

Tended's location accuracy

Your Tended device needs a clear view of satellites in the sky to provide accurate positioning. If that view is affected, the device will alert you.

Where accuracy can be affected



Near obstructions

Bridges, station canopies, tall buildings, dense structures or large machinery and equipment can limit satellite visibility.



Device attachment location

Devices not attached correctly, i.e. under PPE, upside down, carried in pockets or attached incorrectly to assets will impact location accuracy.

Device alert



The device will give a low accuracy alert:

- Red flashing location LED.
- 3 short beeps every 30 seconds.



Why it happens

The device calculates its position using signals from multiple satellites. Obstructions can block these, so the device loses confidence in its exact location.



What to do if you receive a low accuracy alert

- 💡 Keep working only where your primary form of protection allows
- 💡 Stay aware of your surroundings and safe working limits
- 💡 The device should recover once no longer obstructed
- 💡 Device will show 3 solid green LEDs when accuracy is regained

Questions? Simply WhatsApp us on +44 (0) 7713682625, email us at support@tended.co.uk, or chat with us via the help button in your Dashboard!

