



RETAIL SALES ASSOCIATE _

- **Dates:** Wednesday 16 September - Tuesday 6 October 2026 (Monday–Friday)
- **Rate:** £16 per hour
- **Location:** Somerset House, London

There are two roles for a WEEKDAY position and two roles for a WEEKEND position (with varying hours).

About the Placement

This paid placement offers the opportunity to join the team delivering the **world premiere of Fleurs de Villes DIANA in support of The Diana Award** at Somerset House, London, from 16 September–6 October 2026.

Fleurs de Villes DIANA is a spectacular fresh floral exhibition featuring fifteen breathtaking floral mannequins, created by leading British floral designers and inspired by some of Diana, Princess of Wales' most iconic looks. Behind every floral masterpiece is a remarkable story — from Diana's groundbreaking HIV/AIDS advocacy and humanitarian work to diplomatic tours and her landmark walk through an Angolan minefield.

Together, the exhibition celebrates how she used fashion to connect with people, inspire compassion and champion the causes she cared about.

Presented in support of **The Diana Award** — the charity established in her memory and inspired by her belief that young people have the power to change the world — a portion of every ticket sold helps fund programmes empowering the next generation of changemakers.

Responsibilities

As a Retail Sales Associate, you'll help deliver an exceptional shopping experience in the Fleurs de Villes DIANA gift shop.

- Welcome customers into the Fleurs de Villes DIANA gift shop
- Process purchases using the Square point-of-sale system (training provided).
- Handle cashless transactions.
- Answer customer questions about products and merchandise.
- Restock shelves and maintain attractive retail displays.
- Package purchases with care.
- Keep the gift shop clean, organised and beautifully presented.
- Monitor stock levels and advise the Exhibition Manager when replenishment is required.
- Help create an exceptional shopping experience for every visitor.
- Report visitor feedback or operational issues to the Exhibition Manager

Skills & Experience

- Previous retail or customer service experience preferred.
- Friendly and approachable.
- Comfortable using technology and learning a point-of-sale system.
- Excellent attention to detail.
- Organised and dependable.
- Professional presentation.
- Enjoy working with people in a fast-paced environment.

Hours

(2 roles available):

Retail Sales Associate A: 9:00am - 5:00pm

Retail Sales Associate B: 11:00am - 7:00pm

- Includes a 30-minute unpaid lunch break.
- One paid in-person orientation session will be held at Somerset House on Monday, 14 September

What You'll Gain

- Experience working within a premium retail environment at an international exhibition.
- Hands-on retail sales and customer service experience.
- Experience using a professional point-of-sale system.
- Valuable experience to strengthen your CV and future career opportunities.

Applications close on Friday 14th August 2026, 23:59PM (BST)

Apply here: [Fleurs de Villes DIANA Job Application – Fill in form](#)