

## Wireless handset T4 & T5 – Troubleshooting guide.



Please refer to the handset manual E1\_VETTA\_P1-00\_ITA\_ENG for full details.

### **The LED does not switch on.**

The battery is low - Recharge the battery.

### **The LED is red and then green for 3 seconds, then switches off.**

The ID code has not been acquired - Carry out the coupling procedure.

### **The green LED is on and steady for 5 seconds and then the red LED is on for 1 second, then the Transmitting Unit switches off.**

The access sequence has not been entered - Insert the access sequence of the Transmitting Unit.

### **The red LED is on steady for 1 second, then the Transmitting Unit switches off.**

The access sequence is incorrect - Insert the correct access sequence of the Transmitting Unit.

### **The green LED is on steady for 10 seconds then flashes twice every 2 seconds.**

The Radio Remote Control is outside the operating range - Make sure the operating distance is within the work range and the Radio Remote Control is installed correctly.

The Receiving Unit is off or not working - Supply power to the Receiving Unit. Switching off the Receiving Unit also switches off the Transmitting Unit.

**The green LED is flashing then the LED turns red and steady for 10 seconds, then the Transmitting Unit switches off.**

The Transmitting Unit is not coupled with any Receiving Unit - Carry out the coupling procedure for replacing the Transmitting Unit.

**The red LED is on and steady.**

The STOP button is pressed - Release the STOP button.

**The green LED is on steady then turns red and blinks twice every 2 seconds.**

The Receiving Unit is in error - Switch the Transmitting Unit off and then back on.

The system has not been installed correctly - Check installation is ok.

(Receiving Unit position, metal obstacles, etc)

**The green LED blinks rapidly.**

There is radio disturbance - Ensure no similar systems or interference sources are nearby. Switch off the Transmitting Unit and switch it back on.

The external antenna (if present) is not working - Check that the position and connection of the external antenna are correct.\

The system has not been installed correctly - Check the system installation (Receiving Unit position, metal obstacles, etc.).

**One or more commands do not activate the corresponding movement**

A fuse is damaged - Check the condition of the fuses inside the Receiving Unit and the machine.

The command was not transmitted - On the Receiving Unit, check that the LED of the relay corresponding to the command comes on.