



Multi-County PADs Innovation Project

Saib Xyuas Report

Nyiaj Txiag Xyoo 2021-22 mus txog 2022-23

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Nyob rau xyoo 2006, lub Chaw Tswj Xyuas Medicare thiab Medicaid (CMS) tau qhia meej tias Psychiatric Advance Directives (PADs) yuav tsum yog ib feem ntawm kev kho mob psychiatric. Hauv 27 lub xeev tau tsim txoj cai thiab txoj kev cai uas pom PADs txij li xyoo 1990. Txawm li cas los xij, PADs feem ntau raug sau nrog kev tsom mus rau kev noj qab haus huv, suav nrog hauv Medical Advance Directives nrog tsawg dua lossis tsis muaj chaw rau kev noj qab haus huv psychiatric, cov phiaj xwm, kev npaj, lossis cov lus qhia los pab hauv qhov xwm txheej ntawm kev noj qab haus huv mental. Tsis tas li ntawd, qhov ntev thiab ntau hom PADs templates ua rau nws nyuaj rau tus neeg uas sau PAD thiab cov neeg kho mob lossis thawj tus neeg teb los ua raws li lawv. Nrog qhov kev tsis meej no, yuav ua li cas thib ob tus neeg teb lossis cov neeg ua haujlwm hauv tsev kho mob paub tias PAD puas yog qhov tseeb lossis tsis yog?

Raws li tau hais hauv lub vev xaib ntawm National Resource Center (NRC), "Psychiatric Advance Directives yog cov cuab yeej cai tshiab uas tuaj yeem siv los sau tseg cov lus qhia lossis kev xaiv tshwj xeeb ntawm tus neeg muaj peev xwm txog kev kho mob mental yav tom ntej. A PAD yog siv los npaj rau qhov possibility tias ib tus neeg yuav poob lub peev xwm los muab lossis tsis muab kev pom zoo rau kev kho mob thaum muaj kev phom sij ntawm kev noj qab haus huv mental ." Lub vev xaib ntshav piav qhia tias California tsis muaj ib qho cai tshwj xeeb uas txhawb lossis pom PADs, ua rau muaj kev tsis meej pem thiab kev siv PADs tsis txaus hauv lub xeev.

Cov neeg Californians uas muaj teeb meem kev noj qab haus huv tseem tab tom ntsib cov nqi siab ntawm kev rov qab mus rau hauv tsev kho mob tsis muaj kev xaiv, kev tsis muaj tsev, thiab kev raug ntes. Cov teeb meem no tseem muaj txawm tias lub xeev cov kev sim los ua kom tsis txhob lossis txo 5150 kev raug ntes hauv tsev kho mob thiab kev raug ntes. Kuv tsis zoo, cov kev sim no thiab lwm qhov kev sim tsis tau ua rau muaj kev txo qis hauv kev raug ntes thiab kev raug ntes, lossis txhim kho cov txiaj ntsig kho.

Hauv ib qho xwm txheej psychiatric, thaum ib tug neeg ntsib delusions lossis ib qho xwm txheej psychotic, nws yuav tsis muaj peev xwm tham txog kev kho mob, cov tsos mob, kev kuaj, thiab kev xaiv kho. A PAD yuav pab tiv thaiv qhov kev xav tsis meej rau ib tus neeg teb lossis tus kws kho mob los ntawm kev muab "blueprint" ntawm cov nhuav ntawm tus neeg, kev txhawb nqa tshuaj, thiab txawm tias muaj peev xwm hu rau lawv xaiv "Agent," uas yog lawv tus neeg txhawb nqa (Consulting, 2021).

Tam sim no, California Assembly thiab Senate Bills tau raug muag kom suav nrog cov lus hais txog kev noj qab haus huv hauv cov khoom xws li Care Courts Senate Bill 1338 lossis Advance Directives raws li Assembly Bill 2288. Assembly Bill 2288 tam sim no suav nrog cov lus hais hauv qab no, "Qhov no yuav qhia meej tias cov kev txiaj txim kho mob raws li cov provisions ntawd suav nrog cov xwm txheej

kev noj qab haus huv. Qhov no yuav hloov kho cov qauv advance health care directive kom qhia meej tias ib tug neeg yuav suav nrog cov lus qhia txog cov xwm txheej kev noj qab haus huv” (Choi, 2022). Nws tau hais ntau zaus tias ib qho Kev Tswj Tso Tseg, txawm tias nrog qhov no, muab kev kho mob ua thawj thiab kev noj qab haus huv mental ua qhov thib ob. Qhov no tsis yog nceeb qhov muaj peev xwm ntawm ib tug 19-xyoos laus uas ntsib lawv thawj zaug schizophrenia episode kom paub tias leej twg yog lawv xaiv agent/advocate thiab yuav ua li cas thawj cov neeg teb tuaj yeem paub tias cov tshuaj twg lawv yuav raug muab lossis yuav ua li cas kom txo qis ib qho kev noj qab haus huv mental. Ntxiv cov lus rau ib qho Kev Tswj Tso Tseg tsis pub muaj cov kev daws teeb meem lossis cov khoom siv hauv ib qho xwm txheej.

