

ENVIRONMENTAL STEWARDSHIP

Material Topics

CCS WEM WM AE BD

Stakeholders Impacted

E GR FI S C BP LC VS



DIALOG volunteers cleaning up the Batu Laut Beach in conjunction with the International Coastal Clean-Up Day at Kuala Langat, Selangor

CCS CLIMATE CHANGE STRATEGY

With the increasing frequency of climate change events, it is crucial to address this challenge as it endangers ecosystems, human health and economies worldwide. Additionally, it also threatens businesses' ability to create sustainable long-term value for stakeholders, as the increasing risk of operational disruptions jeopardises business continuity.

Hence it is essential for DIALOG to establish a clear strategy outlining the Group's approach to reducing greenhouse gas ("GHG") emissions and managing the risks posed by climate change effectively.

CLIMATE CHANGE MANAGEMENT

DIALOG aspires to achieve Net Zero Carbon Emissions by 2050 ("NZCE2050"). Since formalising our Climate Change Strategy in FY2022, we have made tangible progress across our four strategic focus areas: Decarbonisation, Sustainable and Renewables, Circular Economy, and Climate Risk Management.

The Green Centre of Excellence ("Green COE") is entrusted with the organisational responsibility for managing climate-related transition risks and implementing decarbonisation efforts across the Group. Green COE plays a central role in coordinating cross-functional initiatives, standardising methodologies, and driving climate-related actions throughout our business operations.



To maintain oversight and ensure alignment with our strategic goals, the Sustainable Development Working Committee ("SDWC") functions as the governance mechanism overseeing the delivery of climate-related initiatives and monitoring progress toward the NZCE2050 aspiration. The SDWC provides cross-departmental integration and accountability by reviewing proposals, coordinating implementation, and reporting updates to senior management and the Board of Directors ("Board") of DIALOG.

Board-level oversight of climate-related transition risks and opportunities are disclosed in the Governance Section of this report. Responsibility for climate oversight resides with the Board, with climate-related risk matters reviewed through the established committees in the company including SDWC.

 *Robust Governance and Ethical Practices: pages 97 to 103*

In FY2025, DIALOG further advanced its energy efficiency and emissions management efforts through targeted interventions, enhancement to GHG information systems, and increased disclosures in response to client requests, including via the Carbon Disclosure Project ("CDP") platform.

CDP is a globally recognised disclosure platform that enables companies to report environmental data in a standardised and comparable manner. Through CDP, we aim to gain deeper insights into our climate-related performance and identify areas for improvement, particularly in the areas of climate governance, risk management, and low-carbon transition planning. This also serves as an external validation of our sustainability efforts as we continue advancing toward our NZCE2050 aspiration.



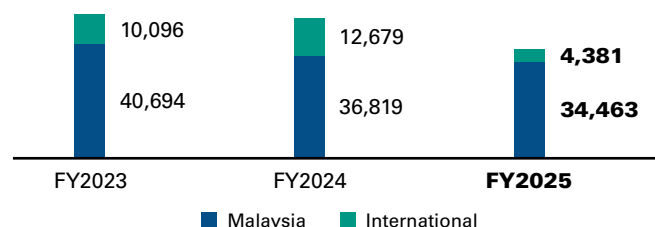
The waste collected from Batu Laut Beach was sorted for recycling and data collection

Energy Consumption

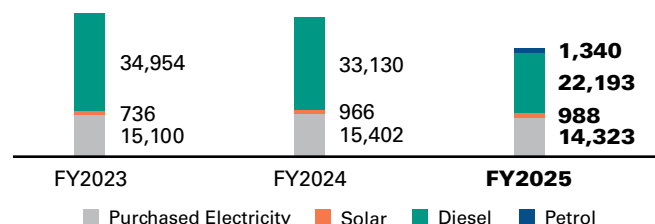
As our business operations evolve, DIALOG remains committed to optimising energy use and minimising carbon intensity. Under our Decarbonisation pillar, we continue to broaden our use of renewable energy and improve energy efficiency across all operations.

