



Policy statement

For over 30 years, PFF Group has specialized in delivering comprehensive solutions for piping and valve projects. We supply high-quality pipes, flanges, fittings, and valves for the oil, gas, chemical, petrochemical, energy, and water desalination industries. In addition, we offer a wide range of special forged products for various applications in these sectors.

Our goal is to establish and maintain a leading position in the high-end market segment. As a strategic business partner, we aim to distinguish ourselves through quality and reliability. Our primary objective is to meet market demand for technical solutions and premium products, fostering sustainable customer relationships and ensuring high levels of customer satisfaction. We also place great importance on the well-being and safety of our employees and on environmental protection – in the interest of our company, society, and individuals.

Our integrated management system is based on the requirements of NEN-EN-ISO 9001:2015, NEN-EN-ISO 14001:2015, NEN-EN-ISO 45001:2018, and applicable legal and regulatory standards. It ensures a structured and organized approach to minimize deviations from standards and customer requirements. PFF Group provides the necessary conditions for the effective operation and continuous improvement of this system. Annual targets are set for quality, health & safety, and environmental protection. Internal and external audits support our continuous improvement process.

With regard to stakeholder requirements, management ensures that:

- their needs are identified, understood, and continuously implemented in compliance with legal and regulatory requirements,
- opportunities and risks affecting product and service quality are identified and considered,
- the ability to assess and enhance customer satisfaction is utilized and further developed as a foundation for sustainable business success.
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Our commitment is reflected in the following principles:

- We are dedicated to meeting our customers' quality and delivery requirements, including reliable project management and on-time delivery.
- During the planning phase, we consider stakeholder expectations, apply a process-oriented approach, and integrate risk-based thinking. We ensure product quality through reliable internal processes and continuous quality checks of our traded goods and suppliers.
- Occupational safety, employee health, third-party protection, and environmental preservation are top priorities—on par with customer orientation and business performance.
- By defining measurable corporate goals, planning and implementing them, and reviewing their achievement, we ensure targeted business development. Our goals focus on continuous improvement in process reliability, product quality, occupational safety, health, environmental protection, and energy efficiency.
- We comply with national and international laws, standards, and technical regulations to ensure product and workplace safety and to prevent personal injury, property damage, and environmental harm.
- We ensure the availability of information and resources necessary to achieve strategic and operational objectives and support the procurement of energy-efficient and environmentally friendly products and services.
- We regularly assess our performance in occupational safety, health, and environmental protection by evaluating accidents, illnesses, and hazardous situations. We take all necessary measures to further improve safety.
- We provide all necessary means to minimize the impact of potential accidents or emergencies on the health and safety of our employees, the local community, and the general public.
- We involve our employees as partners in implementing this corporate policy. They receive comprehensive training to actively contribute—through their competence and sense of responsibility—to the continuous improvement of our processes, products, occupational safety, health care, and environmental protection.

In addition to the principles based on international standards, we have established the following ethical values as an integral part of our corporate culture:

- **Responsibility:** We strive for long-term relationships with suppliers, customers, and partners. Our decisions are made in the best interest of all parties. Employees are expected to protect company assets.
- **Integrity:** We act honestly, take responsibility, and are accountable for our actions. We do not tolerate unlawful behavior.
- **Trust:** We treat each other with respect, support one another, and work to earn the trust of colleagues and partners.
- **Commitment to Performance:** We are passionate about our goals, strive for excellence, and aim to exceed expectations.
- **Safety:** We provide a safe working environment by minimizing risks and promoting diversity and mutual respect.
- **Community:** We respect and protect the environment in which we live and work, comply with laws, and support those in need.

We also commit to the following:

- **Child Labour:** We strictly prohibit the employment of individuals below the legal minimum working age (at least 18 years or higher, depending on local law).
- **Forced Labour:** We do not tolerate any form of forced, bonded, or involuntary labor. All work must be voluntary, and workers must be free to terminate their employment in accordance with legal and contractual obligations.

This corporate policy is documented, communicated across all levels of the PFF Group, regularly reviewed, and updated as necessary. We expect all employees, suppliers, and business partners to comply with this policy. We reserve the right to conduct audits and assessments to ensure compliance. Violations may result in disciplinary action, including termination of contracts or employment.

June 2025,

A stylized blue ink signature of Andrea Galperti, consisting of a large loop and a trailing flourish.

Andrea Galperti
CEO