Qhov project no xav kom daws qhov tsis muaj nyob hauv California thiab cov cai tam sim no thaum ntsib ntau qhov kev xav tsis tau hauv lub xeev. Qhov project no yuav koom nrog cov kws tshaj lij ntawm cov zej zog muaj ntau hom, cov neeg nyob hauv thaj chaw, Peers (nco ntsoov hauv cov ntaub ntawv no tias cov neeg muaj kev noj qab haus huv mental), cov tsev neeg advocacy groups, thiab cov koom haum txoj cai rau cov neeg muaj mob. Qhov project outline suav nrog tab sis tsis txwv rau cov nram qab no:

1. Muab cov ntaub ntawv standardized txog PADs rau Peers thiab cov neeg koom nrog ntxiv.
2. Standardize ib qho PADs digital template rau lub xeev.
3. Tso cai ib PAD kom raug paub ua ib qho document.
4. Standardize ib qho PADs kev cob qhia "toolkit" kom yooj yim replicated los ntawm lub xeev mus county.
5. Siv ib qho technology platform kom yooj yim nkag mus rau PAD’s ntaub ntawv, kev cob qhia, thiab cov khoom.
6. Siv Peers los tsim PADs raws li kev paub thiab kev nkag siab, uas tuaj yeem ua rau muaj kev sib tham qhib thiab ntseeg.
7. Tsim ib qho kev cob qhia curriculum kom paub txog PADs kev nkag siab, digital literacy, thiab kev pab cuam los tsim ib PAD nrog ib tus neeg koom nrog uas tau kawm.
8. Tsim ib qho technology platform los khaws PADs rau kev yooj yim nkag mus rau ib PAD hauv ib qho xwm txheej, muab kev txav ntawm PADs thoob plaws lub xeev.
9. Tsim cov cai kom ua kom muaj kev siv thiab txais tos ntawm cov PADs standardized hauv California.
10. Tsim ib qho txheej txheem tshuaj xyuas txuas ntxiv uas tsom mus rau qhov yooj yim ntawm kev siv kev cob qhia, technology, thiab PAD template.

Qhov multi-County PADs Innovation Project tau mus rau ntawm Mental Health Oversight and Accountability Commission (MHSOAC) rau hnub tim 24, 2021. Cov xeev nrhiav kom siv Mental Health Services Act (MHSA) Innovations los txhawb nqa qhov multi-County, multi-year project no. Tom qab kev nthuav qhia los ntawm Consultant thiab Lead Project Manager Concepts Forward Consulting (CFC), nrog rau cov xeev thawj ntawm Fresno, Mariposa, Monterey, Orange, thiab Shasta, MHSOAC tau pom zoo ua ke kom txoj haujlwm mus ntxiv.

Lub hom phiaj thawj zaug yog kom muaj kev cog lus nrog ib tus neeg nruab nrab nyiaj txiag. Nyob rau hauv cov haujlwm Innovation yav dhau los, CalMHSA, ib qho Joint Powers Authority (JPA) thoob plaws lub xeev, tau siv ua tus neeg nruab nrab nyiaj txiag. Nrog rau qhov no tuaj nrog ib qho Memorandum of Understanding (MOU) ua ib qho kev pabcuam rau cov nyiaj txiag rau cov neeg cog lus. Lwm tus MHSA cov haujlwm uas siv ib tus kws tshaj lij tseem ceeb feem ntau tau nyiaj txiag los ntawm JPA no. Qee cov xeev xaiv tsis siv JPA cov kev pabcuam rau kev saib xyuas nyiaj txiag ntawm txoj haujlwm no. Nrog rau qhov no, JPA xaiv tsis tham nrog ua tus neeg nruab nrab nyiaj txiag rau qhov chaw thoob plaws lub xeev; lawv tau cog lus nrog Fresno County kom pab Fresno's ntxiv ncaj qha nyiaj txiag cog lus rau PADs.