Energy Consumption	FY2023	FY2024	FY2025
Energy Consumption by Megawatt-hour ("MWh")	50,790	49,498	38,844
Energy Consumption by Gigajoule ("GJ")	182,843	178,193	139,890
Renewable Energy - Solar (MWh)	736	966	988

Total Energy Consumption by Location (MWh)



Total Energy Consumption by Type (MWh)



In FY2025, DIALOG recorded total energy consumption of 38,844 MWh, a reduction of 10,654 MWh (-22%) compared to FY2024 (49,498 MWh). This decrease was mainly due to the divestment of the Jubail operation in Saudi Arabia, which significantly reduced overall operational energy consumption.

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Diesel remained the largest single energy source at 22,193 MWh, however this represents a substantial 33% reduction from FY2024 (33,130 MWh), reflecting lower operational demand. Solar energy generation continued its upward trend, reaching 988 MWh, up from 966 MWh in FY2024, supported by higher output from existing installations in Malaysia and Singapore.

Petrol consumption, recorded for the first time in FY2025 at 1,340 MWh, reflects the inclusion of energy use data from our fleet vehicles and small boats. This addition provides a more complete picture of DIALOG's total energy consumption profile and supports more accurate tracking of operational emissions in the future.

To build capacity, both the DIALOG Tower Building Management team and Green COE participated in an energy efficiency training conducted by Sustainable Energy Development Authority Malaysia as part of the Energy Audit Conditional Grant ("EACG") programme.

Leveraging insights from EACG, we continue to reduce our emissions by increasing energy efficiency across our operations. At DIALOG Tower, we began implementing the first of five planned energy saving measures from the energy audit, starting with optimising the chiller plant to lower energy consumption and maximum demand, and replacing some of the air conditioning system with a more energy-efficient model. These initiatives delivered a 6% average reduction in energy use and GHG emissions for the full year.

Across our other sites, we are replacing non-LED lighting with LED fixtures, conducted energy awareness campaigns which has led to reduction in energy consumption.



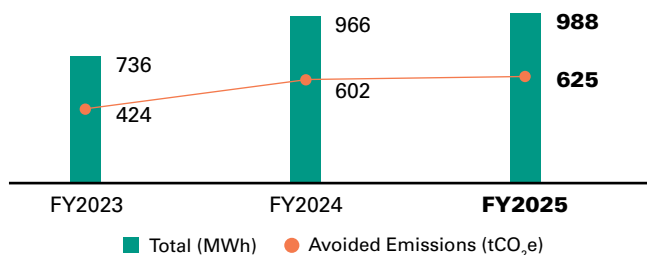
DIALOG Tower located in Mutiara Damansara, Selangor



