

60% Faster. 1M Transactions. Zero New Hires.

THE MISSION

Medicaid Fraud Control Units (MFCUs) have been federally funded since 1978 to maintain the integrity of the Medicaid program. This MFCU customer faced an escalating workload and limited budget for new headcount — and turned to Valid8 following a recommendation from a neighboring MFCU.

THE CHALLENGE

Scaling Financial Record Review Across Hundreds of Cases

To address an escalating Medicaid fraud caseload without increasing headcount — processing more evidence faster while maintaining data quality standards required for state prosecution.



Crushing Caseload

Agents were overworked and forced to prioritize only the worst cases — leaving the rest unprosecuted due to resource constraints.



Manual Processing Burden

Huge amounts of time and resources were expended on sorting, reviewing, transcribing, and transfer-matching bank statement transactions.



Check Image Reconciliation Gap

A significant data reconciliation gap existed with check image processing that existing tools couldn't address.



Budget Constraints

Limited budget for increased headcount made scaling through staffing impossible.

SOLUTION

Valid8 Scales Medicaid Fraud Investigations

Valid8 enabled the MFCU to process far more cases with the same team — achieving 60% faster reviews.

- ✓ **Check Image Reconciliation:** Check images automatically reconciled against bank statement entries — addressing a significant gap that had previously existed in the workflow.
- ✓ **Rapid Deployment at Scale:** After a successful pilot project, budget was secured and training was delivered in one hour to over 90 team members.
- ✓ **Standardized Prosecution Output:** The team delivered consistent, standardized transaction-level datasets to simplify discovery by state prosecutors across hundreds of cases.

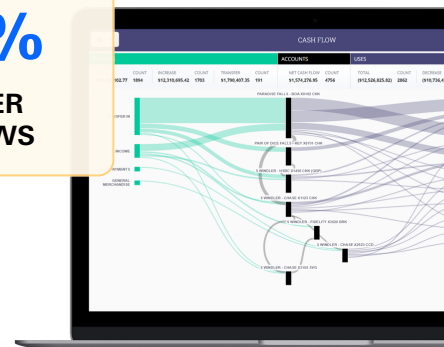
RESULTS

60% Faster Reviews. Zero New Hires.

In the first 18 months, the MFCU processed over one million transactions from 100,000 pages across hundreds of cases — with no increase in staff.

Team members also reported higher job satisfaction as the data entry component of their duties was drastically minimized.

1M+ TRANSACTIONS

60%**FASTER
REVIEWS****Performance Wins****Faster Reviews****60%**

Financial record reviews accelerated 60% in first 3 months

Transactions Processed**1M+**

In the first 18 months, from 100,000 pages

Team Members Trained**90+**

Trained in just 1 hour after successful pilot

Cases Covered**100s**

Hundreds of cases processed across the first 18 months

"The automation Valid8 delivered boosted team morale, empowering investigators to push forward with vigor."

MFCU Customer

WRAP UP

The Path to Scalable Investigations

When your caseload grows faster than your headcount can, the only path forward is to make each investigator more powerful. Valid8 effectively multiplied this MFCU's capacity — without a single new hire.