Thaum nyob hauv kev tham nrog Syracuse University (SU) Burton Blatt Institute (BBI) Chairman, Professor Peter Blanck, Dr. Blanck tau muab BBI's saib xyuas SU ua tus neeg nruab nrab nyiaj txiag rau txoj haujlwm. BBI tau yog ib feem tseem ceeb ntawm PADs txoj haujlwm txij li pib xyoo 2019, xaiv los koom nrog los ntawm Elyn Saks, Associate Dean thiab Professor of Law ntawm USC. MHSOAC tau ua ntej cog lus nrog USC kom pib ua haujlwm rau PADs initiative. MHSOAC tau pom ib qho kev taw qhia tshiab los txhawb ntxiv cov xeev koom nrog thiab xaus nws cov kev cog lus nrog USC. Syracuse University tau qhia rau tsib cov xeev koom nrog ua tus neeg nruab nrab nyiaj txiag rau kev tshuaj xyuas thiab kev tham. Cov xeev tau ntsib nrog SU kom mloog txog qhov txhais tau li cas los ua tus neeg nruab nrab nyiaj txiag. Tsib cov xeev tau txiav txim siab ib qho Master Agreement uas sawv cev rau cov lus thiab qhov xav tau kom muaj kev sib xws rau txhua lub xeev, nrog rau qhov muaj peev xwm rau txhua lub xeev kom kho nws tus kheej thaum tsim nyog, yuav yog qhov zoo tshaj plaws.

Tsib cov xeev tau siv txij li lub Xya Hli 1, 2021 txog lub Plaub Hli 30, 2022 los ua haujlwm ntawm cov kauj ruam tsim nyog los tsim ib qho Master Agreement standard. Nyob rau lub Xya Hli 2021, CFC tau sau cov kev pom zoo, cov ntawv cog lus master, thiab MOU cov lus los ntawm tsib cov xeev koom nrog kom muab SU nrog ib qho pib los tsim cov ntaub ntawv master. Qhov txheej txheem no tau mus dhau peb daim ntawv tshaj tawm ntawm lub Xya Hli thiab lub Kaum Hli. Nyob rau hauv ib qho kev tham ntawm lub xeev mus rau lub xeev, ib lub xeev tau tshaj tawm, "qhov txheej txheem no

tau yog ib qho haujlwm tshiab ntawm nws tus kheej." Los ntawm kev tsim ib qho ntawv sib txuas, ntau qhov haujlwm koom tes hauv ntau lub xeev yuav yooj yim dua los ua cov ntawv cog lus thiab pib hauv lub sijhawm.

Txhua lub xeev muaj peev xwm kho tau cov lus nrog cov kev hloov me me kom haum rau lawv cov nhuav kom tau txais cov neeg ua haujlwm sab nraud thiab BOS pom zoo. Concepts Forward Consulting tau koom tes thiab tswj txhua qhov kev hloov, teb cov lus nug, thiab piav qhia txog lub xeev thiab tsev kawm ntawv txoj kev pom rau ib leeg. Cov lus nug tau teb raws li ib pawg lossis tau tswj hwm raws li cov kev thov.

Ntxiv mus, Master Agreement suav nrog ib qho scope of work thiab ib qho budget narrative. Concepts Forward Consulting tau ua haujlwm nrog SU los tsim cov khoom xa tuaj thiab ib qho kev them nyiaj uas ua haujlwm rau txhua lub xeev. Kev them nyiaj yog flexible, whether yog ib qho nqi txhua xyoo, per invoice, lossis lump sum. Thaum Fresno, piv txwv li, xav kho nws cov budget mus rau ib qho peb xyoos thiab plaub xyoos, SU, thiab Fresno tau pom zoo txog ib qho budget structure.

Rau kom tau txais pom zoo los ntawm ib lub xeev, BOS ua cov haujlwm tshwj xeeb. Nws tau sau tseg tias ntau qhov haujlwm tshwm sim hauv ib lub xeev ua ntej BOS pom zoo, thiab cov kauj ruam no tuaj yeem siv sijhawm ntau tshaj li cuaj lub hlis mus txog ib xyoos. Qhov no yog ib qho tseem ceeb los xav txog thaum tsim ib qho kev sib raug zoo hauv ntau lub xeev. Cov kauj ruam uas tau tshwm sim thaum FY 2021-22 tau raug txheeb xyuas raws li cov nram qab no:

