

DASA CERTIFICATION

INTERMEDIATE

3 DAYS

DASA DevOps Professional Enable and Scale

Build a strong foundation in DevOps culture and team dynamics to create high performing, resilient teams. Learn how leadership, trust, feedback, and continuous improvement practices enable collaboration, flow, and sustainable DevOps transformations across organizations.

Why DASA Enable and Scale?

Recognised credential

Build credibility with the DASA DevOps Professional Enable and Scale certification.

Leadership at scale

Create DevOps leaders who influence, build trust, and promote safe-to-fail learning.

Break down silos

Remove institutional barriers that create roadblocks and constraints.

High-performing teams

Strengthen culture, courage, and continuous improvement across teams.

What you'll be able to do

- ✓ Understand the importance of DevOps culture and the aspects that can influence it.
- ✓ Explain why courage, teambuilding, leadership, and continuous improvement are required in a DevOps environment.
- ✓ Get familiar with why courage is essential to enable trust, honesty, and experimentation.
- ✓ Identify and evaluate different types of behavior in a DevOps environment.
- ✓ Recognize the signals indicating impediments and/or team dysfunctions.
- ✓ Describe how to form good DevOps teams and assess their maturity.
- ✓ List the effects of happiness and motivation on team performance.
- ✓ Identify how leaders encourage feedback and transparency.
- ✓ Discuss the factors that leaders can influence to build trust.
- ✓ Explain how and why leaders promote a "Safe to fail" environment.
- ✓ Analyze value streams to improve throughput and flow.
- ✓ Facilitate the tools for continuous improvement: structured problem-solving workshops, Story Mapping sessions, and retrospectives.

Who this is for

- DevOps engineers Product owners Integration specialists Operations managers
- Incident and change managers System administrators Network administrators Business managers Automation architects Enterprise architects Testers

Curriculum

01 Teambuilding

- Build high-performing DevOps teams with clear collaboration habits
- Establish trust and shared ownership across roles
- Understand the objectives of the program, format of the exam and activities and exercises included.
- Get familiar with the principles of designing teams, building teams and governance.

02 DevOps Leadership

- Lead teams with influence, trust, and a safe-to-fail environment
- Remove silos that create delivery constraints
- Dive into the concepts of building leadership in your organization through building culture, creating purpose, being a servant leader and focussing on success.
- Apply the concepts through guided discussion and practical exercises

03 Courage

- Encourage courageous conversations and experimentation
- Help teams surface risks early without blame
- **Hands-on:** Facilitate a team dialogue on a failed release scenario
- Learn to build courage and encourage thinking differently in the organization.

04 Value and Customer-Centric Action

- Anchor team action in customer value rather than local optimisation
- Translate customer feedback into backlog and process changes
- Understand different aspects of value and stakeholder management.
- Learn to combine a Lean startup with DevOps and unlock the power of story mapping.

05 Capstone: Continuous Improvement

- Design a continuous improvement cadence for a DevOps team
- Define experiments, measures, and follow-up ownership
- Connect culture practices to scalable ways of working
- **Hands-on:** Present an enable-and-scale improvement plan for a multi-team scenario