Pengerang Marine Operations Sdn. Bhd. ("PMOSB"), located in Pengerang, Johor

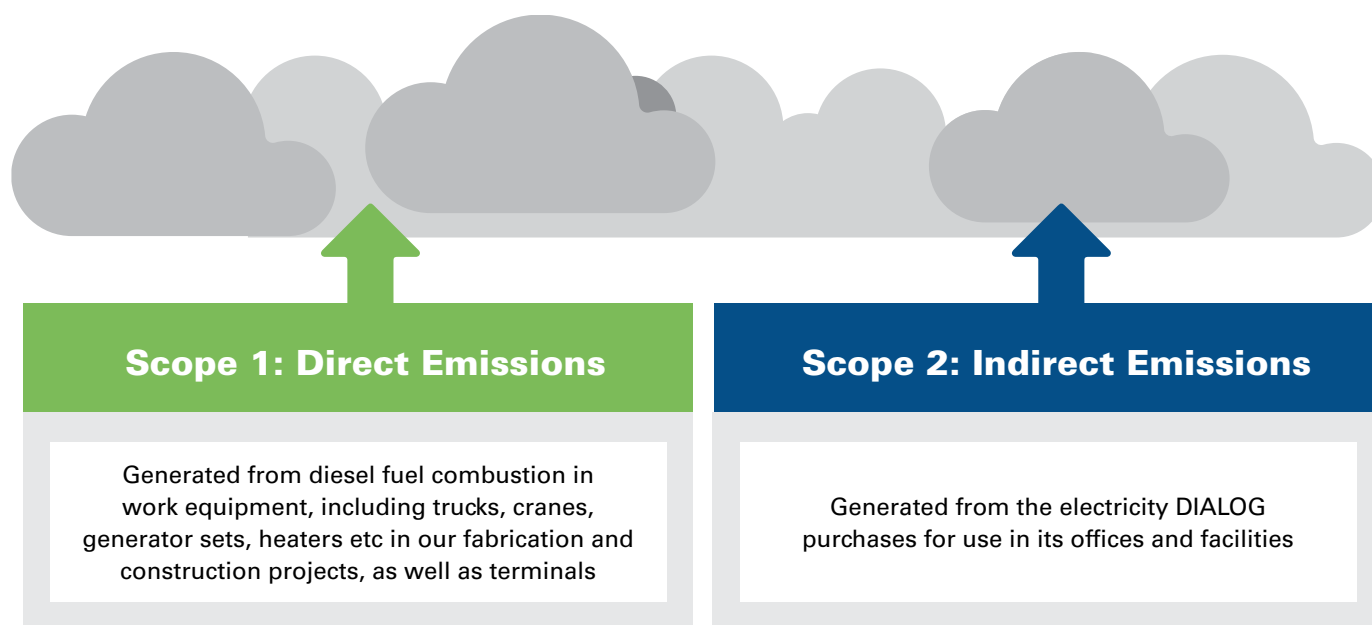
PMOSB has advanced its commitment to the Green agenda with targeted energy-saving measures. Building on its 100% LED lighting implementation since August 2024, PMOSB introduced new initiatives in FY2025, including a "Green Moment" session during HSE Sharing to raise staff awareness on reducing carbon footprint, and a trial "Green Walkabout" to encourage switching off unused equipment, maintaining a 25°C room temperature, and using stairs where practical. An ongoing daily practice of switching off lights and air conditioning on certain floors during lunch hour has also contributed to efficiency gains. Together, these measures have helped PMOSB reduce electricity consumption by 12%.

Utilisation of Solar Power



Greenhouse Gas (“GHG”) Emissions

DIALOG reports GHG emissions calculated from its energy use. Organisational boundaries are set using the operational control approach, covering all facilities under DIALOG’s control.



In FY2025, DIALOG’s combined Scope 1 and Scope 2 emissions totalled 16,803 tCO₂e, a reduction of 2,777 tCO₂e (–14%) compared to FY2024 (19,580 tCO₂e). The primary driver for this decline was the divestment of the Jubail operation in Saudi Arabia, which significantly lowered international fuel consumption and corresponding Scope 1 emissions.

Scope 1 emissions decreased by 26%, from 8,722 tCO₂e in FY2024 to 6,407 tCO₂e in FY2025, with the most notable drop seen in international operations (–71%). Scope 2 emissions remained relatively stable, recording a slight decrease of 4% from 10,858 tCO₂e to 10,396 tCO₂e, reflecting ongoing energy efficiency measures and increased reliance on cleaner electricity sources in Malaysia.

	FY2023			FY2024			FY2025		
	Malaysia	International	Total	Malaysia	International	Total	Malaysia	International	Total
Scope 1	6,997	2,036	9,033	6,026	2,696	8,722	5,617	790	6,407
Scope 2	10,034	509	10,543*	10,165	693	10,858	10,124	272	10,396
Total (Scope 1+2)	19,576			19,580			16,803		

*Note: The FY2023 Scope 2 total figure has been updated to reflect a calculation adjustment for improved accuracy.

GHG calculations are based on:

- 2006 Intergovernmental Panel on Climate Change Guidelines and IPCC AR6 Global Warming Potentials (Scope 1)
- Location-based emission factors by country or region (Scope 2)

DIALOG is continuing to develop its Scope 3 emissions accounting framework to align with evolving requirements, particularly under IFRS S2. This includes evaluating categories that contribute significantly to our value chain emissions and enhancing our approach to capture material impacts more accurately. The framework is being designed to ensure robust, transparent, and decision-useful disclosure of Scope 3 emissions.