1. Lub xeev cov ntawv cog lus department yuav tshuaj xyuas cov ntawv rau cov lus pom zoo thiab cov ntaub ntawv ntxiv uas xav tau, xws li sole source. Tom qab lawv tau txaus siab nrog cov lus cog lus, lawv xa cov ntawv mus rau County Council.
2. County Council tshuaj xyuas thiab pom zoo txhua yam lus hauv txhua daim ntawv ua ntej xa mus rau BOS. Hauv qhov xwm txheej no, qhov no suav nrog Master Agreement, Scope of Work, thiab Budget Narrative. Cov khoom uas lawv xav tshuaj xyuas suav nrog indemnification, insurance, timeline, cov nqe lus ntawm kev pom zoo, performance standards, termination clause, thiab lwm yam xav tau raws li yuav tsum.
3. Thaum County Council tau pom zoo cov ntawv cog lus, muaj kev pom zoo los upload cov ntawv rau hauv lub xeev routing system.
4. Cov ntawv tau xa mus rau County Auditor, uas yuav tsum pom zoo rau qhov expenditure ntawm funding. Tom qab tau txais kev pom zoo, Auditor's Office yuav kos npe rau document.
5. Qee lub xeev yuav suav nrog cov kos npe ntawm Department Heads, xws li Director

ntawm Behavioral Health lossis Health Care Agency/Health and Human Services Agency
thiab txawm tias County CEO.

6. BOS yuav tau txais ib qho packet tiav ntawm cov ntaub ntawv, suav nrog kev piav qhia los ntawm MHSA staff txog qhov project xav tau, cov lus pom zoo ntawm cov ntaub ntawv, cov nqi siv budget, thiab txhua tus kos npe uas tsim nyog.
7. BOS yuav pom zoo rau cov ntaub ntawv hauv ib qho kev sib tham pej xeeb thiab, yog tias muaj kev tsis pom zoo, yuav mloog cov lus pom ntawm zej zog. BOS tseem tuaj yeem pom zoo rau kev pom zoo.
8. Lub sijhawm upload thiab routing ib leeg tuaj yeem siv sijhawm kaum lub lis piam hauv ib lub xeev. Qhov no tsis suav nrog lub sijhawm tshuaj xyuas ua ntej txoj kev routing.

Thaum FY 2021-22, ntau qhov kev challenges thiab lessons tau kawm, txhua tus culminating hauv ib qho kev ua tiav zoo kawg. Qhov challenge thawj zaug yog thaum qee lub xeev qhia txog qhov xav tau kom muaj kev pom tseeb nrog kev saib xyuas lawv cov nyiaj txiag los ntawm ib qho fiscal intermediary. Qhov ob yog thaum JPA tam sim no xaiv tsis tham nrog hauv qhov project. Cov challenges no tau coj txog qhov ua tiav ntawm kev txheeb xyuas ib qho tshiab thiab ywj pheej fiscal intermediary.

Nws tau hais tias, "nws yuav tsum yooj yim kom nrhiav tau ib qho fiscal intermediary; txhua lub xeev yuav xaiv los ua nws rau ib qho project." Zoo, hauv theory, tej zaum, tab sis qhov ntawd muaj nws tus kheej challenges. Qhov project no suav nrog ob lub xeev loj, ib lub xeev nruab nrab, ib lub xeev me, thiab ib lub xeev super me, thiab tsis muaj ib qho nrog bandwidth lossis nyiaj txiag muaj peev xwm los saib xyuas ib qho project ntawm qhov scope no, uas tam sim no tsis yog qhov qauv lossis qhov xav tau ntawm txhua qhov statewide Innovations project.

Qhov challenge tom ntej no tuaj nrog cov protocols tshwj xeeb rau lub xeev, cov lus cog tseg, thiab procedures. Txhua lub xeev tau daws cov challenges no los ntawm kev muab lawv cov ntaub ntawv ntawm cov department contracting rau SU rau kev sib txuas rau hauv ib qho ntaub ntawv tiav. Ntxiv mus, txhua tus qauv los ntawm SU tau pom zoo los ntawm cov departments contracting ntawm lub xeev thiab cov neeg ua haujlwm sab nraud ntawm lub xeev. Qhov no tau tsim cov challenges ntxiv, raws li cov neeg ua haujlwm sab nraud ntawm lub xeev feem ntau tsis paub txog MHSA, thiab tshwj xeeb tshaj yog qhov Innovations component. Cov neeg ua haujlwm ntawm lub xeev yuav tsis nkag siab txog cov nuances ntawm sub-contractors, cov lus nyiaj txiag, cov sijhawm, thiab cov cai MHSA tshwj xeeb, xws li reversion. Qhov no tau tsim ib qho challenge tsis tau xav txog ntawm qee zaus hauv cov xeev thaum lawv nce qib suav nrog cov politics thiab qhov xav tau ntawm cov neeg ua haujlwm sab nraud ntawm lub xeev.

