



**COMMAND
PRESENCE**
TRAINING

Pick Your Date
8:00 am – 5:00 pm

Think, Act, Prevail: Critical Skills for Citizen Contacts

Public interactions define the profession.

This 8-hour course equips officers with the skills to engage citizens professionally while maintaining officer safety. Participants examine how communication, decision-making, and emotional control influence outcomes during everyday contacts.

Officers should not have to choose between safety and service. This course focuses on strengthening both.

Course Topics:

- Threats to Officer Safety
- Think CLEAR Approach
- Knowledge of Authority
- Emotional Intelligence
- Citizen Contacts
- Decision-Making Under Pressure

8 hours

Who should attend?

This course is designed for Sworn Personnel, First-Line Supervisors, and Field Personnel who interact with the public.

Hosted by:
Your Agency
Name Here



Location:
Your Event Location Here

Cost: Flexible Pricing Options

Registration:
Custom Link For Your Event

Contact Us!

(833) LE-TRAIN
(833) 538-7246

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Scan the QR
code to view
our entire
training
schedule.