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CLIMATE RISK MANAGEMENT

As climate change continues to evolve, it presents significant challenges to businesses, particularly in industries reliant on infrastructure and supply chains. At DIALOG, we recognise the importance of understanding and managing climate-related risks to ensure long-term resilience and sustainability.

The assessments aim to identify potential climate-related physical risks (natural hazards) that are likely to be experienced at a given location, and their trends under future climate change scenarios based on globally available datasets.

The scope of ongoing assessment includes several climate-related hazards that may pose risks to DIALOG's assets and operations, based on global-scale projections under climate change scenarios.

Onshore Assets



Water Stress: Given the nature of DIALOG operations, water availability is evaluated under the current scope of work



Wind and Cyclone: An increasing trend in maximum sustained windspeed/wind gust may increase the vulnerability of near-shore and offshore assets to cyclones



Inland Flood: Rising extreme rainfall events may lead to increased flooding, potentially affecting site operations and supply chains



Extreme Heat: Growing trend of extreme heat can increase the cost of HVAC* system, hamper operations, reduce efficiency of various tools and equipment, and impact the health and safety of employees

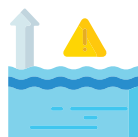


Coastal Flood: Rising sea levels may increase coastal flooding in future



Landslides: Upward trend in extreme rainfall may lead to increased landslides

Offshore Assets



Sea Level Rise: Rising sea level poses challenges to offshore oil and gas operations related to infrastructure, safety, and environmental impact



Wind and Cyclone: An increasing trend in maximum sustained windspeed/wind gust may increase the vulnerability of near-shore and offshore assets to cyclones



Sea Surface Temperature: Warming sea surface temperatures may indirectly influence other climatic events while affecting equipment and production efficiency

**Note: Heating, Ventilation, and Air Conditioning ("HVAC")*

We are planning to conduct structured assessments of climate-related physical risks for both onshore and offshore assets. Our analysis considers varying emission pathways and multiple climate scenarios to evaluate the severity and frequency of potential hazards over the mid-term and long-term. This process helps us identify vulnerabilities that may affect asset integrity, supply chain efficiency, and workforce safety.

Insights from these assessments guide the development of adaptation strategies to strengthen resilience and ensure operational continuity. The analysis is currently undergoing validation to confirm that identified risks are properly reflected and integrated into business operations.

AE WM WEM BD AIR EMISSIONS, WATER MANAGEMENT, WASTE & EFFLUENT MANAGEMENT, BIODIVERSITY

DIALOG is committed to upholding and adhering to the standards of environmental stewardship and regulations across all its operations. Following the review of our Health, Safety and Environment Policy in FY2022, we further formalised our commitment through the issuance of the Sustainability Policy in FY2024 and Environmental Policy in FY2025. This affirms our objective to implement environmental management practices in accordance with our Health, Safety, and Environmental Management System.

www.dialogasia.com/policies

The Environmental Policy, along with other key HSE-related policies, is made accessible to both internal and external stakeholders. New or updated policies are systematically rolled out through the company's communication channel and onboarding HSE inductions to ensure that all employees, including new hires, understand and apply these policies in their daily operations.



Integrated Health, Safety and Environment Management System ("HSEMS")

Recognising the increasing expectations from regulators, clients, and global stakeholders, DIALOG established the comprehensive HSEMS that is structured to align with the requirements of ISO 45001 (Occupational Health & Safety), ISO 14001 (Environmental) and ISO 9001 (Quality) as well as compliance to the local applicable laws. The HSEMS serves as a unified framework implemented across our operations and offices worldwide.

INTEGRATED ENVIRONMENTAL MANAGEMENT AND ASSURANCE

Environmental responsibility is embedded into DIALOG's operations through our Integrated HSEMS. It is uniformly implemented across all business units to ensure that environmental risks are effectively identified, managed, and continuously improved upon. Not merely a formality, but embedded in our operational DNA, aligning with our HSE tagline: *Hearts and Minds*.