Muaj cov teeb meem hauv kev pom zoo ntawm txhua daim ntawv cog lus. Cov xeev muaj lub sijhawm los nyeem thiab kho txhua daim ntawv cog lus; txawm li cas los xij, cov neeg ua haujlwm sab nraud ntawm xeev tsis ua haujlwm ntawm tib lub sijhawm. Qee cov xeev tuaj yeem qhia cov kho tshiab sai, thiab lwm tus tos cov neeg ua haujlwm sab nraud ntawm xeev kom muab cov kev hloov kho uas xav tau. Syracuse University tau txais tos zoo heev nrog cov xeev, teb txhua lo lus nug raws li nws tshwm sim tab sis ntxiv cov kev hloov kho tshwj xeeb rau xeev raws li xav tau.

Cov ntsiab lus loj tshaj plaws uas kawm tau hauv qhov txheej txheem no yog txog lub sijhawm. Txawm tias yog qhov kev cog lus yooj yim tshaj plaws, ib xeev yuav tsum tau tsis tsawg dua kaum lub lis piam los npaj BOS pob. Kev npaj rau pob ntawd yuav siv sijhawm tsis tsawg dua ib hlis. Cov xeev twb tab tom saib ob thiab ib nrab lub hlis mus txog peb lub hlis rau BOS kev pom zoo. Yuav tsum tsis txhob xav txog, lub cuab yeej no siv sijhawm cuaj lub hlis los tsim ib daim ntawv cog lus tshiab rau xeev thiab tau BOS pom zoo yog qhov xwm txheej.

Cov teeb meem ntxiv uas cov neeg nruab nrab nyiaj tau ntsib yog cov xeev tsis paub txog lub sijhawm lossis nyiaj txiag uas lawv tau pom zoo thawj zaug thiab xav tau hloov cov khoom lag luam lossis lub sijhawm faib. Cov khoom no suav nrog kev tsim cov ntawv cog lus tshiab lossis cov ntaub ntawv nyiaj. Qee cov kho tshiab ntawm xeev tau me me, thiab SU ib txwm piav qhia tias vim li cas ib qho hloov pauv tau txais lossis tsis tau. Cov xeev tau pom zoo rau txhua cov ntaub ntawv hloov pauv. Cov ntsiab lus kawm tau hauv qhov txheej txheem no ntau; nram qab no yog qee examples:

- Tom qab MHSOAC pom zoo, muaj ib qho kev ncuaj sijhawm tseem ceeb ntawm kev pom zoo thiab kev ua haujlwm ntawm MHSA Innovations project. Cov xeev tab tom saib qhov tsawg kawg ntawm peb lub hlis thiab mus txog cuaj lub hlis kom tiav txoj haujlwm cog lus.
- Cov haujlwm uas yuav tsum tau ua kom tiav raws li qhov project tsis tuaj yeem tshwm sim txog thaum BOS pom zoo rau kev siv nyiaj thiab cov lus cog lus. Cov txheej txheem hiring ntawm xeev tuaj yeem siv sijhawm ntxiv cuaj lub hlis.
- Tsim ib qho kev koom tes tiag tiag ntawm ntau xeev, qhov twg cov lus cog lus yog tib yam rau txhua xeev, nrog cov suab xeev thiab cov qauv xeev, yog qhov ntau dua li xav tau. Qhov no suav nrog cov sijhawm tos tsis xav txog rau kev kho ntaub ntawv thiab kev suav nrog cov kho tshiab los ntawm tsib tus xeev.
- Cov xeev ntseeg rau tus thawj coj ntawm qhov project; qhov kev paub txog xeev thiab MHSA yog zoo heev.
- Nws yog qhov tseem ceeb kom khaws cia ib qho project mus rau pem hauv ntej los ntawm kev muaj kev sib tham txhua ob lub hlis nrog cov xeev. Ntxiv, ntxiv kev sib tham nrog tus neeg

nruab nrab nyiaj thiab cov neeg subcontract raws li xav tau.

- Ntxiv kev cob qhia yog qhov tsim nyog rau cov neeg ua haujlwm sab nraud xeev thiab BOS kom nkag siab tag nrho txog cov ntsiab lus tshwj xeeb ntawm MHSA thiab, tseem ceeb dua, cov tswv yim ntawm kev koom tes ntau xeev thiab kev txhawb nqa.
- Cov xeev raug hu ua cov khoom sib txawv ntawm qhov project koom tes no nrog "kev phom sij" ntawm kev tswj hwm los kom "grant" thiab Request for Proposal (RFP) cov sijhawm. Qhov no qhia txog qhov tsis nkag siab ntawm pej xeeb txog qhov koom tes ntawm cov Innovation projects thiab cov kev txiav txim siab ua ke.

