

# Tended charging case

## User manual

Version V1.00.03  
Document number: 01  
EN

## Safety and regulatory guidance

### Important

Read and understand these safety and legal guidelines before using the charging case. Failure to follow these instructions may result in electric shock, fire, personal injury, and damage to the charging case and devices.

## General safety instructions

- Only use the charging case for charging Tended devices.
- Ensure the lid is clear from obstruction when closing.
- Do not close the lid while charging.
- Ensure the charging case is positioned on a flat, stable surface before use.
- Do not use the charging case as a step.
- When storing the charging case for an extended time period, store within the temperature ranges specified in this manual.
- Ensure the charging case is stored securely when not in use.
- Ensure the contents of the charging case are secured before transporting.
- Unplug the charging case from the wall socket when not in use for extended periods or during electrical storms.
- Disconnect the cables and stow them away before closing the lid.
- Ensure the charging case is used in a dry, well-ventilated environment, and away from direct sunlight, heat sources, or any flammable materials.
- Do not immerse the charging case in water or other liquids.
- Do not attempt to modify, disassemble, or repair the charging case.
- Protect the charging case from impact, sharp objects, excessive force, and extreme temperatures.

## Electrical safety

- Only use the charging case with a power source capable of providing 230 Vac at 50 Hz from a BS 1363 Type G socket. Using an incorrect power source may result in damage and fire.
- Do not use the charging case with damaged cables, plugs, or sockets.
- If any part of the charging case appears damaged, discontinue use and contact the manufacturer for assistance.
- Do not overload the charging case by attempting to charge more Tended devices than the specified capacity.
- Do not use power cables, data cables and power adapters that are not approved or supplied by Tended Ltd.
- Ensure the charging case, cables, and devices are securely connected before use.
- Only use the charging case with compatible Tended devices, as specified within the user manual.
- Do not attempt to charge devices which are, or appear to be, dysfunctional or damaged using the charging case.

## Waste and electrical equipment

This symbol means that according to local laws and regulations, the product and/or its battery shall be disposed of separately from household waste.

Products should be returned to Tended for safe and responsible disposal. For more information on our environmental practices, please visit [www.tended.co.uk](http://www.tended.co.uk).





## Restriction of Hazardous Substances (RoHS)

We ensure compliance with the RoHS directive, which bans new electrical and electronic equipment from containing more than permissible levels of hazardous substances, including lead, cadmium, mercury, hexavalent chromium, polybrominated biphenyl (PBB) and polybrominated diphenyl ether (PBDE) flame retardants, DEHP, BBP, DBP and DIBP on the European Union market.

## Registration, Evaluation, Authorisation and Restriction of Chemicals (REACH)

We support the objective of the REACH regulation, which improves the protection of human health and the environment through the early and improved identification of the intrinsic properties of chemical substances. As a manufacturer of 'articles' external to the European Union, we do not use or purchase substances for use within the European Union in quantities large enough to be subject to the obligations under Article 6 – general obligations to register substances of their own or in preparations – of the REACH regulation.

## Specifications

Dimensions	569 mm x 425 mm x 215 mm
Weight	5.2 kg
Ingress protection	IP 66 (when closed)
Operating temperature	0 °C to 35 °C
Charging temperature	0 °C to 35 °C
Storage temperature	0 °C to 40 °C
Power supply	230 Vac at 50 Hz
Maximum output voltage	5 V
Charging cables	10 x USB-A to USB-C
Maximum device quantity	10

## How to use

1. Connect the mains plug to a compatible power supply socket.
2. Insert the device(s) into the foam slot(s) upside down as shown below.
3. Connect a cable to the charging port on a device. Repeat for every device.
4. The devices are now on charge. Leave for a minimum of 8 hours to ensure full charge.



## About Tended

Tended was founded to improve safety through the use of technology. We're on a mission to put an end to avoidable accidents and fatalities to make workplaces safer. We believe that with technology, avoidable incidents can be a thing of the past.

## Your right to privacy

As one of our core values, privacy is at the heart of Tended - from design to implementation, your right to privacy will always come first.

Location is only used to alert the user when they are not in a safe zone. The device will not be used to monitor, track or log your location by your employer at any point. Tended will collect device location data to ensure proper operation of the safety features but this will not be shared except in the case of an enquiry by regulatory inspectors following an incident.

Tended's T&Cs and privacy policy can be accessed at:  
**[www.tended.co.uk](http://www.tended.co.uk)**.

**Visit the customer zone for more guidance**



## Contact

**Office hours:**

Monday - Friday, 9am - 5pm (GMT)

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