

INTERNAL REGULATIONS – BHOUT CLUB

These Internal Regulations ("**Regulations**") establish the rules for access and use of any BHOUT CLUB – whether operated by BHT – LDA., with registered office at Rua de Carvalha, nº 570, 2400-441 Leiria, registered at the Commercial Registry Office of Lisbon with the single registration and legal person number 515 724 637 and share capital of EUR 5,000.00 ("**BHT**"), or by another entity. The Regulation applies to any natural person aged 16 or over (the "**Customer**") who contracts the Services through the <https://www.bhout.com/club website> (the "**Site**") or the mobile application of BHOUT or, where applicable, the third-party service provider (the "**App**").

1. DEFINITIONS

1.1 BHOUT CLUB – any club with the BHOUT brand, whether it is a "Stand-Alone" club, or a club located within another gym, gym or health-club ("**Club Within a Gym**").

1.2 Operator – (i) BHT itself, or (ii) any other legal entity or natural person that, with BHT's authorization, assumes the management and operational control of a BHOUT CLUB (including any franchisee, licensee or management company), and is therefore directly responsible for compliance with and application of these Regulations in that BHOUT CLUB.

1.3 Services – all services provided at BHOUT CLUB, including fitboxing sessions or other fitness activities – purchased through a subscription, multi-session package or single session – as well as all secondary fitness services provided by the Operator.

2. PURPOSE OF THE REGULATION

2.1 Object. These Regulations establish the conditions under which Customers may access any BHOUT CLUB and enjoy the Services.

2.2 Acceptance. The Regulation is considered accepted when the Customer (i) purchases, electronically (Website or App) or in person, any Services and/or (ii) accesses any BHOUT CLUB. Parents are responsible for ensuring compliance by their child Customers under the age of 18.

2.3 Price. The Operator provides the prices and the various payment methods for the Services through the Website, the App or in person on site:

- (a) single sessions ("drop in");
- (b) multi-session packages ("Training Session Packages") and
- (c) subscriptions billed monthly ("Monthly Fees").

Unless otherwise stated in a specific offer, these products do not include a minimum commitment period. Each package or subscription grants the Customer a fixed number of sessions or a right of attendance, which must be used within the validity period

indicated at checkout. After this period, unused sessions expire automatically and are non-refundable, except when prohibited by applicable law.

2.3-A Right of free withdrawal. The Customer enjoys the right of free withdrawal, which can be exercised under the terms and deadlines established in the BHOUT Terms and Conditions, permanently available on the Website and App.

2.4 "Club Within a Gym". This Regulation applies to all BHOUT CLUB and must be complemented by the specific regulation of the host gym, gym or health-club in which BHOUT CLUB is located. In case of divergence, the host's rules prevail.

3. ACCESS TO AND USE OF THE BHOUT CLUB

3.1 Basic Law of Physical Activity and Sport. Before using the Services, the Client must ensure, under the terms of Law 5/2007, of 16 January, that there is no medical contraindication for the practice of the activity they intend to develop. Parents must ensure compliance with this obligation on behalf of Customers under the age of 18. Except in the event of intent or gross negligence of the Operator, the Operator shall be exempt from any liability for damage or injury to the extent that it results from the failure to comply with this obligation.

3.2 Monitoring of Physical Condition. Customers are responsible for their own physical state. If abnormal symptoms arise, they must (a) cease the exercise and (b) inform the instructor or any other employee. The Operator may, in certain circumstances, request from the Clients an additional medical statement, in which it is attested whether or not the Client is able to perform physical exercise (the Client must not submit any declaration containing health data, and this declaration must only contain the declaration of fitness or unfit); the costs of obtaining such a declaration are borne by the Client.

3.3 Pregnant Clients. Pregnant Customers should consult their physician before using the Services. Except in the event of intent or gross negligence on the part of the Operator, the Operator shall not be liable for complications arising from the failure to comply with this obligation.

3.4 Minimum Age. Access to the BHOUT CLUB is forbidden to children under 16 years of age. Customers aged 16 or 17 can only register with written consent from their parent or guardian.

