

A service designed to help businesses create optimised, efficient and wellness focused working environments.

# HAS THE WAY YOU WORK RAPIDLY CHANGED, BUT YOUR WORKPLACE HASN'T?

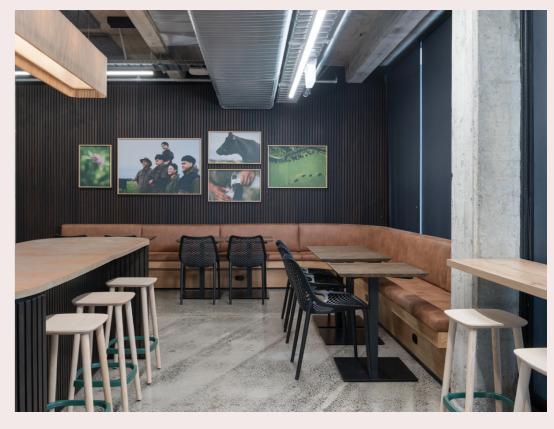
Focus rooms in IT Partners



The Workplace Design Health Check™ is a service aimed at businesses looking to get the most out of their existing workplace through strategic enhancements, using an insightful and enjoyable discovery and strategy process facilitated by an award-winning workplace design team.

Through years of designing workplaces, experience has taught us that businesses tend to utilise their space poorly, leading to losses in productivity, and teams are not seeing the benefits that come with getting their workspace design right.

With fresh eyes, we assess key elements of your space and how you work to identify inefficiencies, pain-points and the opportunities for improvement. Our comprehensive review and report details these findings and offers you the option to implement them yourself or with the support of our design team.



Social space at Fonterra Southbloc

75% of professionals say that visible investment in workplace design makes a difference to their feeling of value as an employee.

Robert Walters, Whitepaper

## HOW DOES THE PROCESS WORK?

KICK OFF SUPPORT

Consultation and workspace review

We begin with a consultation to understand your workplace challenges and goals. A thorough review of your current workspace and work modes is conducted to understand the current situation and identify areas for improvement. We need 4 hours on site and access to any building plans and brand assets documents. We'll also need time with your key workplace stakeholders for interviews and data collection.

Comprehensive
Assessment Report

Following the review, we deliver a detailed report highlighting key findings.

#### What we deliver:

 A scored breakdown of data gathered across the key components to provide an overview of whats working well and what areas need focus to maximise potential Tailored
Action Plan

Based on your specific needs and goals, we provide a customised plan to implement the changes. Our team can assist with the design and execution of these improvements.

#### What we deliver:

- Workable solutions to improving key service components
- Actionable steps for implementing physical and behavioral change
- High level budget setting to inform forward thinking around investment
- Tailored strategy to inform future design, branding and styling services

Follow-up and Support

After implementation, we offer follow-up services to measure and ensure the solutions are working as intended and continue to deliver value over time.

A typical workplace design health check takes 2 weeks from site visit to providing a tailored report and action plan.

# WHAT ARE THE KEY SERVICE COMPONENTS?

Building on our success and insight from numerous workplace designs we've highlighted these 6 key health check service components that ensure we're focusing on what matter's most to your workplace.



Layout and Space Use

- Review of current flow & desk/room layout design to calculate if space is being used efficiently
- Determine whether space allocated to front of house, large conference rooms, storage space are still providing the best value
- Review of storage components to see if they align with modes of work



Productivity
and Distractions

- Review and document common distractions in your workplace
- Review behaviors that are in place to avoid disruption i.e phone use, meeting limitations, set break times, video conferencing etc.
- Review clutter vs storage capability vs recycling policies



Flexibility and
Hybrid Fit

- Understand business goals and how workspace enhances or inhibits success
- Review current workplace strategy and whether it is still effective
- Determine if tech solution allows/ supports hybrid ways of working
- Review allocation of bookable rooms, hot-desks, lockers etc.

## KEY SERVICE COMPONENTS cont'd



Wellbeing and Ergonomics

- Assess environmental factors—acoustics, lighting, air quality, and temperature—for comfort and focus.
- Evaluate furniture, workstations, and meeting spaces for ergonomic support and taskappropriate use.
- Review privacy, flexibility, and how the space supports hybrid and activity-based work.
- Check what wellness training or information is offered to staff.



