

**Table of research findings - 'NHS find a dentist' web profiles & calls to practices**

Research Period	24th - 26th September 2021				14th - 16th Nov 2025			
Place Area	Only with a referral from dentist	Accepting children	Accepting adults	Accepting adults entitled to free dental care	Only with a referral from dentist	Accepting Children	Accepting Adults	Accepting Adults entitled to free dental care
High Peak	1	3	1	1		3	0	0
South Derbyshire		2	0	0		2	0	0
Erewash		1	1	1		3	0	0
Chesterfield	2	2	0	0	1	5	2	2
Bolsover & NED		5	3	3		5	2	2
Amber Valley	1	1	1	1		4	2	2
Derbyshire Dales	2	2	0	0	1	1	0	0
<b>TOTAL COUNTY</b>	<b>6</b>	<b>16</b>	<b>6</b>	<b>6</b>	<b>2</b>	<b>23</b>	<b>6</b>	<b>6</b>
Derby City	4	9	3	3		9	2	2
<b>TOTAL COUNTY &amp; CITY</b>	<b>10</b>	<b>25</b>	<b>9</b>	<b>9</b>	<b>2</b>	<b>32</b>	<b>8</b>	<b>8</b>

**Total Number of NHS General**
**Dental Practices reviewed**
**98**
**93**
**Notes**

Denotes concern where there is no provision in this area for new NHS patients at the time of research
As of Spring 2024 Practices select either 'not accepting new patients' or 'when availability allows, this dentist accepts new NHS patients' on their practice profile. The ambiguous wording can be misleading to patients looking to make an appointment as a new patient.
2 of the practices accepting new patients Nov 2025 would be initially seen by a Dental Therapist for a check-up. Should treatment be identified that requires a Dentist the patient would join a practice waiting list for treatment. (This illustrates the use of "skill mix" within dental teams - this has been made more accessible to practices as part of the initial stage of dental reform)
1 Practice included in the table above was accepting new patients onto a waiting list that they work through as patients cancel appointments or leave the practice. This list was approximately 6 months.
12 Practices contacted in Nov 2025 were displaying 'when availability allows' but confirmed they were not accepting new patients, therefore are not included in the table above.
2 Practices have returned their NHS contract since the last research 6 months ago
Practices accepting children in Nov 25 all stated that they could make initial appointments in the next few weeks (some did caveat this advising that if an after school appointment is required then the wait would be approximately 6 weeks).