



Beyond the Valley

2025/2026

Accessibility Guide

The guide has been specifically designed with an accessible colour scheme, font and formatting and is suitable for text-to-speech.

If you have any issues accessing this document, please contact us at Accessibility@untitledgroup.com.au.

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Heading: Welcome

Beyond The Valley strives for inclusivity and normalising accessibility across the live music industry. In an effort to be more accessible, we have implemented a range of measures to work towards our goal of being a festival for all!

We encourage you to download our BTV Accessibility Guide - share it with your friends and save it on your phone so you can keep all accessibility information handy with you throughout your time at Beyond The Valley.

If you identify with having a disability, you can notify us during the ticket-buying process or notify Megatix later. We hope to have an open line of communication with you directly to ensure we can make your time at the festival as comfortable as possible.

If you have any other questions or suggestions of measures we can take to be more inclusive, please contact us at accessibility@untitledgroup.com.au.

Heading: Barunah Plains

The festival grounds at Barunah Plains will be located on flat terrain, with a mix of grassed, dirt areas and sand areas. There is also a slight slope in the main arena. The site is a working farm for the remainder of the year and with this comes intricacies with the land that may prove to be difficult to navigate at times.

Please note, Barunah Plains may be challenging to navigate at times for those with a mobility disability or impairment, especially in harsh weather conditions.

Heading: Weather

Weather can play a big role in shaping the conditions on site. Wet weather may lead to muddy or waterlogged areas, while hot and dry conditions can create dust across parts of the site.

As most of the Festival takes place outdoors, we strongly encourage all attendees to come prepared for all types of weather - sun, rain, and everything in between.

The Festival site includes multiple areas to explore. Below is a breakdown of the distances between these spaces and the accessible campsite to help you plan your movements across the event.

Heading: Companion Card Tickets

If you have a carer who would like to attend Beyond The Valley with you, they can access a complimentary Companion Card Ticket.

You can take these steps when purchasing your ticket.

1. Firstly, select your desired entry ticket.
2. Proceed to check-out.
3. After purchasing tickets, please check the provided box, where you're able to advise whether you have any accessible requirements.
4. Agree to the Terms and Conditions before proceeding.
5. Once you have submitted all your information, your tickets will be emailed to you.
6. A questionnaire will be sent to the provided email address, which allows you to outline your accessible requirements. This also allows you to secure a companion card ticket online by filling in your companion card holder details.

Please note that if you can not provide Companion Card details at this time, feel free to contact us as accessibility@untitledgroup.com.au and you'll be able to secure one at the Box Office on the day of the event.

Heading: Accessibility Features

Auslan Interpreters

Auslan interpreters will be positioned stage left on The Valley Stage throughout the entire day and night, providing interpretation for all performances on this stage.

Accessible Toilets

- Located in the main arena (refer to site map)
- Located in the Accessible Campground (Red Camp)
- Located at the Main Arena Entry, Medical Post

Viewing Platforms

- There will be an accessible viewing platform at The Valley Stage
- There will be limited, temporary seating on the platform
- These are accessible throughout the entire day and night

Heading: Accessible Campgrounds

The Accessible Campgrounds will be located within Red Camp. Please get in touch with us at accessibility@untitledgroup.com.au for you and your friends if you'd like to secure a spot in this campground.

On arrival, let our staff know that you and your friends would like to camp here - they will direct you to the campground.

The Accessible Campground is located on the West/East side of the festival site. It is a friendly space with even terrain, including the following facilities:

- Accessible Toilets + Standard Unisex Toilets
- Accessible Shower
- Access to Power

Heading: Hidden Disabilities Sunflower Initiative

Beyond The Valley is a proud supporter of the Hidden Disabilities Sunflower Initiative.

The Hidden Disabilities Sunflower is a discreet way to indicate that you may have a non-visible disability. It helps our team - and fellow attendees understand that you might need a bit of extra support, patience, or time.

Sunflower lanyards will be available from the Box Office at the festival entrance. You don't need to share any personal details to receive one - just let our staff know when you arrive, and they'll be happy to assist.

Heading: Medication

You are welcome to bring medication for medical purposes, however please bring a copy of your prescription and a photo ID to show to event staff and security staff at the gates.

