KHANG D. BUI

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UX/UI Designer with 5+ years of experience creating scalable, high-impact digital products for global automotive brands including Stellantis, Volkswagen, Audi, and Porsche. Skilled in the full design lifecycle from discovery to delivery with a focus on usability, design systems, and cross-functional collaboration that enhances user satisfaction and business outcomes.

EDUCATION

The University of Iowa Iowa City, IA

BFA in Graphic Design, Cum Laude

May 2021

Minor in Human-Computer Interaction

PROFESSIONAL EXPERIENCE

24G

Remote | Troy, MI

Jr. UX/UI Designer

Oct. 2022 - Dec. 2024

• Led end-to-end UI/UX design for digital platforms serving Stellantis, Volkswagen, Audi, and Porsche

- Streamlined the design-to-development process by 50% and cut revision cycles by 20% through improved handoff documentation
- Established and maintained design systems, increasing consistency by 40% and reducing design errors by 25%
- Collaborated across three time zones to ensure 100% on-time delivery for all major releases
- Designed four enterprise systems used by 10,000+ monthly users, aligning with each brand's unique identity
- Translated complex user requirements into wireframes, prototypes, and visual designs to improve usability by 30%
- Conducted user testing sessions with real users, leading to 15% more intuitive navigation flows
- Contributed to securing a renewed 5-year contract with Stellantis by delivering consistently high-quality design solutions aligned with client expectations

Self Employed Sioux City, IA

Freelance Designer

Jan. 2017 - Oct. 2022

- Built and managed a freelance design studio supporting 15+ small businesses across various industries
- Delivered custom branding, UI mockups, and digital assets, boosting client engagement by 30 50%
- Improved client conversion rates by up to 40% through tailored website and landing page design
- Facilitated 1:1 client feedback sessions, resulting in a 95% average satisfaction score and 60% repeat hire rate
- Collaborated with local nonprofits and small businesses to design posters, brochures, and promotional materials that increased community event turnout by 45%

Iowa City, IA

• Provided design audits and optimization strategies, helping reduce bounce rates by up to 20%

Pi Alpha Phi Fraternity, Inc.

Lead Design Management and Creative Director

Dec. 2017 - Dec. 2020

• Directed visual strategy for 10+ national campaigns and eBooks, increasing social media engagement by 75%

- Enhanced brand consistency and content visibility by 60% through improved design assets
- Reduced turnaround time by 40% by optimizing print and digital production workflows
- Led a volunteer creative team, contributing to a 25% rise in membership inquiries
- Designed promotional materials that helped boost event attendance by 50%
- Coordinated with national board members, achieving a 100% approval rate for all submitted creative deliverables

CERTIFICATIONS & AWARDS

• Adobe Certified Professional in Visual Design Using Adobe Photoshop	Oct. 2021
 University of Iowa Dean's List (3x) 	May 2021
 University of Iowa Student Honor Recognition 	May 2021
 University of Iowa Graphic Design BFA Showcase 	May 2021
Outstanding Achievement in Digital Design	Sep. 2019
Innovation in Interaction Design	Apr. 2018

SKILLS

- **Design & UX:** User research, wireframing, prototyping, information architecture, user flows, usability testing, journey mapping, persona creation, responsive design, accessibility (WCAG), A/B testing, stakeholder interviews, service design, card sorting, heuristic evaluations, design thinking workshops, and UX writing
- Tools: Figma, Sketch, Adobe XD, Photoshop, Illustrator, InDesign, Webflow, Miro, Adobe Suite
- Methods: Design systems, user-centered design, agile/scrum workflows, usability heuristics, typography, color theory