Thooob plaws hauv qhov tsim thawj zaug ntawm qhov project thiab thaum tos kom BOS pom zoo txog kev cog lus nyiaj, cov xeev thiab CFC tau ntsib txhua ob lub hlis kom txuas ntxiv mus rau pem hauv ntej ntawm txoj kev cog lus. Qhov no dhau los ua ib qho chaw rau kev tham, tswv yim, thiab kev txiav txim siab txog kev mus rau pem hauv ntej ntawm qhov project. Thaum ib lub xeev thov cov ntaub ntawv tshwj xeeb, xws li "tso tseg tsuas" cov ntaub ntawv, nws feem ntau yuav yog ib qho ntsiab lus hauv lwm lub xeev. Thaum ib lub xeev tau txais cov ntaub ntawv thov, cov ntaub ntawv no raug xa mus rau txhua lub xeev koom nrog. Lub xeev-to-lub xeev tso cai rau cov xeev nug txog yuav ua li cas lwm cov xeev ua nrog cov lus cog lus tshwj xeeb lossis cov tswv yim txawv ntawm cov neeg ua haujlwm sab nraud xeev. Ntxiv cov txheej txheem ua haujlwm thooob plaws xyoo nyiaj 2021-2022 (FY 2021-22).

Kwv yees, vim tsis muaj nyiaj txiag uas yooj yim, nws tsis yog qhov tsim nyog kom thov cov neeg subcontract kom siv sijhawm tsis tau them nyiaj los tsim ib qho scope of work thiab budget narrative thaum cov xeev tsis tuaj yeem paub tseeb txog BOS pom zoo. Cov xeev txhua tus qhia txog qhov xav tau kom txav mus rau pem hauv ntej ntawm txoj kev cog lus. Txawm li cas los xij, cov xeev tau piav qhia txog ntau cov kauj ruam uas yuav tsum tau ua hauv txoj txheej txheem pom zoo, uas ua rau muaj hnub pib tsis tau raws sijhawm rau qhov project.

Nrog kev cia siab rau kev pom zoo ntawm txoj kev cog lus thaum FY 2021-22, CFC tau mus rov qab los qhia RAND, tus txheej txheem Evaluator, thiab The Hallmark Compass, tus PADs muab rau cov kws tshaj lij (SME), rau cov xeev. Lub sijhawm thawj zaug yog kom paub txog cov neeg uas cov xeev xav tau kom pib kev tawm tswv yim thiab kev sib tham. RAND thiab BBI, ob tus evaluator ntawm qhov project, tau ntsib nrog cov xeev. Orange County yuav siv BBI ua cov kws tshaj lij evaluator rau Orange County's participation hauv Technical Platform tsim thiab nthuav tawm. Ua ke, BBI thiab RAND yuav tsim ib qho kev npaj tshuaj xyuas tsis muaj kev phom sij, nrog BBI tsim los ntawm txoj kev tshuaj xyuas uas RAND yuav ua.

Txawm tias muaj ntau yam kev challenges thiab lessons kawm tau, cov khoom plig yog monumental. Qhov tseem ceeb tshaj plaws yog ib qho Master Agreement standardized thiab scope of work uas txhua lub xeev tuaj yeem xaiv thiab siv. Daim ntawv no yuav muab rau cov koom haum lossis cov chaw haujlwm sab nraud muaj peev xwm ua lag luam nrog lub xeev rau ib qho project tshwj xeeb. Nrog rau tsib lub xeev pom zoo daim ntawv, daim ntawv no yuav mus rau txhua lub xeev Mental Health Plans ntxiv rau kev pom zoo contracting, tsim ib qho qauv thoob plaws hauv lub xeev. Daim ntawv no yog qhov tseem ceeb thaum Innovation collaboratives nce thiab loj hlob. Nrog rau daim ntawv kos npe npaj rau BOS packet, nws yuav txo sijhawm contracting mus rau tsis ntau tshaj 60 hnub, uas tom qab MHSOAC pom zoo, yog qhov zoo (Appendix A, Master Agreement).

Ib qho ntxiv yog ib qho kev ua tiav los ntawm cov xeev. Nrog rau kev sib txuas lus qhib, kev xav ua haujlwm ua ke, cov xeev loj pab cov xeev me, thiab qhov xav tau los ntsib ob lub hlis, tham txog kev hwm rau ib leeg. Cov xeev tseem yog tus kheej, thiab cov nuances lossis sijhawm nres tsis cuam tshuam rau kev sib raug zoo hauv cov rooj sablaj. Muaj ib qho kev nkag siab sib txawv ntawm cov complexities ntawm kev ua haujlwm nrog ntau lub xeev.