To reinforce the credibility and robustness of our approach, the HSEMS is independently assessed and certified by third-party auditors against internationally recognised standards, such as ISO 14001 and ISO 9001. Regular internal audits, inspections, and HSE scoring reviews are conducted to ensure consistent application and identify opportunities for enhancement, with corrective actions tracked and reviewed through established management platforms such as the Management Review Meeting.

DIALOG also maintains a comprehensive Legal and Other Requirements register, ensuring that each business unit operates in full alignment with local law, such as Malaysia's Environmental Quality Act 1974 and applicable environmental regulations in other jurisdictions. Site-specific environmental procedures are developed to reflect these legal obligations and local operational needs.

Environmental Performance

DIALOG manages environmental performance through a structured, transparent, and group-wide approach. Performance is monitored across all operations, from corporate functions to terminals and project sites, through an established governance ecosystem designed to ensure visibility, accountability, and continual improvement.

 Sustainability Governance: pages 59 to 62

Goal	Short/Mid-term Targets (by FY2030)
Reduce waste generation and ensure these are disposed/discharged properly	Enhance awareness and implement training workshops to ensure proper waste management

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Key environmental metrics monitored at the group level include:

- Water usage and effluent management
- Waste generation, recycling, and disposal
- Environmental incidents and near misses
- Progress of environmental projects and initiatives

Metrics are tracked and reported through an internal digital platform that consolidates data from all sites and facilitates real-time monitoring. Weekly HSE performance summaries and monthly reports are disseminated to management and operational teams, ensuring two-way communication between corporate and site-level functions.

Environmental Corrective and Impact Management

The Environmental Management System (“EMS”), embedded within the HSEMS, is adopted across all business units, terminals, project sites, and workshops, ensuring a consistent standard of environmental governance throughout the Group. To ensure operational relevance, some business units and projects implement site-specific EMS enhancements to meet local requirements and client expectations. Environmental performance across all sites is monitored through HSE Scoring Inspections, internal and external audits, and monthly performance submissions, all of which include coverage of environmental aspects.

For major developments, such as Upstream production facilities or terminal expansions, Environmental Impact Assessments (“EIA”) are required and must be approved by the local Department of Environment (“DOE”). Independent third-party EIA consultants are engaged to conduct these studies, ensuring rigour and objectivity. Operational teams provide the necessary baseline data for verification and incorporation into the EIA submission.

Once approved, the conditions of the EIA and the corresponding Environmental Management Plan (“EMP”) are tracked and maintained in DIALOG’s internal platform. This register is reviewed regularly to ensure timely disclosure and compliance with DOE requirements.

During the EIA study phase, our business units are responsible for collecting initial baseline environmental data. This includes measurements of key parameters such as air and water quality, noise levels, and ecological sensitivities. The findings are used to develop an Aspect-

Impact Register, which identifies potential risks and outlines the necessary control measures to mitigate environmental harm. These measures are incorporated into both the EIA and EMP, and their implementation status is continuously monitored by the Group HSE Steering Committee.

To address actual or potential environmental harm, DIALOG has established an Environmental Incident Response and Remediation Plan. This plan includes:

- Immediate incident containment procedures
- Root cause investigation to identify both direct and systemic causes
- Implementation of corrective actions
- Sharing of lessons learnt across the Group to prevent recurrence

Environmental monitoring continues throughout the lifecycle of a project. Business Heads conduct scheduled review sessions to ensure ongoing compliance with environmental parameters stipulated in the EIA, including air and water quality, effluent discharge, and noise levels. Findings and updates are reported to DOE, as well as in internal terminal business reviews.

Environmental non-conformities, opportunities for improvement, and verbal observations identified through audits or performance reviews are addressed systematically through corrective and continuous improvement actions. Each finding is:

- Assigned to the relevant business entity for resolution
- Monitored by the respective Business Head for implementation and closure
- Reported in the Management Review Meeting

Audits play a central role in the corrective action cycle. Internal audits are conducted annually by trained auditors drawn from various departments to ensure impartiality, which includes QAQC, HSE, and business units. External audits are conducted by independent third-party certifiers to validate internal findings. Audit evidence is collected through interviews, site visits, observations, and document reviews. Key findings and recommendations from both internal and external audits are deliberated and reported with the relevant internal stakeholders to drive systemic improvements in EMS effectiveness.

