

# Tended device

## User manual

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EN

## Safety and regulatory guidance

### Caution

Tended's products must only be used as secondary protection on a worksite. It should only be used in addition to existing safety measures on site.

This product must only be a secondary protection for control of worksite safety.

If there is any loss of signal/detection or coverage the use of Tended's system should stop. Resume work with traditional methods of site management and safe systems of work.

## Usage requirements

- The product may be used for the purpose of worksite control with other safety protections in place.
- Instructions for use must be followed, adhered to and built into appropriate safety controls, processes and safe systems of work.
- The device's positioning function requires an accurate GNSS position, so should only be deployed where there is adequate GNSS and cellular network coverage.
- Always test the device before use at an active access point and ensure that there is a clear view of the sky during use.

## Battery warnings

### Warning

A lithium-ion battery is used in the device. If these guidelines are not followed, batteries may experience a shortened life span or may present a risk of damage to the device, fire, chemical burn, electrolyte leak, and/or injury.

- Do not disassemble, modify, re-manufacture, puncture or damage the device or batteries.
- Do not remove or attempt to remove the non-user replaceable battery.
- Do not expose the device or batteries to fire, explosion, or other hazard.
- Do not place the device close to any source of heat, such as near a radiator.

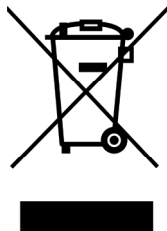
## Device warnings

- Do not immerse the device or batteries in water or other liquids.
- Do not operate the device outside of the temperature ranges specified in this manual.
- When storing the device for an extended time period, store within the temperature ranges specified in this manual.
- Do not use a power cable, data cable and/or power adapter that is not approved or supplied by Tended Ltd.
- Do not look directly at the alert LED. If you suffer from photosensitive epilepsy, please consult a doctor before first use.
- Do not insert objects into the charging port or other opening.

## Waste and electrical equipment

This symbol means that according to local laws and regulations, the product and/or its battery shall be disposed of separately from household waste.

Products should be returned to Tended for safe and responsible disposal. For more information on our environmental practices, please visit: [www.tended.co.uk](http://www.tended.co.uk).



## Note

Unplug all cables and turn your device off before cleaning. Do not insert objects into the charging port or other opening.

Only attempt to clean the exterior of your device. Do not attempt to clean connectors by immersing them in liquids.

Gently clean the exterior surface of the charging port or other openings with a damp cloth to remove any dust build-up.

Allow the device to dry completely before use.

Avoid chemical cleaners or solvents that can damage plastic components and finishes. Only use a mild detergent solution.

When storing the device for an extended time period, store within the temperature ranges specified in this manual.

## **Restriction of Hazardous Substances (RoHS)**

We ensure compliance with the RoHS directive, which bans new electrical and electronic equipment from containing more than permissible levels of hazardous substances, including lead, cadmium, mercury, hexavalent chromium, polybrominated biphenyl (PBB) and polybrominated diphenyl ether (PBDE) flame retardants, DEHP, BBP, DBP and DIBP on the European Union market.

## **Registration, Evaluation, Authorisation and Restriction of Chemicals (REACH)**

We support the objective of the REACH regulation, which improves the protection of human health and the environment through the early and improved identification of the intrinsic properties of chemical substances.

As a manufacturer of 'articles' external to the European Union, we do not use or purchase substances for use within the European Union in quantities large enough to be subject to the obligations under Article 6 – general obligations to register substances of their own or in preparations – of the REACH regulation.

## Specifications

Dimensions	98 x 70 x 38 mm (without antenna) 157 x 70 x 38 mm (with antenna)
Weight	190 g
Cellular network compatibility	2G, 3G, 4G multi-operator
Battery type	Rechargeable internal lithium-ion battery
Battery capacity	4700 mAh
Battery life	12 hours
Charging duration	8 hours
Ingress protection	IP 66 to EN 60529
Durability	Designed to MIL-STD 810-GTest Method 516.7 Shock
Operating temperature	-20 °C to +60 °C
Mounting	Klick Fast™ compatible docks
Charging temperature	0 °C to 45 °C
Storage temperature	0 °C to 45 °C

## Device overview



1	Antenna
2	LED indicators (left to right: battery, positioning, cellular connection)
3	Buttons
4	Alert LED
5	Speaker grille
6	Charge port
7	Device identification label (device ID)
8	Klick Fast™ attachment



## Device use and set up

For the most up to date information on:

- How to charge the device
- How to turn the device on or off
- How to attach the device
- About the device alerts

Please see our online knowledge base.

To access our knowledge base you can either:

- Scan the QR code below
- Head to <https://go.tndd.co/41w1qv>
- Or get in touch at [support@tended.co.uk](mailto:support@tended.co.uk)

## Worksite device set up

Before the device can receive information about safe zones, it needs to be set up in Tended's Dashboard. Check with a supervisor that the device has been set up. If there is any doubt, always contact a supervisor for assistance.

For supervisors looking for information on using the Tended Dashboard, you can either:

- Scan the QR code below
- Head to <https://go.tnnd.co/41w1qv>
- Or get in touch at [support@tended.co.uk](mailto:support@tended.co.uk)

Visit the customer zone for more guidance



## About Tended

Tended was founded to improve safety through the use of technology. We're on a mission to put an end to avoidable accidents and fatalities to make workplaces safer. We believe that with technology, avoidable incidents can be a thing of the past.

## Your right to privacy

As one of our core values, privacy is at the heart of Tended - from design to implementation, your right to privacy will always come first. Location is only used to alert the user or assets when they are not in a safe zone. The device in Wearable mode will not be used to monitor, track or log your location by your employer at any point. Tended will collect device location data to ensure proper operation of the safety features but this will not be shared except in the case of an enquiry by regulatory inspectors following an incident.

Tended's T&Cs and privacy policy can be accessed at:  
**[www.tended.co.uk](http://www.tended.co.uk)**.

## Contact

**Office hours:**

Monday - Friday, 9am - 5pm (GMT)

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Or scan the QR  
code to get in  
touch:

