



GIGI VALSTER

INTERIOR DESIGN CONCEPTS

# GENERAL TERMS AND CONDITIONS

APPLICABLE TO ALL CLIENT ENGAGEMENTS

*GV Concepts B.V., legally represented by Mr R.L. Valster, having its registered office in Pijnacker, The Netherlands, office address: Wilgenweg 72D, 2641 NX Pijnacker, hereinafter referred to as "GV Concepts".*

Registered with the Dutch Chamber of Commerce under number 87221381

VAT number NL864237820B01

## 1. DEFINITIONS

For the purposes of these General Terms and Conditions, the following definitions shall apply:  
Contractor: GV Concepts B.V. Client: Any natural or legal person entering into an agreement with GV Concepts. Agreement: Any agreement between GV Concepts and the Client relating to interior design, consultancy, project coordination or related services. Services: All services provided by GV Concepts, including but not limited to interior design, consultancy, drawings, project supervision, procurement guidance and coordination with third parties.

## 2. APPLICABILITY

- 2.1. These General Terms and Conditions apply to all quotations, agreements and services provided by GV Concepts, unless expressly agreed otherwise in writing. Any deviations from these terms shall only be valid if agreed in writing. If any provision of these terms is held to be invalid or unenforceable, the remaining provisions shall remain in full force and effect.

## 3. QUOTATIONS AND FORMATION OF THE AGREEMENT

- 3.1. All quotations issued by GV Concepts are non-binding unless expressly stated otherwise.
- 3.2. An Agreement is deemed concluded once the Client has accepted a quotation in writing or digitally.
- 3.3. Quotations are valid for a period of thirty (30) days, unless stated otherwise.
- 3.4. Any cost estimates, budgets or third-party quotations included in proposals issued by GV Concepts are provided for indicative purposes only. Approval by the Client serves solely as consent to proceed with the further development of the project and does not result in a binding agreement between the Client and GV Concepts with respect to works or supplies provided by third parties. Any agreements relating to such works or supplies are concluded exclusively and directly between the Client and the relevant third party.

#### 4. EXECUTION OF THE SERVICES

- 4.1. GV Concepts shall perform the Services with due care, professionalism and expertise, in accordance with industry standards.
- 4.2. Any timelines or schedules provided are indicative and do not constitute strict deadlines unless expressly agreed in writing.
- 4.3. The Client shall provide all information required for proper execution of the Services in a timely manner. Delays caused by missing or late information shall be at the Client's expense.
- 4.4. Unless agreed otherwise, one revision round is included per design phase. Additional revisions shall be treated as additional work and charged accordingly.
- 4.5. All measurements are based on the situation at the time of measuring. Changes to the space after measurement may require re-measurement or redesign and may result in additional costs.

#### 5. AMENDMENTS AND ADDITIONAL WORK

- 5.1. Any changes to the scope of the Services or additional work requested by the Client shall be charged separately.
- 5.2. GV Concepts shall inform the Client in advance of any additional costs and planning implications.

#### 6. FEES AND PAYMENT

- 6.1. All fees are exclusive of VAT, unless stated otherwise.
- 6.2. Payments shall be made by bank transfer to the account specified on the invoice.
- 6.3. Unless agreed otherwise, the following payment structure applies:
  - 50% upon acceptance of the quotation.
  - 40% prior to execution or ordering phase.
  - 10% upon delivery or completion.
- 6.4. Invoices must be paid within seven (7) days of the invoice date.
- 6.5. Late payments will automatically trigger payment reminders. If payment remains outstanding, GV Concepts reserves the right to engage a collection agency. All associated costs shall be borne by the Client.
- 6.6. GV Concepts reserves the right to suspend its Services in case of late or non-payment.

## 7. PROCUREMENT AND PURCHASING

- 7.1. Products and materials specified in the design are generally purchased via GV Concepts in order to safeguard quality and coherence.
- 7.2. GV Concepts may act as purchasing agent, project coordinator or advisor. In cases where products or works are supplied by third parties, GV Concepts is not a contractual party to those agreements.
- 7.3. Errors attributable to GV Concepts shall be corrected without additional charge. Supplier errors fall under the supplier's responsibility.
- 7.4. Transport, delivery and damages are subject to supplier and carrier conditions. GV Concepts acts as intermediary where necessary.
- 7.5. Minor variations in colour, material or finish do not constitute defects.
- 7.6. Designs may not be used by the Client to source products independently without prior written consent.

## 8. LIABILITY

- 8.1. GV Concepts shall perform its Services with due care. Any errors directly attributable to GV Concepts shall be rectified appropriately.
- 8.2. GV Concepts shall not be liable for delays, defects or damages caused by third parties.
- 8.3. Liability is limited to the invoice value of the relevant part of the Services.
- 8.4. GV Concepts shall not be liable for consequential or indirect damages, including loss of profit, except in cases of wilful misconduct or gross negligence.

## 9. INTELLECTUAL PROPERTY AND PUBLICITY

- 9.1. All designs, drawings, visuals and documentation remain the intellectual property of GV Concepts.
- 9.2. These materials may not be reproduced or used without prior written consent.
- 9.3. GV Concepts may use photographs and videos of completed projects for portfolio and marketing purposes, unless the Client objects in writing.
- 9.4. During execution, GV Concepts may place temporary signage or branding at or near the project location, provided this does not cause damage and is agreed where appropriate.
- 9.5. Promotional material shall never compromise the Client's privacy or safety.

## 10. SUSPENSION AND TERMINATION

- 10.1. GV Concepts may suspend the Services if the Client fails to meet contractual obligations.
- 10.2. In the event of early termination, all work performed and costs incurred shall be charged.
- 10.3. GV Concepts may temporarily suspend work if required information, approvals or materials are not provided in time.
- 10.4. If circumstances prevent execution temporarily, the Services may be paused in consultation until continuation is possible.

## 11. FORCE MAJEURE

- 11.1. GV Concepts shall not be liable for failure to perform due to circumstances beyond its reasonable control.
- 11.2. Obligations shall be suspended during force majeure.
- 11.3. If force majeure persists for more than thirty (30) days, either party may terminate the Agreement.

## 12. GOVERNING LAW AND JURISDICTION

- 12.1. These General Terms and Conditions and all Agreements shall be governed exclusively by Dutch law.
- 12.2. Any disputes shall be submitted to the competent court in Rotterdam, The Netherlands.

*Gigi Valster*

Signed  
07-05-2026

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*Dhr./Mr. R.L. Valster*  
CEO & Founder