Thaum kawg, ib qho tseem ceeb ntawm kev ua tiav thaum lub kauj ruam no yog siv cov txuj ci ntawm ib tus thawj koj project uas nkag siab txog MHSA thiab cov kev cai, cov ntawv cog lus vendor, thiab cov nuances tshwj xeeb ntawm lub xeev. Cov xeev tau qhib rau kev tham txog cov kev hloov kho uas xav tau thiab ua haujlwm tsis tu ncua nrog tus thawj koj project thiab SU. Txawm tias txoj kev no siv sijhawm ntev thiab ntev, cov xeev txhua tus tau nce mus ua lawv feem rau khaws cov momentum hauv lawv cov xeev thiab koom nrog cov haujlwm ntxiv. Ib qho haujlwm zoo li no yog NAMI California's Annual Conference hauv lub kaum ob hlis 2021. Txhua lub xeev muab ib tus sawv cev. Tom qab kev nthuav qhia, ib lub xeev hais tias, "qhov ntawd yog qhov tshiab thiab muaj zog kom rov qab mus rau qhov pib thiab nco ntsoov tias vim li cas peb ua txhua yam no. Kuv tsis tuaj yeem tos kom txog rau qhov kawg ntawd. Mus, pab!"

Qhov Standard Agreement, uas tau xaus hauv lub Plaub Hlis 2022, tau qhib txoj kev rau the cov Contra Costa thiab Tri-City counties ntxiv kom seamlessly onboard rau lub Xya Hli 1, 2022, tsis muaj kev nres ntev hauv BOS pom zoo. Tam sim no, tam sim no hauv xyoo nyiaj txiag 2022-2023 (FY 2022-23), cov subcontractors tau txheeb xyuas tau yuav tsum tau koom tes nrog SU kom pib ua haujlwm thiab xa invoice rau qhov project. Cov subcontractors pib hauv lub peb hlis ntuj suav nrog CFC, thiab The Hallmark Compass. Lub xya hli 2022 tau koj los ntxiv cov subcontractors RAND, Idea Engineering, BBI, thiab Chorus Innovations. Tag nrho cov subcontractors pib ua haujlwm nrog cov xeev kom txheeb xyuas ib qho sijhawm, kev nthuav

tawm ntawm qhov project, thiab ntsib nrog cov neeg tseem ceeb. Ib qho kev sib sau tag nrho ntawm txhua tus neeg koom tau tshwm sim rau lub 16 hli ntuj, 2022, nrog lub xeev Fresno. Qhov no yog ib qho sijhawm rau txhua tus neeg koom los ntsib ib leeg thiab txheeb xyuas cov lus nug txog qhov project thiab qhov kev cia siab ntawm sijhawm (Appendix B-C).

Hauv lub kaum hli ntuj 2022, nws tau pom tseeb tias The Hallmark Compass tsis yog qhov tsim nyog rau cov ntsiab lus ntawm qhov project Innovation, thiab cov subcontractor xaiv los tso tseg ntawm qhov project. Hauv lub kaum hli ntuj 1, 2022, ib qho RFP tau tshaj tawm kom txheeb xyuas ib qho kev cog lus rau ib tug Peer SME kom muab "Peer voice" thoob plaws lub xeev. Painted Brain thiab lawv cov subcontractor CAMHPRO tau txais kev cog lus rau hnuv tim 14, 2022. Lub kaum hli ntuj kuj pom qhov pib ntawm ib qho website tshiab www.PADsca.org kom hloov kho thiab muab cov ntaub ntawv txuas ntxiv txog qhov project (Appendix D, Website thiab Analytics).<2>

Nrog tag nrho cov subcontractors thiab cov xeev tam sim no tau sib koom tes hauv txoj kev tsim nyog, qhov haujlwm pib ua haujlwm tiag tiag. Cov xeev txuas ntxiv ntsib txhua lub hlis, nrog rau qhov haujlwm bi-monthly ntxiv rau txhua tus neeg koom, ib qho kev ntsib subcontractor txhua lub hlis, thiab ntau qhov ntsib uas suav nrog kev koom tes ntawm cov subcontractors, ntsib nrog cov neeg tseem ceeb, thiab ib qho xov tooj nrog cov xeev. Kom sai sai txheeb xyuas cov project thiab ua tiav cov hom phiaj, cov haujlwm me me tau tsim los ua haujlwm ntawm cov khoom xws li cov flyers, kev lag luam, qhov website, thiab cov pawg templates. Vim qhov kev koom tes, cov pawg tau tsim thiab kho cov flyers rau kev siv tam sim no (Appendix E, Flyers).