In parallel, all environmental incidents and Near Misses are logged, investigated, and tracked via an internal platform. Investigation outcomes, including root causes and corrective actions, are documented for operations improvement and lesson learning.

In FY2025, DIALOG Terminals Pengerang was issued with one environmental summon by the DOE. This summon is related to non-compliance with requirements on scheduled waste management, industrial effluent treatment, and environmental reporting under the Environmental Quality Act. In response, we have taken steps to strengthen internal controls and improve operational practices, including capacity building.

DIALOG is committed to keeping its procedures up to date, with regular reviews to ensure alignment with operational needs, industry developments, and regulatory requirements. This includes procedures such as Be Safe Card reporting and incident investigation, which are refined as necessary to reflect best practices.

Stakeholder Engagement on Environment

DIALOG recognises that effective environmental management requires the active involvement and collaboration of all stakeholders, including employees, contractors, business partners, and surrounding communities. The Group is committed to transparent communication, inclusive engagement, and capacity-building initiatives to promote a strong, group-wide environmental culture.

Each operational site has established a training matrix to ensure that personnel responsible for environmental management, such as Environmental Officers and Scheduled Waste Handlers, possess the required competencies. In addition, awareness training is conducted and cover topics such as, but not limited to:

- Environmental policy and regulatory compliance
- Proper waste handling and segregation practices
- Spill prevention and response
- Environmental risk awareness and reporting procedures



In collaboration with the DOE, our employees volunteered for a beach clean-up in conjunction with Hari Alam Sekitar Negara at the PMOSB waterfront in Pengerang, Johor

Contractors, business partners, and service providers also undergo structured environmental briefings through HSE inductions and policy sharing sessions. Before commencing any work, they are required to participate in Job Safety Analysis or Job Hazard Analysis exercises to ensure full understanding of the environmental and safety risks associated with their tasks, along with the required control measures.

We encourage employees and workers to voice concerns, provide feedback, and contribute suggestions to cultivate a proactive and open HSE culture. Environmental incidents and lessons learnt are routinely shared via the company intranet and reported on our corporate website and annual sustainability disclosures.

In the event of significant environmental or operational incidents, DIALOG's Crisis Management Plan is activated. A dedicated Crisis Control Centre is mobilised to manage stakeholder communications, provide accurate updates, and coordinate support and response efforts. This ensures that the concerns and needs of affected stakeholders are addressed promptly and effectively.

ENVIRONMENTAL STEWARDSHIP

In efforts to enhance environmental engagement, DIALOG actively organises and participates in a variety of programmes that promote awareness, knowledge-sharing, and behavioural change. During FY2025, the Group implemented several key initiatives:

Initiatives	Objectives
International Coast Clean-Up Day	Raise staff awareness on ocean plastic pollution
DIALOG Terminals Beach Clean-Up	Foster environmental responsibility and community collaboration
DIALOG Plogging Programme	Promote environmental cleanliness through community exercise
eSWIS Version Transition (V1 to V2) Briefing	Support compliance and regulatory readiness
ISCC Certification for DTL 1 & DTL 3	Advance international sustainability and carbon standards
Scheduled Waste Management Programme	Enhance site-level compliance practices
Environmental Task Force with Group HSE	Focus on group-wide coordination and monitoring
"Save Energy at Work" Campaign	Raise awareness on workplace energy efficiency
Waste Hero Programme	Promote waste reduction
HSE Week CSR Environmental Initiative	Engage staff with urban farming
CSR Beach Cleaning Activity	Encourage coastal biodiversity preservation



In December 2024, DIALOG collaborated with a local community, *Geng Plastik Ija*, to organise an environmental initiative, the Plogging Programme. Held at Pantai Paka, Terengganu, 49 DIALOG volunteers participated in the clean-up activities along the beach. A total of 120 kg trash was collected and sorted into non-recyclable and recyclable items, with 80 kg identified as recyclable plastic bottles. This collaborative effort not only helped clean the beach but also raised awareness and promoted responsibility among the employees and community in keeping the coastal environment clean and protected.