3.5 Hours of Operation. Opening hours vary from club to club. The timetable of each BHOUT CLUB is published on the Website and App at any time and may be changed at any time by the Operator. In the event of a change in the opening hours of each BHOUT CLUB, this change will be published on the Website or App.

3.6 Limitations on Use. The Operator may restrict access to the BHOUT CLUB for reasons of maintenance, events, filming, etc. Customers will be informed in advance through the Website and App. No compensation is due to Customers for occasional closures.

3.7 Additional Services.

- (i) **Towels:** In the BHOUT CLUB "Stand Alone", towels may or may not be provided. At BHOUT CLUB "Club Within a Gym" it will depend on the host's policy.
- (ii) **Lockers:** Lockers are for daily use (during the club's attendance) and are available on a first-come, first-served basis at the BHOUT CLUB "Stand Alone". At BHOUT CLUB "Club Within a Gym" it will depend on the host's policy. Objects left overnight can be removed by the Operator. Except in the event of intent or gross negligence on the part of the Operator, the Operator shall not be liable for the loss, theft or robbery of the objects stored in the Lockers except when legally required.
- (iii) **Parking:** In some BHOUT CLUB "Stand Alone", there may be parking spaces (in limited number and available on a first-come, first-served basis) for use by the Customer, free of charge or for a fee. In the "Club Within a Gym", it will depend on the host's policy. In any case, the Operator does not assume any obligation to guard the vehicles, and is not responsible, to the extent permitted by applicable law, in the event of loss, theft or robbery.
- (iv) **Changes:** The Operator may add or modify services, equipment and activities at any time. Such changes will only apply to BHOUT CLUB contracts and uses made after the date of publication of the changes.
- (v) **Classes with a coach:** Clients can access group classes with a coach, who will accompany the Client, in a group, in the practice of the exercise. Clients can also access personalized training, in which case the training is given individually by the coach to the Client.

3.8 Lost Objects. Items found should be handed over to the reception desk or to a staff member. They will be kept for a period of 3 months, after which they will be donated. Underwear or dirty items found will not be stored and will be disposed of immediately.

3.9 Property damages. Except in the event of intent or gross negligence of the Operator, the Operator does not assume any liability for damage to personal property brought by Customers to BHOUT CLUB.

3.10 Personal Accidents. The Operator assumes no liability for any personal accident, injury or illness, suffered by any Customer in the BHOUT CLUB or the surrounding area, except in cases of intent or gross negligence of the Operator. In the event of an accident or injury, and provided that this occurs at the BHOUT CLUB facilities, the Customer must immediately report the event to the Club's Technical Director or to the employee in exercise of functions who, at the time of the occurrence, occupies the highest place in the BHOUT CLUB structure.

3.11. Hygiene: All Customers must collaborate in order to preserve the hygiene of BHOUT CLUB, leaving all equipment and facilities in the best conditions for the use of other Customers. Customers must also be accompanied by training towels and wear appropriate footwear for this purpose, which has not been used outdoors before.

3.12. Clothing: The Client and guests must wear appropriate clothing for sports practice.

3.13. Mobile phones: The use of mobile phones is not allowed during training sessions. These must be turned off or put in "airplane mode", and only allowed to be used before and after the sessions.

3.14. Equipment with anomalies: The detection of any anomaly in the equipment must be immediately communicated to one of the technicians on duty at BHOUT CLUB.

3.15. Smoking: Smoking is prohibited in the BHOUT CLUB.

3.16. Filming, photographs or sound captures: Filming, photographing or sound capture is not allowed in BHOUT CLUB, without the prior authorization of the Operator, in order to protect the privacy of Customers. Failure to comply with the provisions of this clause will lead to the request for the elimination of the recorded material and the abandonment of BHOUT CLUB.

3.17. Access and permanence: In accordance with the legislation in force, the Operator may prevent access to or permanence in the facilities to anyone who does not behave appropriately, causes disturbances or practices acts of theft or violence. The Customer must respect all other people who are in the BHOUT CLUB facilities. The Operator will not tolerate the use of rude or abusive language or the threat or use of violence.

3.18. Pets: The Operator does not allow pets to enter BHOUT Clubs, except in the case of assistance dogs or in the event of express authorization to do so.

