

PRODUCTIVITY

ADVANCED

5 DAYS

Jira for Advanced Users

Build a strong foundation in Jira for Agile project management by managing issues, workflows, and fields effectively. Learn how to run Scrum and Kanban projects, perform advanced searches, and create dashboards and reports to track progress and drive informed decisions.

Why Advanced Jira?

Improved Project Visibility

Familiarity with advanced JIRA features helps your employees create and interpret comprehensive dashboards and reports. This ensures you always have a holistic view of project progress, allowing you to make informed decisions timely.

Boost Business Responsiveness

With advanced JIRA training, your employees will be able to handle requirement changes or market conditions swiftly. They'll learn how to adjust workflows, reprioritize tasks, and implement new strategies using JIRA's Agile principles.

Reduced System Downtime

Employees trained in advanced JIRA can quickly troubleshoot and resolve issues more efficiently. This significantly reduces system downtime and ensures continuous productivity.

Higher Customer Satisfaction

You must know that efficiently managed projects lead to timely delivery and high-quality results. And this is exactly what JIRA facilitates, improving customer satisfaction and fostering a good business reputation.

What you'll be able to do

- ✓ Manage issues in JIRA effectively
- ✓ Create and run Scrum and Kanban projects
- ✓ Manage built-in and custom fields
- ✓ Understand and manage business processes & workflows
- ✓ Perform basic and advanced searches & analysis
- ✓ Generate and review JIRA dashboards and reports

Who this is for

- Developers
- Project Managers
- Test Engineers
- Business Analysts

Curriculum

01 Introduction to Agile Development with JIRA

- Understanding Lean Agile methodologies - Scrum and Kanban.
- Key Agile concepts and terminology in brief - Scrum Roles, Events and Artifacts.
- How JIRA assists with Agile project management - the requirements and workflow.

02 Overview of Advanced JIRA Software Features

- Exploring JIRA Software advanced configurations.
- Introducing Jira Issue and Project Schemes.

03 Setting up JIRA Software for Different Teams

- Configuring JIRA Software for various team structures.
- Creating and managing projects for different departments.

04 Configuring Privileges for Teams and Users

- Setting up Users, Projects roles.
- Setting up and managing Groups.
- Managing Global permissions.
- Project Settings and Project Permissions.
- Implementing Issue security schemes for data protection.

05 Running a Scrum Project

- Setting up Scrum boards and Backlog Management.
- Configuring sprints and managing sprint planning.
- Monitoring sprint progress and generating reports.

06 Managing Issues

- Advanced issue tracking and management.
- Linking issues and creating issue hierarchies.
- Issue priority, due date, ranking, watchers and voters.
- Moving and cloning issues.
- Managing Components, labels and releases.

07 Running a Kanban Project

- Creating Kanban boards.
- Setting WIP (Work in Progress) limits.
- Managing columns and swimlanes.
- Managing continuous workflow and bottlenecks.

08 Performing Advanced Searches with JQL (Jira Query Language)

- Overview of JQL syntax and functions.
- Creating simple JQL queries.
- Creating complex queries for data extraction.
- Saving and managing JQL queries.

09 Creating and Sharing Filters

- Building custom filters for project tracking.
- Sharing filters with teams and stakeholders.
- Scheduling filters.
- Using filters in dashboards and reports.

10 Configuring Sharing Dashboards for Each Team

- Creating customized dashboards.
- Sharing dashboards with specific teams or users.
- Using gadgets and widgets to enhance dashboards.

11 Configuring Issue types, Fields and Screens

- Configuring and managing Issue types.
- Configuring and managing Field configurations.
- Configuring and managing Screens.

12 Setting up Email Notifications for Each Project

- Configuring notification schemes.
- Customizing email templates.
- Managing subscription settings for users.

13 Managing Business Processes and Workflows

- Designing custom workflows.
- Integrating business processes with JIRA.
- Implementing issue-resolution workflows.
- Automating workflow transitions and actions.

14 Agile Best Practices

- Implementing Agile principles in JIRA.
- Continuous improvement and retrospective techniques.
- Case studies of successful Agile implementations.

15 Troubleshooting

- Identifying common JIRA issues.
- Using logs and diagnostic tools.
- Best practices for resolving advanced problems.
- Recap of key concepts and skills.
- Q&A and final discussions.
- Recap advanced practices and next steps