BIODIVERSITY MANAGEMENT

DIALOG recognises the importance of biodiversity preservation and it is articulated in our Environmental Policy. This is reflected in how we plan, execute, and monitor our projects, ensuring our operations do not adversely impact surrounding ecosystems and natural habitats.

In line with our HSE and Environmental Policies, all DIALOG projects and operational sites are required to conduct due diligence and adhere to conditions stipulated in EIAs and EMPs. These documents, approved by relevant authorities, include biodiversity-related conditions which must be complied with and regularly demonstrated to both management and regulators.

Biodiversity considerations are embedded in our project planning and execution:

- Project and Operations teams ensure compliance with EIA/EMP conditions through ongoing monitoring and reporting.
- The Project Environmental Officer (“EO”) is responsible for tracking the progress of biodiversity-related action plans, with updates reported to the Project HSE Steering Committee and relevant authorities.
- Regular reviews are held at the Group HSE Steering Committee, where EIA compliance status, biodiversity-related matters, and HSE incidents are reported and deliberated.

DIALOG takes measures to minimise its impact on biodiversity within and around our areas of operation. We conduct biodiversity conservation activities such as:

- Tree planting and reforestation projects
- Turtle hatchling release programmes as part of marine conservation efforts
- Marine habitat studies, such as those conducted for Baram Junior Cluster



Marine Mammal Observation at Kuala Baram

DIALOG Resources Sdn. Bhd. undertook a Marine Mammal Observation Survey at Kuala Baram, Miri, Sarawak. This initiative was conducted to understand the potential impact of planned offshore activities, including seismic surveys, drilling, and pipeline installation on marine biodiversity. The survey covered coastal waters within 10 km of the shoreline and its findings help establish a biodiversity baseline for the area. These insights are crucial for planning and mitigating ecological impacts in line with regulatory requirements and conservation standards.

In supporting these efforts, we actively collaborate with local authorities, including the Department of Fisheries and the Forestry Department, as well as engage local communities and non-governmental organisations to ensure our biodiversity initiatives align with national and local conservation strategies.

Currently, our biodiversity targets are aligned with broader Environmental Plan milestones, which are tracked to ensure timely implementation and functional outcomes. Our goal is not only to comply with regulatory expectations but also to contribute meaningfully to the protection of natural ecosystems where we operate.

ENVIRONMENTAL STEWARDSHIP

POLLUTION AND RESOURCES

We are committed to minimising our environmental footprint by managing pollution risks and optimising the use of natural resources. This commitment is clearly articulated in our Environmental Policy, which emphasises pollution prevention, efficient resource utilisation, responsible waste and effluent management, and biodiversity preservation. These principles are operationalised through the HSEMS.

DIALOG adopts a risk-based approach to identify, assess, and mitigate pollution risks associated with soil, water, and air quality. The Hazard Identification, Risk Assessment, and Risk Control ("HIRARC") method is used to ensure all pollution-related risks are systematically addressed during planning and operations.

Although our operations do not involve large-scale combustion processes, we implement targeted controls to manage non-GHG air emissions:

- Diesel-powered equipment used in operations are limited to portable generator sets and vehicles, all using EURO 5 diesel, which significantly reduces sulphur emissions and results in negligible emission of nitrogen oxides and sulphur oxides.
- Volatile product storage tanks are equipped with internal floating roofs and nitrogen blanketing, minimising Volatile Organic Compounds release.
- Activities like blasting and painting are conducted in enclosed, filtered environments to prevent dust and particulate emissions, with routine air quality monitoring conducted by EOs.

In chemical-intensive operations such as composite pipe fabrication, chemicals are handled under strict control procedures approved by the authorities, supervised by dedicated EOs.

