



After Sales Service Solutions

Reliable | Engineered | Delivered



SERVICING

At Jubilee Energy, we cater for all generator applications, ensuring reliability and longevity of your asset. We offer a range of maintenance contract packages designed to keep your generator operating at peak performance. Our team will assess your specific requirements and tailor a package to suit your business needs.

Inspections can be scheduled monthly or quarterly, depending on your operational requirements. All services are carried out to meet the manufacturer's standards and provide a comprehensive 70-point maintenance inspection report to ensure optimal performance and reliability.

The inspection report includes testing and inspection of (but is not limited to):

- Engine oil and oil filter condition
- Fuel system operation and fuel filter inspection
- Air filter condition and airflow performance
- Coolant level and cooling system operation
- Battery condition, voltage, and charging system
- Starter motor and alternator performance
- Belts, hoses, and clamps condition
- Exhaust system inspection
- Control panel functionality and display operation
- Automatic transfer switch operation (if applicable)
- Generator output voltage and frequency testing
- Load testing and operational performance
- Safety shutdown systems and alarms
- Electrical connections and wiring integrity
- Fuel, oil, and coolant leak inspection
- Vibration and abnormal noise checks
- Mounting hardware and enclosure condition
- General cleanliness and overall generator condition

24/7 Emergency Call-Out Support

Jubilee Energy provides rapid-response support for generator breakdowns, power outages, and critical system failures across commercial and industrial applications. With extensive experience across diesel and gas generator systems, switchgear, and integrated power solutions, our technicians are equipped to respond efficiently in high-pressure environments.

Our team works to quickly diagnose faults, implement effective repairs, and restore system operation with minimal disruption. Whether supporting remote sites or critical infrastructure, we understand the importance of uptime and continuity of supply.

Backed by strong technical capability and a commitment to reliability, Jubilee Energy ensures your power systems are supported when it matters most.



Load Testing

Load testing, using Jubilee's portable load banks, is conducted to confirm system capability under real-world demand, assessing load response, stability, and overall performance.

This process ensures generators, ATS systems, and associated infrastructure operate efficiently under varying conditions.



Comprehensive Training

Jubilee Energy provides practical, site-specific training designed to equip your team with the knowledge and confidence to operate and maintain power systems effectively. Our programs are tailored to your installed equipment, ensuring maximum relevance and real-world application.

Training covers key operational procedures including system start-up and shutdown, routine maintenance practices, and basic fault identification. Delivered in a hands-on environment, our approach ensures your team gains both technical understanding and practical capability.

By investing in training, your organisation benefits from improved response times, reduced downtime, and enhanced system reliability.

SERVICING EXTRAS

At Jubilee Energy, we offer a wide range of Servicing Extras. Our extras include (but is not limited to):

- **Refuelling...**

We can refuel day and built tanks at arranged levels or in an Emergency

- **Canopy and Plant Room Maintenance...**

Canopy painting, rust repairs, cleaning, floor painting and sealing

- **Fluid Testing (oil, coolant and diesel fuel)...**

Ensuring all fluids meet and exceed Australian standards and meet usage needs

- **Bulk Tank Integrity Testing...**

We can offer several testing options for your safety, compliance, and convenience

- **Battery Testing and Replacement...**

Onsite testing and replacement of Start and Control Batteries ensuring reliability of the asset

- **Diesel Fuel Polishing...**

Full polishing and filtering to remove contaminants. Common causes are water, fungal and bacterial growth. A more cost-effective solution than replacing.

- **Electrical and Control Repairs...**

Our trained electricians are on call to repair, design and assist with all electrical requirements.



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