Brand and Identity

- Review organisation brand guidelines (if available)
- Review how brand is integrated into workplace in meaningful way
- Review continuity of messaging throughout workplace i.e front of house and work areas



People Experience

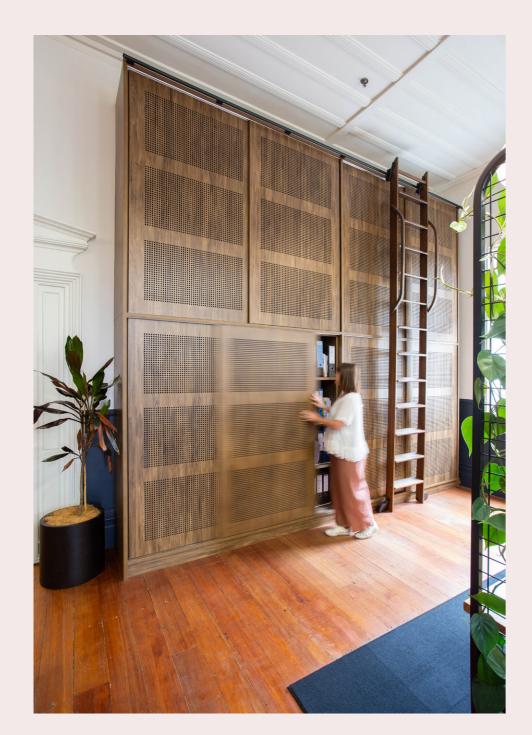
- Review current customer/staff journey and identify key touchpoints
- Understand front of house process/behaviors in place to receive a customer/client
- Review standard of experience and quality of FOH environment

"The workplace has an impact on different aspects of wellbeing that we don't always realise — our bodies, minds and emotions. Our research found that doing an office update actually influences engagement levels."

Chris Congdon,
Work Better Magazine 2024

### Biophilic additions to enhance functional spaces at iClaw

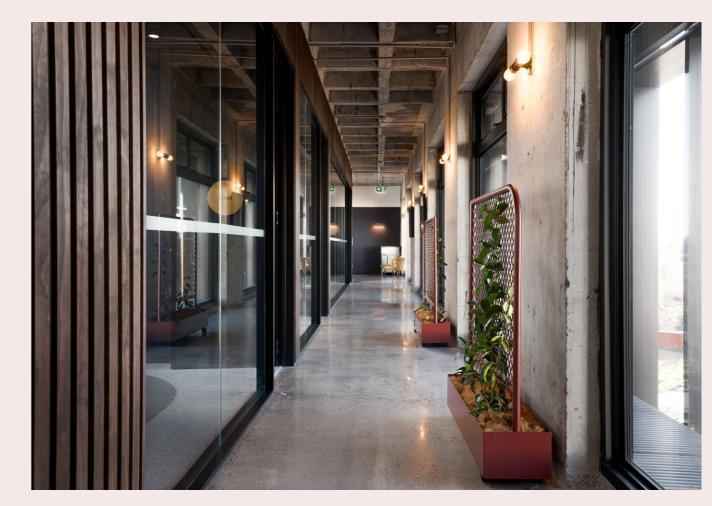
# WHAT VALUE CAN YOU EXPECT FROM A DESIGN HEALTH CHECK?



Custom designed storage for Hamilton Legal

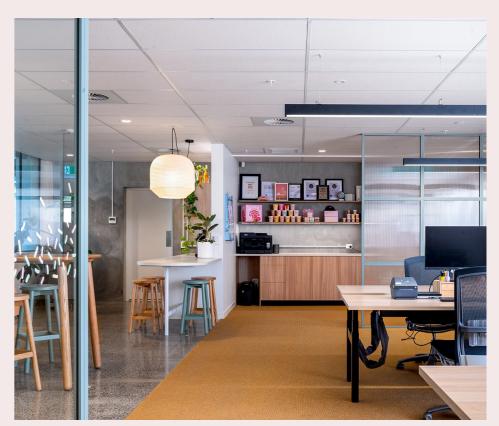
## After the implementation of our action plan, you can expect –

- Increased employee productivity through optimised layout, space efficiency and a reduction in distractions.
- Improved staff retention and attract top talent by enhancing wellbeing and offering improved workplace wellness opportunities.
- Strengthened company culture and better employee engagement through stronger brand representation in your physical environment.
- A competitive edge and enhanced customer satisfaction with an exceptional shopfront experience that improves the user journey for both clients and staff.
- Reduced operational costs and lower staff turnover by optimising space, improving energy efficiency, and enhancing environmental controls.
- Greater collaboration and innovation with enhanced, tailored collaborative spaces and flexible solutions.
- Lower wellness-related costs and improved health outcomes by prioritising ergonomics and workplace safety.
- Optimised outcomes and refined strategies with data-driven decision-making, using actionable insights and tracking improvements over time.



Optimised layout for Duck Island

An inspiring environment persuades outsiders to buy and insiders to believe.



