

Krystal Alston

I'm a product designer with a passion for crafting user-centered, functional, and accessible digital experiences.

Experience

UI/UX Designer
Smart Mate
10.2024 - Present

At Smart Mate, I design and optimize high-fidelity wireframes, mockups, and user journeys for mobile and desktop platforms to enhance usability. Collaborate with cross-functional teams to identify pain points, implement UX solutions, and improve user engagement through iterative testing.

UI/UX Design intern
S&C Electric Company
05.2023 - 08.2023

At S&C Electric, I developed interactive prototypes and design iterations to improve enterprise-scale product usability. Conducted research, including user flows and comparative analysis, to identify design opportunities and enhance system functionality.

UI/UX Designer
Packed
12.2022 - 05.2023

At Packed, I researched user behavior and market trends to inform design decisions and improve digital experiences. Designed and prototyped websites, mobile applications, and dashboards, including an app for UCSD restaurants to sell leftover food reducing food waste and addressing food insecurity while managing project timelines and stakeholder collaboration.

Affiliate Designer
OTJ Architects
02.2022 - 06.2022

At OTJ Architects, I designed functional and user-centric federal government interior spaces by integrating project constraints and user needs. Conducted site analyses and collaborated with engineers and contractors to develop intuitive space layouts and improve user experiences.

Education

Maryland Institute
College of Art
September 2024

M.P.S. User Experience Design

Morgan State University
December 2019

B.S. Architecture and Environmental Design

Skills

Product Design

Usability Testing, Wire frame, WCAG, Section 508, Agile, Scrum, Design Thinking, Design Systems, User Stories, Web Design

Tools

Figma, Adobe XD, Adobe Creative Suite, Asana, Agile, JIRA, HTML/CSS, Sketch, Adobe Illustrator, Adobe Photoshop, Adobe After Effects, Confluence