

Fast Lane Overview

Overview

Tuned has released a new project called “Fast Lane” to improve the experience of members and efficiency of the platform. The goal is to flag members who can safely bypass a live consultation with an audiologist and have an equally valuable learning experience through a curated asynchronous resources page.

The Resources Page (Hearing Health Resources (tunedcare.com))

The resources page is currently downloadable PDFs on a wide variety of topics that are likely of interest to our members. As we learn more and see how the members interact with this page, we will add videos and resources on additional topics.

How It Works

1. All members will now take the updated hearing screener first, before selecting an audiologist or booking a consultation
2. Based on the findings of the screener, members will see either:



You passed the hearing screening at all frequencies screened. Passing a screener can mean, but does not always mean, normal hearing sensitivity at the frequencies tested.



You did not pass the hearing screener. A consultation with an audiologist is recommended to discuss next steps.

3. A member will be “fast laned” to a resources page only IF:
 - o Pass the tone screener
 - o Pass the DIN (-16 or better)
 - o Answer the following on the intake questionnaire:
 - “None” for any significant audiologic/otologic history check list (question #1)
 - “No” to are you noticing any hearing issues? (question #6)
 - “No” to do you have a diagnosed hearing loss? (question #7)
4. A member will be prompted to schedule a consultation IF:
 - o Any of the above criteria is not met
5. All members can schedule a consultation with an audiologist, even if they are “fast laned.”
6. All members must schedule a consultation if they would like any product or a referral to one of our ‘expert’ audiologists (tinnitus and/or vertigo.)

Dashboard

Upcoming Consultations

You have no upcoming consultations. To book a consultation click on the button below

[Book a consultation](#)

Notes

[Send Audiologist a Message](#) [Upload a Document](#)

Your Audiologists

Audiologist



Dr. MacKenzie Jimenez

I'm super puper audiologist ha-ha
qsqamobile+jimenez@gmail.com

[More info](#)[Book a consultation](#)

Screeener Results

September 23 2024



You did not pass the hearing screener. A consultation with an audiologist is recommended to discuss next steps.

Screening results

September 16, 2024

Thanks for completing the screener! **Our audiologist recommends a consultation** to discuss your findings and answer any questions you may have.

[Book a Consultation](#)

Want to learn more about your hearing health?

[View Resources](#)

Renee Valdez



- Notes & Results**
- Patient Information
- Organization Information
- Internal Notes

Notes

- Consultation Report +
- New note +
- ...

Screener Results

September 23 2024

Left Ear

Right Ear

FREQUENCY (HZ)	AMPLITUDE DETECTED
500	30 dB HL
1000	25 dB HL
2000	65 dB HL
4000	65 dB HL
6000	Tone Not Heard

FREQUENCY (HZ)	AMPLITUDE DETECTED
500	Tone Not Heard
1000	Tone Not Heard
2000	65 dB HL
4000	25 dB HL
6000	25 dB HL

- Background noise level: **No Noise**
- Headphones type: **On-Ear, Wireless**
- Headphones brand: **MeQ**
- Device brand: **iPhone 15**
- Using a headphone dongle: **No**
- # of false positives: **0**

Audiologists, remember that the accuracy of results may be heavily influenced by transducer and device (phone, laptop etc.) used as well as ambient noise levels. This screener was calibrated with an iPad using Sennheiser HDA 280 Pro headphones.

Member view



You did not pass the hearing screener. A consultation with an audiologist is recommended to discuss next steps.