3.19. Consumption of alcohol and prohibited substances: Customers may not use the BHOUT Club facilities when under the influence of alcohol, narcotics, or any other substances that may endanger their health or well-being.

4. APP and BHOUT LEADBOARD

4.1. To access and use BHOUT CLUB, the Customer must download and register on the **App**. After registration, a QR code will be generated that will allow access to the Services contracted by the Client.

4.2. The App may also serve for the Customer to monitor their results from the use of BHOUT BAG.

4.3. By using the App during training sessions, the Customer may give their consent for BHOUT to disclose the Customer's results during the session in the BHOUT CLUB.

5. CUSTOMER RIGHTS

The Customer has the right to access the facilities and enjoy the Services and activities of the BHOUT CLUB available at any time, in accordance with the contracted modality and subject to strict compliance with these Regulations.

6. CUSTOMER OBLIGATIONS

By using the Services and accessing BHOUT CLUB, you have the following obligations:

- (i) **Completion of the Membership Form:** Fill in the membership form with complete, true and up-to-date information, committing to update it immediately, through the Website or App, whenever there is a change in them;
- (ii) **Compliance with this Regulation:** Know and observe at all times the provisions of the BHOUT CLUB Regulation;
- (iii) **Operator's Recommendations:** Follow the recommendations and/or instructions provided by the Operator, directly or through its representatives, employees and/or collaborators, as well as the employees of the gyms, gyms and health-clubs where the "Clubs Within a Gym" are located;
- (iv) Not to use BHOUT CLUB for profit, fraudulent or abusive purposes. Refrain from using the facilities and/or equipment of BHOUT CLUB for profit, unless previously authorized in writing by the Operator;
- (v) **Personal Training:** Refrain from using third parties to carry out Personal Training, physiotherapy or the like, or to support training at BHOUT CLUB, unless previously authorized in writing by the Operator.

7. GUESTS

7.1 Admission of Guests. Customers can bring guests to the BHOUT CLUB. Each guest must fill out the membership form via the Website or App, including in person at BHOUT CLUB, just like other Customers. Guests can use the credit/sessions contracted by the Client, or if the Client does not have enough credits, the Guests, or the Client, will have to subscribe to additional sessions.

7.2 Liability. The Client is responsible for ensuring that the Guests comply with these Rules and any applicable rules of the host.

8. LIMITATION OF LIABILITY

Nothing in these Regulations excludes or limits liability for damage caused to the life, moral or physical integrity or health of persons or for non-contractual property damage, caused in the sphere of the Client or third parties, and liability for definitive non-performance, delay or defective performance, in the event of intent or serious fault of the Operator; Without prejudice to the foregoing, other specific rules of these Regulations and mandatory consumer protection rules, the Operator shall not be liable for (a) indirect or consequential damages, (b) loss of profits, goodwill or data, or (c) any damage exceeding the maximum limit of personal accident insurance coverage required by law and, where applicable, of the general liability insurance maintained by the Operator.

9. SUSPENSION AND TERMINATION FOR NON-COMPLIANCE

The Operator may, by written notice or order on the spot, suspend or terminate, with immediate effect, the contract entered into with the Customer and the Customer's right to access BHOUT CLUB and the Services in the event that the Customer materially violates these Regulations.

10. COMPLAINTS

Complaints Book. There is a physical and electronic complaints book available at each BHOUT Club and through a link in the footer of the Website and App.

11. DATA PROTECTION

Personal data is processed in accordance with the Privacy Policy permanently available on the Website and App.

12. AMENDMENTS

BHT may amend these Regulations. The amendments do not cover contracts concluded before their publication; Customers will be notified 15 days in advance of the publication of the change. The version in force is posted at the BHOUT CLUB reception, on the Website and App.

13. TERMS AND CONDITIONS

BHT's terms and conditions, which are permanently available on the Website and App, together with these Regulations, govern the contract entered into between BHT and Customers. For any provision not provided for in these Regulations, BHT's Terms and Conditions shall apply. In case of opposition between the two documents, the Terms and Conditions prevail.

14. CONTACTS

- Club Manager – available during opening hours at each BHOUT CLUB.
- Customer Support: ask@bhout.com

Approved and published on March 26th, 2026.