# WEDESIGN BEAUTIFUL SPACES THAT WORK

#### Designwell team 2024



## Why Designwell?

We are an award-winning team of designers with expertise in interiors, architecture, spatial and industrial design. We bring a collaborative, human-focused approach to our design work.

Well-designed spaces connect, motivate and inspire people. Our passion is uncovering useful insights, mapping out perfect plans and pushing boundaries with materials to tell our clients' stories and shape the culture of their space.

Our deep knowledge and understanding of brand enables us to integrate brand and space, empowering our clients to win customers, attract talent and increase productivity.

Designwell's recent workplace audit of a legal practice identified a 1/3 reduction in floorplate size was possible without significant workstyle changes.



Custom cabinetry for the Designwell office

## Recent accolades

St Peter's College, Best Awards Finalist 2024 Te Kete Aronui, Best Awards Finalist 2024 Harrows Showroom, Best Awards Finalist 2024 Dynamo6, Best Awards Finalist 2024 Made, Best Awards Finalist 2024 IT Partners, Best Awards Silver 2023 Duck Island HQ, Best Awards Bronze 2023 iCLAW HQ, Best Awards Bronze 2022 Tend Health, Best Awards Silver 2022 Duck Island, Best Awards Bronze 2021 Hamilton Legal, Best Awards Silver 2021 Riverbank Chambers, Best Awards Bronze 2020 The Riverbank Lane, Best Awards Silver 2019 South Bloc, Best Awards Bronze 2018 Mezz Box. NZIA Awards winner 2018 Mezz Pod, Best Awards Silver 2018 South Bloc, NZIA Awards winner 2017

# WHAT DO OUR CLIENTS HAVE TO SAY?

Jim Mercer
Chief Operating Officer
Waikato University

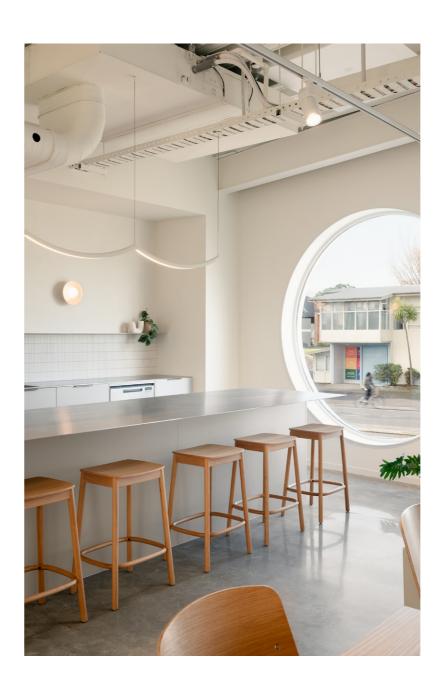


"They understood and embraced the vision for HIKO hub, and played a crucial role in bringing the space to life, creating a workplace that would resonate with industry, and provide an almost immediate payback on our investment."

"Right from the outset Alexander and the wider Designwell team were great to work with. Their work on designing and refining the physical spaces within the hub has played an enormous part in 'telling the story' of what we are trying to achieve. They understood that HIKO hub is rooted in the connection points between industry, students, research and innovation, and the numerous ways in which workplace design can facilitate that. From their insights on what would make a flexible office space really work, to their amazing plans and designs for the shared collaboration, events and social spaces, Alexander and the team at Designwell knocked it out of the park."

View case study

Andrew Johnson
Managing Director
IT Partners



# "We highly recommend Designwell to anyone looking to create a workspace that is both functional and inspiring."

"We feel an immense sense of pride every time we walk into Panama East, thanks to the impeccable fitout led by the team at Designwell.

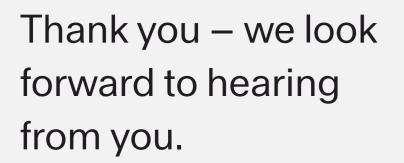
Our vision was to create a functional space that embodies 'the future of office spaces,' and Designwell's ability to translate this vision into reality with remarkable precision has exceeded all our expectations.

Designwell's team designed with their audience in mind, ensuring that every aspect of the fitout aligned with our office ethos of productivity, space maximization, and meaningful connection.

The outcome is a dynamic workspace that not only enhances our efficiency with practical collaboration and build spaces, but also includes functional areas for hosting events onsite, breakout conversations, focus time, and alternative workspaces in a hot desk environment.

In an era where companies are navigating new ways of working and creating reasons for people to come into the office, the space at Panama East genuinely offers something for everyone and our team coming together for a purpose."

View case study



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www.designwell.co.nz

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