Explo Responsible Disclosure Policy

Effective date: 10/05/20

1. <u>General</u>

Data security is a top priority for Explo, and Explo believes that working with skilled security researchers can identify weaknesses in any technology. If you believe you've found a security vulnerability in Explo's service, please notify us; we will work with you to resolve the issue promptly.

2. <u>Disclosure Policy</u>

- If you believe you've discovered a potential vulnerability, please let us know by emailing us at security@explo.co. We will acknowledge your email within one week.
- Please provide us with a reasonable amount of time to resolve the issue before disclosing it to the public or a third party. We aim to resolve critical issues within ten business days of disclosure.
- Make a good faith effort to avoid violating privacy, destroying data, or interrupting or degrading the Vanta service. Please only interact with accounts you own or for which you have explicit permission from the account holder.

3. Exclusions

Explo is providing this service to help ensure a safe and secure environment for all of its users. As such, any users believed to be engaging in the below activities will have their user credentials immediately deactivated.

While researching, we'd like you to refrain from:

- Denial-of-Service (DoS)
- Spamming
- Social engineering or phishing of Explo employees or contractors
- Any attacks against Explo's physical property or data centers

Thank you for helping to keep Explo and our users safe!

Contact

Explo is always open to feedback, questions, and suggestions. If you would like to talk to us, please feel free to email us at security@explo.co.