect and store the following information:

1. IP address
2. Location
3. Hardware and software details
4. Clicked links
5. Content viewed
6. User behaviour data
7. Data for advertising
8. Data for marketing
9. To provide you with products or services and to personalise your experience when browsing the Website;
10. To undertake customer service activities
11. To maintain and develop our business systems
12. For our administrative purposes
13. To comply with relevant laws and regulations
14. For any other specific purpose which we notify you of at the time your personal information is collected.

Data collected in a non automatic way

We may also collect the following data when you perform certain functions on our site:

1. Name
2. Date of birth
3. Email address
4. Phone number
5. Address
6. Club and Federation membership history
7. Personal preferences

This data may be collected using the following methods

1. Forms
2. Emails
3. Any other method, which you will be notified at the time of action.

How we use personal data

Data collected on our site will only be used for the purposes specified in this Privacy Policy or indicated on the relevant pages of our site. We will not use your data beyond what we disclose in this Privacy Policy.

Information is usually stored electronically on servers owned by us or third-party data storage providers engaged by us. No data transmissions over the internet can be guaranteed as completely secure therefore we cannot warrant or guarantee the security of information transmitted from or to you, however once we receive your personal information, we will use reasonable efforts to protect the security of your personal information.

The data we collect automatically is used for the following purposes

NZFF (and its employees, officers, agents, contractors) may use the personal information you provide for the purposes of: collecting donations from you and providing you relevant receipts, providing you

information about NZFF or services offered by NZFF or NZFF's commercial partners, carrying out marketing, promotional and publicity activities (including direct marketing), market research, communications, statistics and surveys, keeping NZFF website relevant and of interest to users, showing you advertising, competitions and information that is most relevant to you and your interests, assisting in arrangements with other organisations (such as NZFF's commercial partners) in relation to a service NZFF make available to you, allowing NZFF to run its business and perform administrative and operational tasks (such as training staff, risk management, developing and marketing products and services, undertaking planning, research and statistical analysis, and systems development and testing, keeping NZFF records up to date), NZFF's legal and regulatory compliance, and any other purpose which is stated to you at the time of collection or that you otherwise authorise.

Who we share personal data with

NZFF will not disclose personal information it collects from you other than as set out in this privacy policy or as otherwise agreed with you. We may disclose user data to any member of our organisation (NZFF employees, officers and agents) who reasonably need access to user data to achieve the purposes set out in the Privacy Policy.

NZFF may disclose information about you, including your personal information, to NZFF's contractors, suppliers, and professional advisors to enable them to provide services to NZFF.

Further NZFF may share your personal information with its commercial partners, where necessary for competitions and promotions. At your request, NZFF will share your personal data with your representative or any person acting on your behalf (for example, financial advisers, lawyers, accountants, executors, administrators, trustees, or auditors).

Other disclosures

We will not sell or share your data with other third parties, except in the following cases;

1. If law requires it
2. If it is required for any legal proceeding
3. To prove or protect our legal rights

NZFF's website may contain links to a variety of advertising and third-party website sources. Some of these links may request or record information from users or use cookies or other methods to collect information from you. NZFF has no control over the content or privacy policy practices of those sites and encourages our users to review the privacy policies of those sites before engaging in any activity with them.

How long we store personal data

User data will be stored until the purpose the data was collected for has been achieved. You will be notified if your data is kept for longer than this period or if these terms change.

How we protect your personal data

NZFF takes all reasonable technical and organisational precautions to prevent the loss, misuse, unauthorised access, disclosure, or unauthorised alteration of your personal information.

However, due to the nature of email and the internet, NZFF cannot guarantee the privacy or confidentiality of your personal information. NZFF may store your information in cloud or other types of networked or electronic storage. When you provide NZFF with personal information, that information may be collected, stored, and processed on servers located outside of New Zealand.

As electronic or networked storage can be accessed from various countries via an internet connection it is not always practicable to know in which country your information may be accessed or held. Credit

card payments are encrypted and processed using an external credit card payment processor and details are not stored by us.

Children

Our site contains content suitable for all ages. Data collected automatically and non-automatically will undergo the same uses and protection as all other data. From time to time, we may run promotional activities where an age restriction will apply. In these instances, the terms and conditions of the promotion will clearly outline any restrictions.

NZFF does not intend to collect personal data from children and young persons without their parent's or guardian's consent. If you have reason to believe that a child or young person has provided personal data to NZFF through NZFF's website and/or by using our services, without their parent's or guardian's consent and wish to amend this, please contact NZFF's Privacy Officer.

How to access, modify, delete or change the data collected

Without limitation, you have the right to be provided full information about your personal data that NZFF holds about you and to require that NZFF correct any incorrect information it holds about you. If you would like to know if we have collected your personal data, how we have used your personal data, if we have disclosed your personal data, or if you would like your data to be deleted or modified in any way, please contact our Privacy Officer.

Cookie Policy

A cookie is a small file, stored on a user's hard drive by a website. Its purpose is to collect data relating to the user's browsing habits to improve the usability of NZFF's website. NZFF cannot identify any personal information stored in these cookies, nor can NZFF gain access to any information stored on your hard drive. In addition, NZFF cannot access information from cookies sent from other websites.

You can choose to be notified each time a cookie is transmitted. You can also choose to disable cookies entirely in your internet browser, but this may decrease the quality of your user experience.

We use the following types of cookies on our site:

1. **Functional cookies**
Functional cookies are used to remember the selections you make on our site so that your selections are saved for your next visits.
2. **Analytical cookies**
Analytical cookies allow us to improve the design and functionality of our site by collecting data on how you access our site, for example data on the content you access, how long you stay on our site etc.
3. **Targeting cookies**
Targeting cookies collect data on how you use the site and your preferences. This allows us to personalise the information you see on our site for you.
4. **Third party cookies**
Third party cookies are created by a website other than ours. We may use third party cookies to achieve the following purposes:
 - Analytics
 - Marketing
 - Advertising.

Modifications

This Privacy Policy may be amended from time to time in order to maintain compliance with the law and to reflect any changes to our data collection process. When we amend this Privacy Policy we will update the "Effective Date" at the top of the Privacy Policy. We recommend that our users periodically review our Privacy Policy to ensure that they are notified of any updates. If necessary, we may notify users by email of changes to this Privacy Policy.

Date of policy review: June 2025

Contact Information & Complaints Process

If you have any questions about the privacy or security of your Personal Information, would like to request access to or correction of your Personal Information, or if you have a concern about a breach of privacy or a privacy complaint, please contact the NZFF Privacy Officer here:

E: info@footballfoundation.org.nz

A: 545 Don Buck Road, Westgate, Auckland

NZFF will deal with any privacy complaint(s) by investigating the complaint(s), and providing a response to the complainant within 20 working days, provided that we have all necessary information and have completed any investigation required. In cases where further information, assessment or investigation is required, NZFF will seek to agree alternative time frames with you.

NZFF will, in the event of a privacy breach, comply with our obligations under the Privacy Act 2020 to notify you, where required by law the Office of the Privacy Commissioner, and where reasonably necessary our professional and legal advisors and law enforcement. The Personal Information held by us about you, including your contact details, may be used for the purposes of these communications.