

## NDoc Version Number: 17.47.01

### INSTALLATION:

- Please note that users logged in while installing an update will lose access and any unsaved work.
- There are a number of ways that the update can be applied to your NDoc server:
  - Download and execute the update from the Thornberry Knowledgebase (<https://www.thornberryltd.com/ndoc-updates/updates>)
  - Schedule the update for installation in System Updates using instructions found within the Operations Manual: <https://www.thornberryltd.com/documentation/operations-manual-tech>

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**Summary: This update contains the following enhancements and corrections (applies to all customers)**

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### SIGNIFICANT NEW FEATURES/ENHANCEMENTS/REGULATORY CHANGES:

- **Regulatory Changes: The following regulatory items are included in this update:**
  - **CY 2026 – HH Rates:** This update includes all adjustments necessary to accommodate the CY 2026 HH case-mix weights and wage index changes effective January 1, 2026. [THOR-920]
  - **HH Grouper for January 2026:** The update includes the HH PPS Grouper v07.0.26 effective 01/01/2026. [THOR-582]
- **Email Address Field Enhancement:** In response to requests by our customers, this release includes options to collect and display email addresses as follows [THOR-180]:
  - Email Addresses can be captured for the following:
    - Patient (under Demographics>Patient Address>Permanent Address)
    - Emergency Contact (under Demographics>Contacts)
    - Primary Caregiver (under Demographics>Support)
    - Patient Representative (under Demographics>Support)
    - Hospice Contact/Bereaved #'s 1-6 (under Hospice>Bereaved/Follow-Up)

\*When these contacts are automatically set as Bereaved Contacts, the email address will carry forward into the Contact Record and visible within the Contact Profile>Addresses screen.
  - Patient Email Addresses will be visible as follows:
    - Account Summary Demographics Screen
    - Patient Summary Report
    - Census Report
  - Primary Caregiver Email Addresses will be set up with the Hospice SHP CAHPS Export.

\*If agencies have requests from other CAHPS vendors to include email addresses, please submit a support ticket via the help center directly.

### MEDICATIONS:

- **Medication and Allergy Database:** The First Databank medications and allergy database included in this update is dated 11/25/2025. [THOR-729]

### REPORTS:

- **Documents>HOPE Status Listing:** In certain cases, if a data error was found in one or more HOPE Records, attempts to generate this report failed and trigger an error message. Changes have been made to address underlying issues with data events in order to minimize these report errors. [THOR-965]

### INTEGRATED BILLING:

- **Claim Mapping Option – NEW PRV Segment:** A new claim mapping setting has been added to accommodate a unique claim request for a single payor. This would be applicable in rare instances, so agencies will need to confirm with the payor that this would be appropriate before making any changes. Specifically, if payor requires the Attending Provider's Taxonomy code to be included on the the claim, this new setting will place the code in the PRV segment in Loop 2310A on the 837I and in Locator 81CC on the UB-04. [THOR-904]

**TABLE CHANGES/ADDITIONS FOR ODBC REPORT USERS:**

- **Braden Scale Additional Narrative Field Update:** A new table has been released for reporting purposes. The table is Profile.BradenScale and represents the data in Patient Profile>Wellness/Screenings>Braden Scale. [THOR-913]

**DOCUMENTATION:**

- **NEW Documentation Offering: Managing NDoc Guidance Documents:** The old NDoc Administrative Management Manual has been retired. Users can now see sections of that old manual broken down separately into a new Documentation Category found under Documentation>Managing NDoc Guidance. Please see this section to view these resources:  
<https://www.thornberryltd.com/knowledgebase-articles/managing-ndoc-guidance>

*⚠ For Hosted Customers, all NDoc monthly updates are installed by the Thornberry support team per the terms of the Memorandum of Understanding: Server Maintenance and Updates.*

*⚠ These Release Notes detail significant changes in user side functionality. Coding changes for program maintenance are not reflected.*