

Non-Skilled Care Plan Overview

Care Plan customization is activated by default for aides. Agencies offering other non-skilled care services will need to have other non-skilled disciplines in place and request the activation of care plans and corresponding dashboard messaging. Requests for additional disciplines and corresponding care plan functionality can be made to the Thornberry Help Center. The non-skilled care disciplines include the following:

- | | | |
|---------------|------------------------------|-------------|
| • Aide | • PCA | • PCA 1 |
| • PCA 2 | • Homemaker | • Companion |
| • Housekeeper | • Personal Care Aide Respite | • Volunteer |

The following information provides details related to tables that will impact how the Non-Skilled Care Plan charting is handled.

Non-Skilled Care Plan Related Tables

The following tables play a role in how Non-Skilled Care Plans are completed and the corresponding visits are scheduled/charted. These items are all found under Administration>System>Tables:

Care Plan Frequency

This is a pre-built table with a variety of options that populates within the Care Plan screens to choose for frequency of Care Plan Tasks. Agencies may only customize this table by making items active or inactive at their discretion.

Care Plan Task

This table provides agencies the option to customize the options for Non-Skilled Care Plan task assignments. Individual tasks can be inactivated to remove them from selection. The options also allow agencies to determine which disciplines will be linked to individual tasks based on internal policies and scope of practice.

Care Plan Type

This table allows agencies to create custom care plan types for selection when creating a Non-Skilled Care Plan (e.g., type can be differentiated by AM or PM, etc.).

Care Plan Activity Response (CP Activity Response)

This table allows agencies to customize responses within the Non-Skilled Care Plan tasks (e.g., completed, patient refused, etc.). Comments related to these responses can also be set as required. **NOTE:** Changes to this table will be restricted for certain Non-Skilled Interfaces such as Dial-N-Doc, CellTrak, or Carewatch.

Service Provided Code

This table is essential in setting up visits that can be charted either via the Visit Charting screens within NDoc or using a Non-Skilled Care Plan Mobile solution. For visits that involve the completion of assigned Care Plan Tasks, the Service Provided Codes built within this table will need to comply with the following conditions:

- **Care Plan Required:** This option should be set to Yes and is only available for disciplines that can have non-skilled care plans. When set to Yes, the selection of the care plan will be required at visit sign-on when the applicable Service Provided Code is chosen for the visit.
- **Restrictions:** Service Provided Codes set with Care Plan Required logic cannot also be set with any of the following options:

- Unanticipated Discharge
- Hospice Pronouncement Visit
- Telephone Call
- Recert/Reassessment Visit?
- Hospice Post-Mortem Visits
- Functional Reassessment Visit?

If any Service Provided Codes are selected with these conditions, then the Care Plan option is disabled in Visit Sign-On.

- **Custom Service Provided Field Requirement Settings:** The option to set up custom required field logic using the Service Provided Code Field Requirements settings (under Administration > System > Settings > Visits > Service Provided Code Field Requirements) is restricted for any codes to be used for Non-Skilled Care Plan Charting. These settings will cause conflicts with care plan required field, so they cannot be set up with the custom field logic.

Resources

For additional details on how manage the Non-Skilled Care Plan function and charting, please refer to the NDoc FASTForm for Non-Skilled Care Plan Functionality.