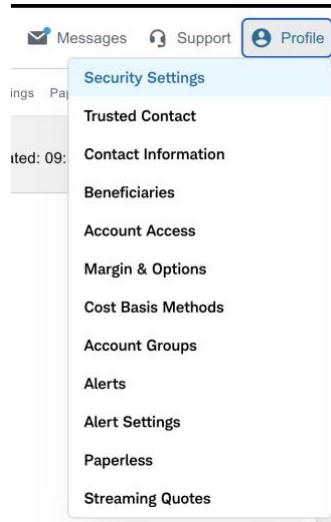


How to Add Multi-Factor Authentication (MFA) to Your Schwab Account

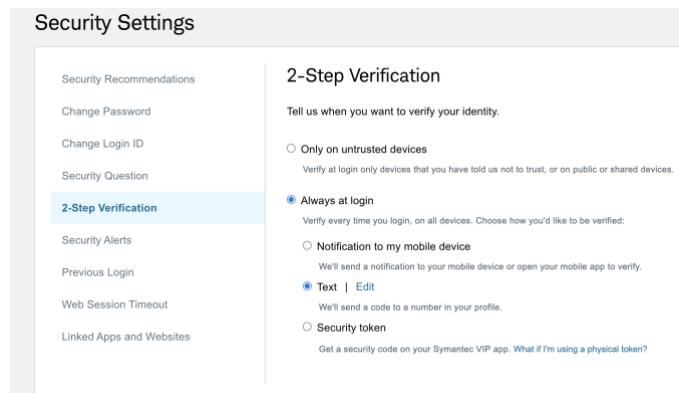
Step 1: Access Security Settings

1. Log in to your Schwab account
2. Click on your **Profile** in the upper right-hand corner
3. Select **Security Settings**



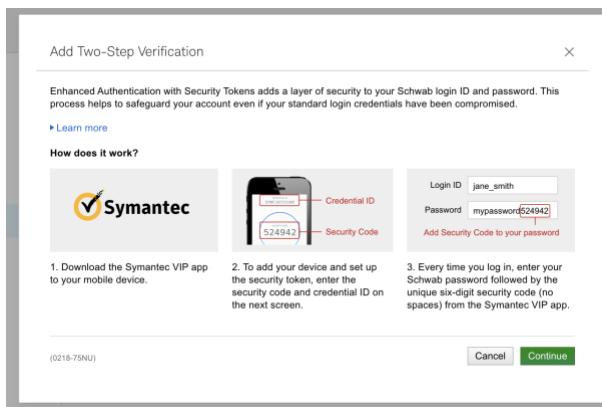
Step 2: Select 2-Step Verification

1. In the Security Settings page, locate the **2-Step Verification** section
2. Click **Security Token** as your verification method



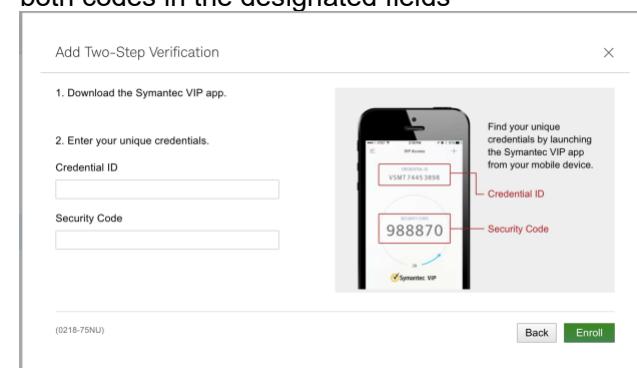
Step 3: Review Instructions

A pop-up window will appear with setup instructions. Review the information and click **Continue** to proceed.



Step 4: Set Up Symantec VIP Access

1. Download the **Symantec VIP Access** app from your mobile device's app store
2. Open the VIP Access app on your device
3. Find your unique **Credential ID** and the **Security Code** displayed in the app
4. Return to your Schwab setup page and enter both codes in the designated fields



Step 5: Complete Setup

Congratulations! You've successfully enabled two-step verification for your Schwab account.

From now on, when logging into Schwab Alliance, you'll need to:

1. Enter your username and password as usual
2. Open the Symantec VIP Access app on your phone
3. Enter the current security code displayed in the app

Note: *The security code refreshes every 30 seconds for added security. Make sure to enter the code before it expires.*

Add Two-Step Verification

 You have successfully enrolled your device!

Need Help?

If you encounter any issues during setup or have questions about two-step verification, please contact our office at (504) 528-3685.