Any medication that needs to be refrigerated can be kept at the medical tent. There will be medical tents on site with professional medical staff ready to assist in a variety of different situations.

If you require special prescription medication ("Prescription Medication"), you must ensure that:

- The Prescription Medication is in its original container, with the pharmacy label intact and clearly showing name of the person the Prescription Medication is issued to ("Medication Holder")
- The name of the Medication Holder must match the name on your Event Ticket, and you agree to provide the relevant Valid Photo ID when requested by the Event Staff;
- The quantity of the Prescription Medication is the minimum amount required for the duration of the Event.

If you have any trouble locating the medical facilities, don't hesitate to ask one of our friendly staff members or Hubs for help!

Heading: Site Layout and Distances

There's plenty to see and do across Beyond The Valley. To help you plan your movements, we've outlined the distances from the accessible campsite to each key area below:

ACCESSIBLE CAMPSITE TO:

The Valley Stage = 450m

The Dance Dome = 750m

Dr Dan's District = 690m

Main Street = 50m

Red Bull Unforeseen = 650m

Smirnoff Schmall Club = 600m

The Lounge Room Stage = 200m

The Palms Pool House = 200m

The Sanctuary by QV = 100m

The Valley Club = 500m

DROP-OFF/PICK UP GATE TO:

Accessible Campgrounds = 550m

General Camp = 20m

Lux Camp = Buggy collection from this gate*

Premium Camp = 650m

Main Arena = 400m (for day pass from car park)

Heading: FAQs

Q: Who can I reach out to if I need help throughout BTV?

A: Your closest Helper Hub will be able to assist you. You can also approach any member of staff or security as well our Crowd Care Team who will be easily identifiable.

Our Crowd Care staff all have some sort of background in health and caring and are easily detectable in Purple vests and will listen confidentially and without judgement. They are stationed at helper hubs as well as roaming throughout the campgrounds and arena.

Q: Where should I go if I'm overwhelmed at BTV?

A: We understand festivals can be a lot at times, and we've created a few calm spaces where you can take a break.

Each Helper Hub offers shaded seating and a quieter place to rest. You'll find them in every campground and within the festival arena.

You can also head to the Lounge Room, a covered, low-sensory space featuring podcasts, conversations, movies, and plenty of comfy spots to relax throughout the day.

Please don't hesitate to speak to any staff or Crowd Care team member if you need extra support.

Heading: FAQs

Q: Who can I reach out to if I need medical assistance?

A: Please visit the Medical Tent, the team here are friendly, trained medical staff who are ready to assist in a variety of different situations. Medical Tent locations can be found on our site map, released closer to the event.

Q: Can my friends camp in the Accessible Campgrounds with me?

A: Yes. You can purchase an Accessible Campgrounds ticket directly through Megatix. If you would like to swap your GA Camping ticket to an accessible one, please contact the team at support@megatix.com.au.

Q: Are there any areas of the festival I should avoid?

A: The Dance Dome and the Beach Club are two areas of the festival that may be challenging to navigate. These spaces incorporate sand flooring and may pose difficulties for those with mobility issues. To those with lighting sensitivities, we suggest avoiding The Dance Dome as the advanced lighting production may be particularly distressing.

Q: Will an audio loop be installed?

A: Unfortunately we will not have an audio loop installed at Beyond The Valley this year.

Heading: FAQs

Q: I have a non-visible disability, can I still receive support?

A: Yes. We encourage you to wear your Sunflower lanyard or collect one from the Box Office. By wearing a Sunflower lanyard, you're letting our staff know that you might need extra help, understanding, or just more time.

Q: Will BTV have a sensory room?

A: There will not be a sensory room at Beyond the Valley, however, Sensory Kits can be found at each Helper Hub, you can ask our friendly staff or volunteers if you're in need of any assistance.

Q: Will there be strobe lighting?

A: Yes, lighting effects, including strobes, flashing lights, lasers, and other visuals are an important part of many performances at Beyond The Valley, particularly at the Dance Dome and Smirnoff Schmall Club stages.

If you have any concerns or would like information about specific performances, please reach out to us at accessibility@untitledgroup.com.au, we're here to help

Heading: Site Map

A Site Map will be released closer to the event. Check back here later.