Code of Conduct

At Stepping Stones Museum for Children, we are committed to creating a welcoming, respectful, and joyful environment where every child, family, volunteer, and team member can thrive. Rooted in the belief that caregiver engagement is essential to a child's learning and growth, every Museum experience is designed to bring adults and children together in discovery. Guided by our values of being Honest, Responsible, Mindful, Safe, Empathetic, and Kind, we ask every visitor to help us create a positive experience for all.

To ensure a safe and enjoyable visit:

- Treat fellow visitors, staff, volunteers, and contractors with courtesy and respect. Harassment, discrimination, threats, intimidation, profanity (whether spoken or displayed on clothing), abusive language, or disruptive behavior is prohibited.

- Follow the reasonable instructions of Museum staff regarding admissions, memberships, exhibits, safety, and Museum operations.

- Children must remain under the supervision of a responsible adult at all times. Adults are responsible for the behavior and safety of the children accompanying them.

- Memberships are personal to the individuals listed on the membership and may not be shared, transferred, or used by anyone other than authorized members. Visitors must comply with all admission and membership verification procedures, including presenting identification when requested.

- Visitors must treat Museum exhibits, facilities, merchandise, and property with care. Theft, vandalism, or intentional damage to Museum property is prohibited.

- Weapons of any kind, including firearms and knives, are prohibited on Museum property except as otherwise required by applicable law.

- Alcoholic beverages, illegal drugs, vaping, and smoking are prohibited on Museum property except as authorized by the Museum.

- Visitors are responsible for their personal belongings. While the Museum takes reasonable measures to provide a safe environment, it is not responsible for lost or stolen personal property except as required by law.

Stepping Stones Museum for Children reserves the right to refuse admission, remove any individual from the premises, suspend or revoke membership privileges, or take other appropriate action when a visitor violates this Code of Conduct or otherwise engages in conduct that compromises the safety, security, or enjoyment of visitors, staff, volunteers, or Museum property.

By entering the Museum, visitors agree to comply with this Code of Conduct and all applicable Museum policies.