Nrog rau kev mus rau hauv peb thiab plaub quarter ntawm FY 2022-23, qhov kev cia siab yog ntsib nrog txhua lub xeev cov pawg neeg tseem ceeb, Peers, cov neeg teb chaws, cov neeg ua haujlwm hauv tsev kho mob, thiab cov tswv cuab tsev neeg kom txheeb xyuas qhov PAD cov template yuav suav nrog dab tsi. Vim tias ntau hom ntawm cov template thoob plaws lub teb chaws muaj, qhov project no tsis yog hais txog pib dua tab sis yog txhim kho thiab kho kom zoo dua qhov twb muaj lawm. Ib qho khoom tseem ceeb yog tias tam sim no, ib qho PAD tsis yog siv dav vim qhov ntev ntawm cov ntawv format. Vim qhov tshiab ntawm qhov project, cov ntawv tsis muaj nyob hauv qhov kev sib txuas. Nqe, ib tug neeg tseem tuaj yeem luam tawm ib qho PDF version ntawm lawv cov PAD tiav lossis txawm luam tawm thiab sau tes, tab sis cov xeev koom tam sim no muaj ib qho sijhawm hloov pauv qhov kev sib tham mus rau PAD "components." Lub tswv yim yog kom ua tiav ntau npaum li cas lossis tsawg npaum li cas raws li

ib tus neeg yuav xaiv los ua tiav. Ib qho ntawm cov ntsiab lus ntawm qhov project, txawm li cas los xij, yog kom paub tias dab tsi yuav yog cov lus nug lossis cov ntsiab lus tseem ceeb tshaj plaws uas yuav tsum tau suav nrog thaum muaj xwm txheej tsis zoo (Appendix F, Components).

Nrog rau kev txheeb xyuas template, qhov xaus ntawm FY 2022-23 yuav pab txhawb Chorus Innovations txoj kev koom tes nrog cov neeg muaj feem xyuam hauv cov kev sib tham uas muaj nuj nqis txog technology build. Dab tsi yuav tsum tau ua los ntawm ib tus neeg teb thawj kom nkag tau PAD? Yuav ua li cas ib tus Peer yuav nkag mus rau cov ntaub ntawv lossis muab kev pom zoo? Ntxiv rau cov ntsiab lus ua haujlwm no, BBI thiab RAND yuav pib lawv txoj txheej txheem tshuaj xyuas ntawm kev koom tes nrog cov neeg muaj feem xyuam thiab qhov technical build. Painted Brain thiab CAMHPRO yuav koom nrog Peers, thiab Idea Engineering yuav ua haujlwm kom tiav cov yeeb yaj kiab kev cob qhia uas tsim nyog. Txhua tus subcontractor tau muab ib qho ntawv sau txog lawv cov kev ua tiav txog tam sim no thiab cov haujlwm uas yuav tsum tau ua rau FY 2022-23 (Appendix G-L).

Raws li nrog txhua qhov project nyuaj multi-County, lub tswv yim fluid yog tias thaum xaus ntawm FY 2022-23, qhov project yuav tau tiav PADs template components, PADs logo lossis kev lag luam txheeb xyuas, cov qeb tshuaj xyuas tau tuav rau ob qho txheej txheem thiab technology build, kev koom tes ntawm ntau hom neeg muaj feem xyuam, suav nrog tab sis tsis txwv rau, Peers, tsev neeg, thawj responders, thiab tsev kho mob staff. Yog qhov kev npaj uas Painted Brain yuav txheeb xyuas ib qho curriculum kev cob qhia kom suav nrog PADs nkag siab, digital literacy, thiab PADs facilitation. Chorus Incorporated yuav tau ua tiav qhov build thawj zaug thiab pib beta testing ntawm PADs platform tshiab uas tau tsim. Raws li qhov project hloov thiab vim tias cov khoom siv tib neeg thiab technology, peb tso chaw rau kev loj hlob, hloov pauv, thiab innovations.

Ntxiv mus rau xyoo nyiaj 2023-2024, qhov project yuav cob qhia PADs teams uas tau txheeb xyuas, lossis cov neeg muaj feem xyuam thiab cov kws tshaj lij, hauv PAD facilitation, txuas ntxiv beta testing thiab kho kom zoo dua ntawm technology platform, Fresno yuav xaus rau lub rau hli ntuj 2024, thiab cov sijhawm tshiab rau cov xeev ntxiv kom txheeb xyuas cov neeg muaj feem xyuam, tau kawm txog technology platform thiab txuas ntxiv testing qhov project yuav dhau los ua ib qho kev xaiv. Ntxiv mus, FY 2023-24 yuav pib ib qho kev koom tes los daws cov cai xav tau kom nqa PADs mus rau pem hauv ntej hauv California, ob qho hauv kev siv thiab, qhov tseem ceeb tshaj, hauv kev pom zoo thiab kev ywj pheej ntawm PAD uas tau tsim rau tus kheej.