

JOB DESCRIPTION

Peer Support Volunteer

As a volunteer with Boots on the Ground (BOTG), you'll be part of a trusted network of first responders offering confidential, peer-to-peer support. Volunteers commit to a minimum of 16 hours per month, answering calls from police, fire, EMS, corrections, nurses, military, veterans and communications personnel across Ontario.

During each shift, you'll listen with compassion, offer understanding, and connect peers to helpful resources when needed. Calls may be short or more in-depth — every one is centered on empathy and connection.

Volunteers follow BOTG's established procedures, including simple call documentation that records only the general type of call and the caller's first responder sector (if shared). At times, you may also assist with an in-person response alongside another volunteer. All training is provided free of charge, with ongoing support and guidance from our team.

