

Kristian Wingo

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EXPERIENCE

Yale University

Language Technology Specialist (2024-present)

- Implement technology solutions for language classes through consultations with language faculty members
- Support the development of digital learning materials such as online textbooks, websites, presentations, etc.
- Produce videos for social media, program overviews, teaching demonstrations, student testimonials, etc.
- Manage the Center for Language Study's social media accounts
- Manage and oversee the Language Ambassador role
- Deliver presentations on language and technology at various conferences and to the language teaching community at Yale
- Provide IT support for videoconferencing systems and other technology
- Manage the Pressbooks account at Yale
- Develop and update the Center for Language Study's website

Booz Allen Hamilton

Senior Consultant, Instructional Designer (2023-2024)

- Developed and implement instructional design solutions for clients such as the Department of Defense (DoD), Federal Aviation Administration (FAA), and Veterans Administration (VA)
- Consulted with subject matter experts and stakeholders to determine project needs, scope, and content
- Developed instructional materials with Adobe Captivate, Adobe Creative Cloud, Articulate Storyline, Figma, Webflow, and Microsoft Office

University of Missouri, Columbia

Instructional Designer, Missouri Online (2020-2023)

- Collaborated with faculty, staff, and subject matter experts to develop synchronous and asynchronous online course content using Canvas LMS
- Reviewed 25+ courses yearly for quality and support revision implementation
- Facilitated faculty professional development certification seminars
- Mentored and managed 7 new instructional designers
- Served as instructional design team lead for the following projects:
 - Badging, certification, and microcredentialing for faculty development
 - Siemens Healthcare clinical engineering program partnership, consisting of four courses through a \$2.6 million grant
 - New student online pre-orientation program for 6,000+ students per year

Transfer Admissions Coordinator, Admissions Office (2018-2020)

- Developed an online orientation for MizzouMACC, a program that facilitates the transition into the University of Missouri for nontraditional students
- Recruited nontraditional and community college students

Visiting Instructor, Center for English Language Learning (2015-2018)

- Instructor of record for courses centered on teaching English as a second language to undergraduate and graduate international students

Influence & Co.

Freelance Writer (2016-2020)

- Wrote and copyedited content marketing articles on topics including business, healthcare, and leadership

EDUCATION

- **M.S. Learning Technologies & Design, Online Education (2021)**
 - University of Missouri, Columbia
- **M.A. Teaching English as a Second Language (2015)**
 - University of Illinois, Urbana-Champaign
- **B.A. English Literary Studies, German Language (2009)**
 - Beloit College, Wisconsin

SELECTED PUBLICATIONS AND PRESENTATIONS

- **Creating Classroom Connection through AI-Enhanced Language Activities**
 - Presented at the Computer Assisted Language Consortium (CALICO) conference 2026
- **Hallucination or Helper? Using Generative AI for Language Learning**
 - Presented at Cornell University's Language Resource Center 2026
- **Open Educational Resources (OER) Design**
 - Presented at the North-East Regional Consortium of Programs in African Languages (NERCPAL) 2026
- **ChatGPT for Language Learning: Desirable Difficulties vs. Illusions of Knowing**
 - Presented at the Yale Center for Language Study 2026
- **ChatGPT for Teachers**
 - Presented to Fundamentals of Language Teaching seminar 2026
- **Supporting Faculty with OER Design**
 - Presented at the Computer Assisted Language Consortium (CALICO) conference 2025
- **Small Language Models**
 - Presented at Envisioning AI at Yale: An Interdisciplinary Symposium 2025
- **Fonts and Typefaces in the Language Classroom**
 - Presented at the Yale Center for Language Study 2025
- **Open Educational Resources (OER) Design**
 - Presented at the Shared Course Initiative Workshop 2025

- **Using Pressbooks to Create Open Educational Resources (OER)**
 - Presented at the Yale Center for Language Study 2024
- [Accessibility Story](#)
 - Self-paced accessibility training for instructors in higher education
- **How to Be “Lazy”: Efficiency Strategies for Online Education**
 - Presented at SITE Interactive Online 2022
- **Tech Trek: How to Use OBS**
 - Presented at Focus on Teaching and Technology Conference 2022
- [Rethinking Online Lectures](#)
 - Presented at University of Missouri’s Celebration of Teaching 2021
- [Beautiful C.R.A.P. Works Better](#)
 - Article on design for the Missouri Online Staff blog
- [3 Things I Love About Luis Polo-Parada’s Sports Physiology Course](#)
 - Video showcase of instructional design process and faculty collaboration
- [AI is Here. Why Not Use it in Your Online Course?](#)
 - Article on AI for the Missouri Online Staff blog

CERTIFICATIONS

- Animation Bootcamp - School of Motion (2024)
- Adobe Captivate - Adobe Certified Professional, Adobe (2022)
- After Effects CC: The Complete Motion Graphics Masterclass, Adobe (2022)
- Adobe Illustrator CC: Essential Illustrator CC Training, Udemy (2022)
- UX Design & User Experience Design Course, Udemy (2022)
- Adobe After Effects, LinkedIn (2022)
- Adobe Photoshop, LinkedIn (2022)
- Adobe Premiere Pro, LinkedIn (2022)
- Microsoft PowerPoint, LinkedIn (2022)
- Microsoft Outlook, LinkedIn (2022)
- Applying the QM Rubric, Quality Matters (2020)
- Peer Reviewer Course, Quality Matters (2020)