

NDoc Version Number: 17.48.01

INSTALLATION:

- Please note that users logged in while installing an update will lose access and any unsaved work.
- There are a number of ways that the update can be applied to your NDoc server:
 - Download and execute the update from the Thornberry Knowledgebase (<https://www.thornberryltd.com/ndoc-updates/updates>)
 - Schedule the update for installation in System Updates using instructions found within the Operations Manual: <https://www.thornberryltd.com/documentation/operations-manual-tech>

Summary: This update contains the following enhancements and corrections (applies to all customers)

SIGNIFICANT NEW FEATURES/ENHANCEMENTS/REGULATORY CHANGES:

- **Regulatory Change: The following regulatory item is included in this update:**
 - **ICD-10-PCS Code Updates for April 2026:** This update includes the updated procedure codes released by [CMS](#) for discharges occurring from April 1, 2026 - September 30, 2026, and for patient encounters occurring from April 1, 2026 - September 30, 2026. [THOR-838]
 - **HOPE Record Corrections:** The following items related to HOPE Record documents have been included in this update:
 - **HOPE/HIS Charting Option Restrictions:** To minimize problems associated with the creation of incorrectly timed records, restrictions have been put in place to prevent the creation of HOPE/HIS Records as follows [THOR-957 & 915]:
 - HIS RFR 1 is prevented for patients with an admission date on or after 10/1/2025.
 - HIS RFR 9 is prevented for patients with a discharge date on or after 10/1/2025.
 - HOPE RFRs 1, 2, or 3 are prevented for patients with an admission date prior to 10/1/2025.
 - HOPE RFR 9 is prevented for patients with a discharge prior to 10/1/2025.
 - **HOPE Record Validation Failure for Read-Only Fields:** The Zip Code (A0550) and Admitted From (A1805) fields are pulled into the HOPE record from the Patient Demographics or Admit to Hospice screens, respectively. If these values are not saved correctly within the patient's record at the initial time of the HOPE Record creation, users were able to file the HOPE as complete within HOPE Back-Office despite the blank required field being present. This has been corrected, and users will not be able to file a HOPE as complete if any fields, including read-only items, are not completed. [THOR-971 and THOR-968]
 - **HOPE Status Listing (Reports>Documents) -** The report has been updated as follows:
 - **Correction for Deleted Message:** This report has been updated to address the report results that reflect a "Previous Deleted" message. In certain cases, these items were categorized as missing, yet they were in reality not actually required. This has been corrected and the items will now show a status of "Not Required" and will only be visible using the "include Not Required" filter. [THOR-969]
 - **Erroneous Missing Message:** In certain cases, the report may erroneously show an RFR as Missing, when there is an earlier DOC ID that has been exported. This has been resolved. [THOR-1010]
 - **HOPE Record Summary Printing Error from Account Summary>Documents:** An issue resulting in Error Messages when users attempt to print a HOPE Record Summary was identified and corrected. [THOR-989]

HOME PAGE, CALENDAR/SCHEDULING, ACCOUNT SUMMARY, NDoc MESSAGING, CONTACT SUMMARY, and ANALYTICS:

- **Account Summary:** The following items within the Account Summary options have been included in this update:
 - **Visits>Email Address Placement within Visit Details:** A bug with the display of email address charting within the Account Summary Visit Details view was identified. This has been corrected, and Primary Caregiver and Contact/Bereaved Contacts #1 through 6 email addresses are now displayed in the correct location. [THOR-974]
 - **Documents>OASIS Summary – M2250 Responses:** In certain cases, responses to the Plan of Care Synopsis questions previously associated with the retired M2250 question have been included in the OASIS Summary. These values were not included in the XML download for submission to iQIES but have been included in the summary view with OASIS-E records incorrectly. This has been resolved. [THOR-129]

CARE PILOT:

- **Visit Charting (HOPE and Today's Care) - Hospice Charting with Disabled Fields Issue:** A bug has been identified that resulted in certain fields appearing disabled (grayed out) after the Required button was clicked within hospice charting within the HOPE or Today's Care screens. This has been corrected. [THOR-1008]

ADMINISTRATION:

- **System>Settings>Visit>Required Field Settings Pages – Email Address:** The email fields for Patient, Emergency Contact, Primary Caregiver, and Contact/Bereaved #1-6 are available to set as required. **PLEASE NOTE:** Agencies should be aware and use caution about setting these fields as required. Due to field formatting logic, a legitimate email address text format needs to be used, so if an email address for the person is not available, there is NO way to get past the required field without entering a correctly formatted response. [THOR-974]

REPORTS:

- **ADT>Discharge Report – Adding Referral Date:** The report has been updated to include an option to filter by Referral Date and includes Referral Date as a column option. [THOR-451]
- **Patient>Patient Insurance – Secondary Insurance Filter:** The report has been updated to include a new checkbox labeled “Secondary Insurance Only” to generate results including patients with a filtered Insurance as their secondary insurance only and not their primary. [THOR-494]
- **QA>IV Patients – Help Text Update:** The Help Text for this report has been updated to clarify the report is only compiled once a day (i.e., during Nightly Processing). Additionally, if multiple lines are displayed for a patient within the QA>IV Patients report, users now have the option to include the IV Start Date to help distinguish between different IV entries. Finally, if a previous date needs to be entered for the IV DC date, this change must be made in the visit record rather than the Patient Profile. [THOR-1004]
- **Visit>Visit List – RFR# Column:** The report has been updated to include a new column labeled “RFR #” to reflect the HOPE Record Number associated with a visit where applicable. [THOR-936]

INTEGRATED BILLING:

- **Billing>Billing Charges – Duplicate Charges:** An issue was identified in which duplicate charges could appear in the Billing Charges Report following the billing process. This problem has now been resolved. [THOR-975]

Documentation:

- **FASTForm:** The NDoc FASTForm for Documenting Face-to-Face Physician Encounter has been updated and posted to the website. It can be found under Documentation>FASTForms or via this link directly:
<https://www.thornberryltd.com/documentation/documenting-face-to-face-physician-encounter>

△ For Hosted Customers, all NDoc monthly updates are installed by the Thornberry support team per the terms of the Memorandum of Understanding: Server Maintenance and Updates.

△ These Release Notes detail significant changes in user side functionality. Coding changes for program maintenance are not reflected.