

Schedule to Terms & Conditions of Entry Promotion

Promotion Name	Melrose Park Giveaway - A years worth of Hello Harry's
Promoter Details	Promoter: HELLO HARRY FRANCHISING PTY LTD ABN: 76 617 135 494 Address: PO BOX 5200 Q Supercentre Mermaid Waters QLD 4218
Promotion Period	Start: 10th August 2026 8:00 AM AEST. End: 31st August 2026 11:59 PM AEST. No entries will be accepted outside this period.
Eligible Entrants	Entry is open to Australian residents aged 18 years or older in NSW.
Prize Details	Prize: A booklet with 52 dated coupons, each for the value of \$20 or less per burger. One coupon can be redeemed per week at Melrose Park (NSW). Coupon dates commence from the 14th September 2026 for 52 weeks. Total Prize Value: \$1,040 AUD (including GST)
Method of Entry	An entrant must, during the promotional period, register to enter and opt it to receive marketing from Hello Harry.
Maximum Entries	Maximum of 1 entry per person.
Prize Draw	Date: 10:00 AM AEST on 1st September 2026 Location: April Ford 11/3-5 Ballinger Road, Buderim QLD 4556
Notification of Winners	Notification: Winners will be notified via email no later than 2nd September 2026 Announcement: The winner will be publicly announced on Hello Harry's social media platform no later than 11th September 2026
Unclaimed Prize Draw	Date: 10:00 AM AEST on 11th September 2026 Location: April Ford 11/3-5 Ballinger Road, Buderim QLD 4556 Notification: Unclaimed prize winner will be notified via email no later than 11th September 2026 Announcement: The winner of unclaimed prize will be publicly announced on Hello Harry's social media platform no later than 18th September 2026
Permit Reference	Not required

Terms and Conditions of Entry

Overview:

Information on how to participate and details about prizes form part of these Terms and Conditions. These Terms must be read together with the associated Schedule, which defines key terminology and specifics of the promotion. In case of a conflict, the details in the Schedule will prevail. Participation in this promotion signifies full acceptance of these Terms and Conditions.

Eligibility:

Participation is open only to legal residents of the eligible states and territories who meet the criteria outlined in the "Method of Entry." Employees, directors, officers, suppliers, contractors, and their immediate families associated with the Promoter or agencies linked to this promotion are not eligible. Immediate family includes spouses, children, parents, and siblings (biological, step, or adopted).

Promotion Period:

The competition will run for the duration specified in the Schedule. Late or incomplete entries received after the end of the promotional period will not be considered.

Applicable Time Zones:

Unless otherwise stated, all times mentioned refer to the local time zone of the Promoter's state or territory.

Prizes:

Prizes are listed in the "Details of Prizes" section of the Schedule. Specific details, including quantity and value, are outlined there.

Prize Value and Currency:

All prize values are stated in Australian dollars unless otherwise specified. Prize values are accurate at the time of publishing but may vary. The Promoter is not responsible for any change in prize value.

Voucher Expiry:

All vouchers are subject to expiration, as indicated on the voucher or provided by the issuer.

Voucher Conditions:

Entrants agree to abide by all terms and conditions accompanying the vouchers.

Liability for Lost or Damaged Vouchers:

The “Free Burgers for a Year” booklet is a physical voucher and must be presented in-store to redeem each weekly burger. Hello Harry and Promoter accepts no responsibility for any booklet that is lost, stolen, misplaced, damaged, destroyed or not able to be produced for any reason. **If the winner cannot present the original booklet, the prize cannot be redeemed. No replacements, credits, extensions or alternative compensation will be provided.**

Tax Considerations:

Winners are advised to seek independent financial advice regarding potential tax obligations. The Promoter is not responsible for any tax implications resulting from prize acceptance.

Entry Requirements:

To enter, participants must comply with the method and timing outlined in the Schedule. Failure to do so will result in invalid entries, and the Promoter will not notify entrants of disqualification.

Submission Limitations:

Entrants may submit up to the maximum number of entries specified in the Schedule. Duplicate or invalid entries may be removed at the discretion of the Promoter.

Responsibility for Entry Issues:

The Promoter is not liable for entries that are lost, delayed, or corrupted due to technical malfunctions, communication disruptions, or user error.

Prize Allocation Process:

Prizes will be awarded to valid entries drawn randomly in accordance with the "Prize Draw Details" section of the Schedule. Reserve entries may also be drawn to ensure unclaimed prizes are allocated appropriately.

Winner Presence at Draws:

Winners are not required to attend the draw unless expressly stated otherwise.

Winner Notification:

Winners will be contacted via the method specified in the Schedule. Notifications are deemed to have occurred two business days after they are issued by the Promoter.

Responsibility for Contact Details:

Entrants must provide accurate and up-to-date contact details. Any changes during the promotion period must be promptly communicated to the Promoter.

Prize Acceptance Requirements:

Winners must comply with all terms associated with the use of prizes. Prizes cannot be transferred, exchanged, or redeemed for cash unless explicitly stated otherwise.

Publication of Winner Details:

The names and postcodes of winners may be published in accordance with the Schedule or regulatory requirements.

Handling of Unclaimed Prizes:

If a prize remains unclaimed within the specified timeframe, a redraw may occur as outlined in the Schedule. Substitute prizes may be provided at the Promoter's discretion, subject to applicable laws.

Disqualification:

The Promoter reserves the right to disqualify any entrant who provides misleading information, fails to comply with the Terms, or tampers with the entry process.

Ownership of Entries:

All entries become the property of the Promoter. By submitting an entry, participants grant the Promoter a license to use, modify, and share content submitted for promotional or commercial purposes.

Privacy Statement:

Personal information collected for the promotion will be handled in accordance with the Promoter's Privacy Policy and applicable privacy laws.

Force Majeure:

The Promoter is not responsible for delays, interruptions, or cancellation due to events outside its control, such as natural disasters, technical failures, or civil unrest. In such circumstances, the Promoter may alter, suspend, or terminate the promotion at its discretion.

Dispute Resolution:

Any disputes arising from this promotion will be resolved under the laws of the Promoter's state or territory. Entrants agree to the non-exclusive jurisdiction of relevant courts in the Promoter's jurisdiction.

Social Media Clause:

While the promotion may be advertised on platforms such as Facebook or Instagram, these platforms are not sponsors or administrators of the competition. Participants release these platforms from any liability related to the promotion.

Code of Conduct:

Entrants are required to act in good faith, refrain from engaging in fraudulent activities, and avoid abusive behaviour toward the Promoter or its representatives. Breaching this code may result in disqualification.

Indemnity:

By entering the promotion, entrants agree to indemnify the Promoter and its affiliates against any claims or liabilities arising from their participation, except where prohibited by law.

Promotional Use of Winner Details:

Winners consent to their details (e.g., first name, initial, and postcode) being used for promotional purposes without further compensation unless prohibited by law.

Amendments to Terms:

The Promoter reserves the right to amend these Terms at any time, subject to approval by relevant regulatory authorities, if applicable.