



If Your Lights Stop Working

Contact Us!

(614) - 335 - 2000

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What Causes Lights To Stop Working?

Service interruptions can be caused by many things including animals, weather, and overloaded circuits. If you experience an interruption, please don't hesitate to call us for a speedy solution!

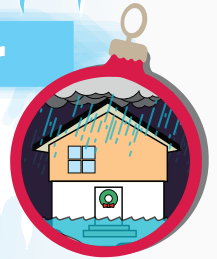
Critters

Chipmunks, squirrels and other critters love chewing on Christmas lights.



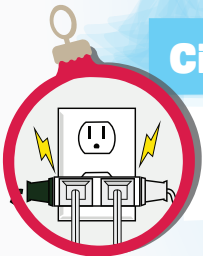
Wet Weather

Heavy rain, ice and snow can interrupt the electrical current.



Circuit Overload

We carefully check the Wattage for each circuit and split the power accordingly. Appliances and external lights you install yourself can cause an overload for that circuit.



Windy Weather

Excessive wind can cause light bulbs to break and strands to fall out of place.



Troubleshooting

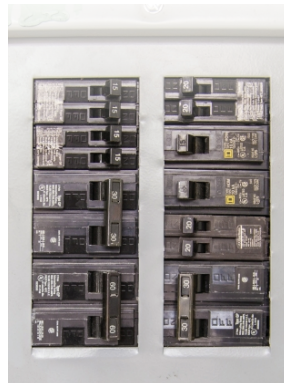
GFCI

The GFCI (Ground Fault Circuit Interrupter) is an outlet with a built-in circuit breaker. The GFCI is designed to shut down the circuit when it senses a potential problem. They are most often found in kitchens, bathrooms, basements, and garages. Locate your GFCI outlet and simply press the top "Reset" button to turn your lights on. If the GFCI continues to pop, contact us so we can troubleshoot further.



Breaker

If your lights still don't work after resetting your GFCI, locate your breaker box which is often located in the basement. Check the switches to find a popped breaker and reset it. If your lights still won't work after resetting your breaker and GFCI, please contact us and we will help determine the source of your power issues.



Timers

Our timers react to light. Please note that all lights may not turn on at the exact same time because the timers are exposed to varying degrees of light from the sun. All timers on your property should be turned to the same setting. Please refer to the diagram below.