During FY2025, an oil leak occurred at our terminals in Tanjung Langsat, resulting in approximately 1.9 m³ of fuel oil being discharged into the sea during cargo loading operations to a vessel. Oil leak response measures were promptly activated, followed by clean-up of the affected areas with no impact on the shipping activities in the channel. A thorough investigation has been carried out. Meanwhile, corrective and preventive actions have since been implemented.

DIALOG has established a comprehensive Domestic and Scheduled Waste Management Work Instruction to ensure safe and compliant handling, storage, transport, and disposal of waste. Scheduled waste at all sites are handled and disposed properly by using certified waste contractors, with work performed in compliance with local environmental authorities.

Each site maintains a waste management plan as part of its HSE plan, with performance monitored via an internal platform. Current initiatives include waste minimisation and reduction targets, waste segregation at source (recyclable, non-recyclable, hazardous), scheduled waste handling training, and participation in community clean-up and Reduce/Reuse/Recycle campaigns.

Hazardous Waste Generation (MT)	FY2023	FY2024	FY2025
Malaysia	1,258	3,197	3,357
International	No data	106	54
Total	1,258	3,303	3,411

Pollution prevention extends to soil contamination control, especially in areas handling scheduled waste such as oil and lubricants. Preventive measures include installation of secondary containment (e.g., bund walls at storage tanks), spill control and recovery procedures, with contaminated materials sent for treatment by licensed third parties and emergency response and incident tracking.

Progress on pollution control and resource efficiency is reviewed regularly during internal management meetings and reported through our Environmental Plan monitoring. Employee engagement is an essential part of our pollution and resource management strategy. Our initiatives include staff participating in environmental training and awareness campaigns during HSE Week, internal initiatives promoting waste segregation, the use of personal cups and plates, recycling, as well as community-driven clean-up and environmental education programmes.

WATER AND WASTEWATER

DIALOG is committed to the responsible use and management of water resources, as outlined in our HSE and Environmental Policies. Water is essential to our project execution and operations, particularly in hydrotesting, tank cleaning, and terminal processes. As such, we strive to minimise water consumption, manage wastewater efficiently, and ensure compliance with regulatory requirements.

Water utilisation is carefully planned and controlled throughout the project and operations lifecycle. During construction, hydrostatic testing of storage tanks consume significant volumes of clean water and we mitigate this by implementing water management plans for hydrotesting activities, water re-use systems and buffer storage ponds, and rainwater collection initiatives to supplement non-critical water use.

Water Consumption (ML)	FY2023	FY2024	FY2025
Malaysia	124	98	115
International	23	34	12
Total	147	132	127

Project schedules are planned to optimise water use, with hydrotest activities carefully sequenced to reduce total consumption. Water utilisation rates are monitored and managed as part of our project efficiency and cost-control measures. Through on-the-job training, as project personnel gain more experience in water efficiency practices, they are expected to design and implement water management plans, ensuring continuous learning and operational consistency.

Effluent generated from construction and terminal operations is managed according to Environmental Quality Act guidelines and best practices. Our terminals generate about 1,500 m³ of wastewater annually, which is treated and disposed of by licensed external service providers.

Facilities at our terminals install Corrugated Plate Interceptors to skim oil from wastewater and settling tanks to allow oil-water separation and natural reduction through weathering. After the separation of oil, the treated wastewater is sent for final disposal.

DIALOG continuously seeks to reduce wastewater volumes by improving internal planning, such as minimising water used in tank cleaning through effective tank management strategies. Although wastewater recycling is not yet economically feasible at our current scale, we outsource the recycling process to authorised effluent collectors who possess the capacity to treat larger volumes more efficiently.

We work closely with service providers, particularly for non-core services such as chemical dosing, effluent disposal, and equipment supply. By engaging suppliers early during the engineering and procurement stage, we ensure that the most efficient systems and technologies are selected and implemented.



DIALOG Terminals Langsat 1 and 3 have successfully obtained the International Sustainability and Carbon Certification ("ISCC") and ISCC PLUS certifications. These globally recognised certifications affirm our commitment to traceable, sustainable, and climate-friendly supply chains, particularly in the handling and storage of biofuels.