

HELLO HARRY

The Burger Joint

Hello Harry The Burger Joint Loyalty Program Terms and Conditions:

These Terms and Conditions apply to the Hello Harry The Burger Joint Loyalty Program ("the Program") and govern the relationship between the Program and its members. By participating in the Program, members agree to be bound by these Terms and Conditions.

Enrolment: enrollment in the Program is free of charge and can be done at any participating Hello Harry The Burger Joint location or through the Hello Harry website. Members must provide accurate and complete information when enrolling.

Membership: Membership in the Program is non-transferable and limited to one account per person. Members are responsible for keeping their account information up-to-date and for maintaining the confidentiality of their account information, including their password.

Earning Points: Members earn points for qualifying purchases made at participating Hello Harry The Burger Joint locations. Points are awarded at a rate of one point for every dollar spent. Members must provide their account information at the time of purchase to receive points.

Redemption of Points: Points can be redeemed for rewards, such as free menu items or discounts, at participating Hello Harry The Burger Joint locations. Redemption of points is subject to availability and may be subject to additional terms and conditions. Points cannot be redeemed for cash or transferred to another account.

Free Birthday Burger Terms:

Eligibility:

To be eligible for the free Birthday Burger voucher, members must have signed up to Club HH at least 14 days prior to their birthday. Members must also have entered their date of birth in their member profile and opted in to receive marketing communications.

Members will receive their free Birthday Burger voucher via email 7 days prior to their birthday, and the voucher will be sent again on their birthday.

The free Birthday Burger voucher expires 7 days after the member's birthday, as stated in the voucher email.

Monthly and or Bi - Monthly Members Only Offer:

Expiry: The expiry date of monthly member offers will vary and will be included in the promotional email and on the relevant promo coupon.

Membership: Only one Club HH account is permitted per person.

Abuse of Membership Terms:

Eligibility: Members who abuse their membership privileges will be subject to removal from the loyalty program.

Definition of Abuse: Abuse of membership privileges may include but is not limited to sharing Club HH account information with non-members, creating multiple Club HH accounts, attempting to manipulate or exploit promotions or offers, engaging in fraudulent activity, or any other action deemed inappropriate by Hello Harry The Burger Joint.

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Removal: Any member found to be abusing their membership privileges will be removed from the program without notice.

Forfeiture: Members who are removed from the program due to abuse of membership privileges will forfeit any accumulated loyalty points, rewards, or benefits associated with their membership.

Reinstatement: Hello Harry The Burger Joint reserves the right to deny reinstatement of membership to any member who has been removed from the program due to abuse of membership privileges.

These abuse of membership terms are subject to change by Hello Harry The Burger Joint at any time and without notice. By participating in the loyalty program, members agree to be bound by these terms and conditions.

Hello Harry The Burger Joint ID Verification Policy:

Verification: Hello Harry The Burger Joint reserves the right to request a valid form of identification from any member at any time to verify their identity and age.

Valid Forms of ID: Valid forms of identification include a driver's license, passport, or other government-issued identification that includes a photograph and date of birth.

Refusal: Members who refuse to provide a valid form of identification upon request may be subject to removal from the loyalty program.

Compliance: Members agree to comply with all ID verification requests made by Hello Harry The Burger Joint as a condition of their membership in the loyalty program.

Privacy: Hello Harry The Burger Joint will handle all personal information provided during ID verification in accordance with its privacy policy.

This ID verification policy is subject to change by Hello Harry The Burger Joint at any time and without notice. By participating in the loyalty program, members agree to be bound by these terms and conditions.

Program Changes: Hello Harry The Burger Joint reserves the right to modify, suspend, or terminate the Program, or any aspect of it, at any time and without notice. Hello Harry The Burger Joint also reserves the right to change these Terms and Conditions, including the earning and redemption rates, at any time and without notice.

Communication: Members may receive communications from Hello Harry The Burger Joint related to the Program, including information about their account, rewards, and special promotions. Members may also receive promotional communications from Hello Harry The Burger Joint related to its products and services.

Privacy: Hello Harry The Burger Joint collects and uses personal information of members for the purposes of administering the Program, communicating with members, and promoting its products and services. Hello Harry The Burger Joint will not sell or disclose personal information of members to third parties without their consent, except as required by law.

Disclaimer: Hello Harry The Burger Joint makes no warranties, express or implied, with respect to the Program, including but not limited to the availability of rewards, the accuracy of account information, or the quality of products and services provided by Hello Harry The Burger Joint.

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Governing Law: These Terms and Conditions are governed by the laws of the state of Queensland, Australia, and any disputes arising from or in connection with the Program will be resolved in accordance with the laws of that state.

By participating in the Program, members agree to these Terms and Conditions. Hello Harry The Burger Joint reserves the right to modify these Terms and Conditions at any time and without notice.