



**WE'VE GOT  
YOU COVERED.**



25 year guarantee against structural  
damage from termite attack.





Our confidence in our product is at the core of our business. That's why we back our CodeMark-certified treatment with a 25-year guarantee\* against termite and borer damage.

### T2 Red is a termite resistant material.

It is intended for indoor, above ground applications only, and is designed and manufactured to meet the service life expectations outlined by the National Construction Code (NCC).




When used in conjunction with the T2 Red Installation Requirements, T2 Red will protect a building from termite action in accordance with the performance requirements of the NCC.

Hyne Timber (Hyne & Son Pty Ltd) offers a 25 year guarantee to the home owner or purchaser against termite damage to the extent that it has become structurally unfit for its intended use.

#### Recommended Maintenance

- Do not build garden beds or raise lawns against the sides of buildings as this may allow termites to enter.
- Do not alter the existing building unless the necessary measures have been undertaken to prevent termite entry.
- Ensure compliance with all recommendations issued by Hyne Timber as at the date of purchase of T2 Red.

### Protect your guarantee – stick to these essentials.

	<b>T2 Red works best with T2 Red.</b>	Whilst it's okay to use other timbers alongside T2 Red, we cannot guarantee their performance. Ensure your frame is constructed from T2 Red only.
	<b>Keep your garden out of your home.</b>	Don't build garden beds immediately adjacent to your home, and ensure your yard does not become overgrown.
	<b>Docking, drilling and notching are permitted.</b>	However do not redress, rip saw or significantly alter T2 Red from its original dimensions.

\* The guarantee period is 25 years from the date of invoice. If proof of purchase is unavailable, the guarantee period will apply from the date stamp on the affected timber materials.



## Please complete

Please collect the following information from your builder and retain to assist in the event of a claim. This guarantee document may be passed on to future owners of this property as evidence of an approved termite barrier system:

Name .....

Licence number .....

Contact details .....

Approximate completion date of property .....

### This guarantee specifically excludes the following:

- Timber that does not bear the approved T2 Red registered brand markings.
- Damage to T2 Red product caused or contributed to by rot, fungal decay, warping, twisting, swelling or any other cause other than from termite attack.
- Damage to T2 Red product caused or contributed to by any unusual climatic conditions or any other influence outside the reasonable control of Hyne Timber.
- Damage to other timbers, materials or fixtures contained in the house or structure.
- T2 Red product that has been re-dressed, rip sawn or had its dimensions significantly altered.
- T2 Red product that has not been correctly installed or maintained for internal use in accordance with relevant standards, including AS 1684.2 for timber framing, AS 3660.1:2014 for termite management in new building work, and AS 3660.2:2017 for termite management in and around existing buildings and structures.
- T2 Red product that has had prolonged exposure to moist or wet conditions.
- Docking to length and notching of T2 Red product is permitted.

### To make a claim under this guarantee, you must:

- Notify Hyne Timber immediately that there is visible evidence of a termite infestation. Such notification may be sent to Hyne Timber at [info@hyne.com.au](mailto:info@hyne.com.au).
- Provide Hyne Timber with written notice of your intention to claim under this guarantee and evidence of proof of purchase or date of supply or manufacture as well as the site address and contact details of the property owner or agent working on their behalf.
- Provide Hyne Timber or their nominated representative access to the property to inspect the alleged damage prior to the removal or repair of any timber component.
- Compliance with the Product Installation Guide is a condition of this warranty. If there is any inconsistency, the Installation Guide takes precedence for installation and maintenance requirements.

### Failure to comply with these requirements may void this guarantee.

To the extent permitted by law (including the Australian Consumer Law) and subject to the terms of this document:

- Hyne Timber's liability under this guarantee is limited, at its option, to Hyne Timber's repair or replacement of the Hyne T2 Red material;
- All conditions, warranties, guarantees, rights, remedies, liabilities and other terms implied by statute, custom or the common law are excluded from this guarantee; and
- Hyne Timber will not be liable under this guarantee for any consequential or indirect loss, loss of profits or loss of opportunity incurred as a result of, or in connection with, any defect, damage or use of the T2 Red material due to termite infestation (including but not limited to costs associated with timber pest inspection, termite management and control, temporary or alternative accommodation or loss of use of premises).

This warranty is in addition to any other rights and remedies you may have under any applicable law.

You may have additional rights under the Australian Consumer Law.

If you are a 'consumer' under the Australian Consumer Law, then:

- I. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law;
- II. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage;
- III. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

'Australian Consumer Law' means the Australian Consumer Law set out in Schedule 2 to the Competition and Consumer Act 2010 (Cth) as amended or replaced from time to time. This guarantee is governed by the laws of Queensland, Australia. You will bear the expense of claiming under this guarantee. If damage or defect covered by this guarantee is not identified at the time of any inspection by Hyne Timber or its representative, any labour costs, including a call-out fee and travel to and from the place of inspection, may be charged by Hyne Timber (at its option).

## Product suitability.



Hyne Timber T2 Red has been specifically developed to provide protection against the mastoterms darwiniensis in internal, above ground applications in all areas of mainland Australia, including North of the Tropic of Capricorn.



For indoor, above-ground applications South of the Tropic of Capricorn, use Hyne Timber T2 Blue.



For applications that require protection against both termite and fungal attack, Hyne Timber recommends the use of T3 Green, which is suitable for use in both indoor and outdoor, above ground applications.



## Independently certified

Give your customers the trusted brand in timber.

## Your termite protection notice sticker.

Please ensure that all details below are accurately completed, then place the sticker inside your electrical switchboard.

This home includes Hyne Timber T2 Red termite resistant framing, which carries CodeMark® certification for compliance with the National Construction Code.

### Information

Builder name .....

Licence number .....

Owner builder permit number if applicable .....

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Full site address .....

.....

Completion date .....

### Components of this building that contain T2 Red framing

Owner and/or builder to tick and initial

☐ Roof trusses

☐ Wall frames

☐ Subfloor system

Other members (please specify) .....

.....

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For more information about Hyne Timber products email [info@hyne.com.au](mailto:info@hyne.com.au) or visit [hyne.com.au](http://hyne.com.au)

