

AGILE

INTERMEDIATE

2 DAYS

Certified Scrum Professional ScrumMaster (CSP-SM)

The Certified Scrum Professional - ScrumMaster (CSP-SM) is the highest level of the Scrum Master track. It is designed for experienced Scrum Masters with a minimum of two years in the role who want to achieve mastery in Agile coaching, organisational transformation, and mentoring. The CSP-SM is also a prerequisite for those pursuing Certified Scrum Trainer (CST) or Certified Enterprise Coach (CEC) credentials.

Why CSP-SM?

Recognised credential

Certified Scrum Professional - ScrumMaster (CSP-SM) credential from Scrum Alliance, valid for two years.

Practical skills

Skills to design and lead Agile transformation programmes end-to-end.

Practical capability

Recognised as a senior Agile practitioner and transformation leader.

Organisational value

Eligibility to apply for the Certified Scrum Trainer (CST) pathway.

Practical skills

Ability to coach at all levels: individual, team, programme, and enterprise.

Career value

Significant career differentiation and access to senior Agile leadership roles.

What you'll be able to do

- ✓ Demonstrate mastery of Lean, Agile, and Scrum principles in complex contexts
- ✓ Apply advanced facilitation and coaching techniques at team and enterprise level
- ✓ Drive measurable improvements in team effectiveness and delivery quality
- ✓ Design and execute organisational transformation strategies
- ✓ Mentor and develop other Scrum Masters and Agile practitioners
- ✓ Scale Agile practices across multiple teams and business units
- ✓ Lead communities of practice and knowledge-sharing across an organisation
- ✓ Establish yourself as a senior Agile practitioner and thought leader

Who this is for

- Scrum Masters
- Project Managers
- Agile Coaches
- Team Leads
- Delivery Managers
- Scrum team members

Curriculum

01 Lean, Agile, and Scrum Mastery

- Lean principles and their influence on Agile and Scrum
- Theory of constraints and flow optimisation
- Kanban as a complementary practice to Scrum
- Empiricism at scale: managing complexity in large organisations
- Advanced Scrum Guide interpretation and application

02 Advanced Facilitation and Coaching at Scale

- Designing large-group facilitation sessions and workshops
- Enterprise coaching: working with C-suite and senior leadership
- Systemic coaching techniques for organisational change
- Facilitating cross-functional and cross-team alignment sessions
- Measuring and demonstrating the impact of coaching interventions

03 Improving Team Effectiveness

- Team maturity models and how to progress through them
- Advanced retrospective formats: sailboat, starfish, FLAP, and others
- Continuous improvement frameworks: Kaizen, Plan-Do-Check-Act
- Metrics and indicators of team health (velocity trends, cycle time, defect rates)
- Engineering practices that support agility: TDD, pairing, CI/CD integration

04 Organisational Transformation

- Change management models: Kotter, ADKAR, Lean Change Management
- Designing and executing an Agile transformation roadmap
- Organisational design principles for Agile: team topology, value streams
- Creating psychological safety at organisational scale
- Building Agile centres of excellence and internal capability
- Measuring transformation progress with outcome-based metrics

05 Scaling Across the Organisation

- Advanced patterns in Nexus, LeSS, and SAFe
- Release Train Engineer and Agile Programme Management
- Portfolio-level Agile: prioritisation, funding, and governance
- Dependencies, integration points, and cross-team synchronisation
- Managing technical debt at enterprise scale

06 Mentoring Techniques

- Structured mentoring models and mentoring programme design
- Mentoring junior Scrum Masters and new Agile practitioners
- Creating learning paths and development plans for practitioners
- Running internal Scrum Master communities of practice
- Teaching and training skills for senior practitioners

07 The CSP-SM as an Agile Leader

- Building a personal brand as a senior Agile practitioner
- Contributing to the Agile community through speaking, writing, and events
- Ethical dimensions of professional Agile coaching
- Pathways to CST (Certified Scrum Trainer) and CEC (Certified Enterprise Coach)